

**State of Maine
Office of Attorney General
Consumer Protection Division
Consumer Mediation Service
6 State House Station
Augusta, ME 04333-0006**

**WILLIAM J. SCHNEIDER,
Attorney General**

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|-------------|
| Complaint # |
| Mediator |
| PDF |

**COMPLAINT FORM
CONSUMER**

Please answer the questions below as completely as possible and **include copies** of your bills, contracts, estimates, receipts, warranty, advertisements, etc. **Do not send originals. Please print neatly or type. Please do not use staples.**

Name Of Business Complaint Is To Be Filed Against

| |
|-------------------------------------|
| Name of Business: _____ |
| Address: _____ |
| City: _____ State: _____ Zip: _____ |
| Tel: _____ |
| Fax: _____ |
| Email: _____ |

Name of Consumer

| |
|-------------------------------------|
| Your Name: _____ |
| Address: _____ |
| City: _____ State: _____ Zip: _____ |
| Tel: Work _____ Home _____ |
| Cell: _____ Fax: _____ |
| Email: _____ |

| |
|-------------------------------------|
| Name of Manufacturer: _____ |
| Address: _____ |
| City: _____ State: _____ Zip: _____ |
| Tel: _____ |
| Fax: _____ |
| Email: _____ |

Specific details about the transaction:

Did you sign a contract? Yes: ___ No: ___
Did you receive a warranty? Yes: ___ No: ___
Did you buy an extended warranty? Yes: ___ No: ___
Did you pay by credit card? Yes: ___ No: ___
Have you contacted your credit card company to dispute your bill and request a credit to your account? Yes: ___ No: ___

Date of Transaction: _____ Price: \$ _____ Amount of money paid? \$ _____

Name of person you dealt with: _____

Was the service or product advertised? Yes ___ No ___ If yes, was the advertisement accurate? Yes ___ No ___

What is the product or service you are complaining about? _____

Have you submitted this matter to another agency or lawyer? Yes ___ No ___

Agency's or lawyer's name and phone: _____

Have you sued the company or has the company sued you? Yes ___ No ___

May we send a copy of this complaint to the business? Yes ___ No ___

If you check "no" we will not be able to mediate your complaint. However, we will keep your complaint in our files.

PLEASE COMPLETE THE OTHER SIDE

