



August 31, 2023

Metrc reviewed and responded to the questions presented by licensees of Maine's Adult Use Cannabis Program (AUCP) during the Metrc User Call hosted by the Office of Cannabis Policy (OCP) on Wednesday, June 21, 2023.

### **Issues Raised for Metrc**

**Issue:** In Metrc, licensees can make deliveries to multiple destinations under one transport manifest. This is not compliant with Maine's Adult Use Cannabis Program Rule which requires that transport manifests specify a single authorized destination. Accordingly, licensees would prefer to not have the option of entering multiple destinations for a transport manifest in Metrc.

- **Metrc Response:** Metrc and the OCP continue collaborating to produce new and updated enhancements for the Maine industry. We received your feedback and found an opportunity to remove the multi-destination transfer feature bringing the Metrc system in alignment with Maine's AUCP rules and regulations. More information will be provided in an Industry bulletin closer to the change. You're welcome to send suggestions to the Office of Cannabis Policy and Metrc Support at [Support@metrc.com](mailto:Support@metrc.com).

**Issue:** Licensees must reformat many fields of their Metrc reports for them to be usable. Is it possible to separate units and numbers into their own columns for exported reports?

- **Metrc Response:** Metrc is currently in the process of re-imagining the reporting capabilities and current reports available. We are targeting a revamped reporting tool powered by Tableau to come in 2024. In the interim, we recommend contacting Metrc directly for guidance on which reports best fit your business needs. You may always reach out to Metrc Support via email at [Support@metrc.com](mailto:Support@metrc.com), online at [Support.metrc.com](http://Support.metrc.com) or phone 877-566-6506.

**Issue:** Metrc allows licensees to accidentally drive immature plant batch quantities into negative value ranges. Licensees do not know how to then make the proper inventory adjustments. Should they make detailed notes for these plants or is there something else they should do instead?

- **Metrc Response:** Metrc and the OCP have identified a solution to allow industry users the ability to adjust immature plant batches. This solution will be released in the coming weeks. Metrc will issue a bulletin notifying licensees of the enhancement in the system.