



JOHN ELIAS BALDACCI
GOVERNOR

STATE OF MAINE
DEPARTMENT OF AGRICULTURE, FOOD AND RURAL RESOURCES
BOARD OF PESTICIDES CONTROL
28 STATE HOUSE STATION
AUGUSTA, MAINE 04333-0028

SETH H. BRADSTREET III
COMMISSIONER

HENRY JENNINGS
DIRECTOR

MEMORANDUM

DATE: February 21, 2008
TO: Board Members
FROM: Raymond Connors
SUBJECT: Annual Summary of Complaints

Board members and the Stakeholders Committee on Aerial Spraying and Drift have expressed the opinion that the public interest would be best served by publishing an annual summary of pesticide related complaints. The purpose of this memo is to inform Board members about the complaint data that the staff currently records, to ask for guidance on revising or expanding this data, and to find out what type of report is most useful.

Currently complaints are tracked as part of the staff's comprehensive Microsoft Access database. The complaint module is set up so three tabs appear on the monitor's screen when the compliance button is selected from the database main menu. These three tabs are, Complaint, Inspection, and Compliance Cases.

The BPC staff person receiving the complaint call uses the **Complaint** tab to "log in" the information. If a follow-up inspection is then conducted, the information gathered from the follow-up inspection is documented using the **Inspection** tab. The final disposition of the complaint case is recorded using the **Compliance Case** tab. Examples of the three screens that appear when each of these tabs is selected are attached for your review, together with an example of the Enforcement Case Summary that is currently used to review and resolve enforcement matters.

Complaint # 7148

Microsoft Access - COMPLAINT ACTIVITY FORM - FORM1

File Edit View Insert Format Records Tools Window Help

Compliance Activity

Reporter/Anony: []

Comp Activity ID: 754 Event type: Tip/Complaint Entered by: JAN BETTS Date/Time: 7/10/2006

Complaint: Inspection Compliance Cases: []

Find by Last Name: [] Open Compliance Case Report: [] Find Case: []

Anonymous

Complainant

First Name: JOSHUA/SARAH Last Name: SMITH Send Email: []

Address: [] Phone: 207 832-6106 X []

City/State/Zip: WALDOBORO ME [] Email: []

Details

07-09-06 Miss Smith's father owns a cottage of Lake Sebasticook in Newport. His name is Dale Fink. They observed a young man that looked like he was rinsing out tanks at the boat launch in the lake. The young man said he works for a company that sprays for farness, Callisto, Altrazine, Fendimax and other.

Worker Illness: Alleged Assigned to: JFH John Haley Date/Time: 7/10/2006 11:38:40 Emly by: JAN BETTS

Record: 1 of 1 750 of 1630

Form View Start Inboxes - Microsoft Outlook COMPLAINT Memo.doc Microsoft Access - [COMP...]

1:06 PM NJLN

Inspection
TMB

Microsoft Access - [COMPLIANCE ACTIVITY ENTRY FORM1.TEMP]

BusinessFK.com

Compliance Activity

Comp Activity ID: 754 Event Type: [Tip/Complaint] Entered by: JAN BETTS Date/Time: 7/10/2006 Open Compliance Case Report Find Case

Complaint: Inspection Compliance Cases:

Business	WHITES WEED CONTROL #2332	7883
	RT 2	
	PALMYRA ME 04965	

Inspection Date: 7/11/2006 Inspector: John Haley Inspection #: 1

Inspection Type: AU Site Type: FCS pest control structural Tier 1 or 2: []

Pesticide: AATREX-NINE 0; CALLISTO Applicator: PATRICK WHITE Family Farm: []

Application Method: BOOM # of Physical Samples: 1 Federal Facility?: []

of Doc Samples: 6

Comments: VIOLATION SUSPECTED: NO VIOLATIONS FOUND. APPLICATOR ONLY FILLING A WATER TANK

Record: 1 of 1 Record: 750 of 1630

Form View Start Inboxes - Microsoft Outlook COMPLAINT Memo.doc Microsoft Access - [COMP...]

1:07 PM

Compliance Cases
↑ MS

Microsoft Access - [COMPLAINT ACTIVITY (ENTRY FORM) - FORM1]

File Edit View Insert Format Records Tools Window Help

754 [up/Complaint] Entered By: JAW.BETTS Date/Time: 7/10/2006

Compliance Activity

Compliance ID: 22 WPS Violation Type: []

Entity: WHITE'S WEED CONTROL #2332 Issue Category: []

Address: 1178 MAIN ST #2332

City/State/Zip: PALMYRA ME 04965

Label Violation: [] Incident Type: [] Complaint Investigation: []

Issues: Camp owner's concerned about water contamination when water truck backed up to fill at lake.

Action Date	Action Type	Description	Due Date
7/24/2006	Resolution	Drop case, just a perception problem.	7/24/2006
* 2/20/2008			

Record: 1 of 1

Record: 750 of 1630

REFERS TO LOOK UP TABLE WITH A LIST OF ACTIONS

Start

Inbox - Microsoft Outlook COMPLAINT Memo.doc - ... Microsoft Access - [COMP...]

CAPS NUM 1:07 PM

BPC Enforcement Case Summary

Compliance ID 34

Compliance Activity ID 705

Company MAINE HELICOPTERS INC

Inspector Arthur Shaw

Address PO BOX 110

Inspection Date 6/6/2006

City State Zip WHITEFIELD, ME 04353-0110

Compliance Category Drift

Phone (207) 549-3400

Complainant Name Loren Spurling Jr

Anonymous

Address 141 Washington Jnct Rd

Phone 207 664-0513

Town Hancock ME 04640

Email

Taken by JAN.BET 6/19/2006 11:39:43 AM

Assinged to Arthur Shaw

W. Illness Alleged?

06/16/06-Mr Spurling said a helicopter sprayed the bb field across from his house. The helicopter was close enough for him to hear 'sssss' when the spray was released from the nozzle. Said he could taste chemicals. Wind was towards this house. ME Helicopter was spraying.

Compliance Issues

Alleged drift from aerial spraying of Poast Herbicide. A. Shaw sampled field and complainants. Blueberry field samples to lab 8/24/06. Samples from complainant to lab on 6/22/06.

Action Type Additional Considerations

Action Base action on pending lab results.

Date 8/31/2006

Due Date

Compliance ID 51

Compliance Activity ID 1610

Company TRUGREEN LAWN CARE

Inspector Raymond Connors

Address PO BOX 1479

Inspection Date 11/21/2007

City State Zip WESTBROOK, ME 04092

Compliance Category

Phone (207) 856-7117

Complainant Name Joan Bragdon

Anonymous

Address 9 Woodview Drive

Phone 885-0772

Town Scarborough MW O-04074

Email

Taken by RAYMON 11/14/2007 10:46:35 AM

Assinged to Raymond Connors

W. Illness Alleged?

Joan is on pesticide registry. Her neighbor, Bonnie Polli called last night, said TruGreen Chemlawn is treating her property today. Joan also saw TGC on her caller ID. Joan called TGC, spoke with Vic. He would not provide her with an approximate time or tell her the products used. Joan does not think her neighbor's call to her fulfills the letter of the law for proper notification.

Compliance Issues

Action Type Action Needed

Action improper registry notification, nonresponsive to request for additional information

Date 12/11/2007

Due Date

Action improper registry notification, nonresponsive to request for additional information

Date 12/11/2007

Due Date