

2010 Complaints / Inquiries to the Maine Board Of Pesticides Control

Category	Issue	Caller's Town	Incident Location	Nature of Caller	Date	Site/Crop	Equipment	Pesticide(s)	Response	Findings	Status
<u>Agricultural: 30</u>											
	thinks pesticides damaged crops	Cumberland	Cape Elizabeth	Grower	7/1/2010	mixed vegetables			on site inspection	no evidence pesticides involved, photos taken and shown to extension specialist who thought it was nutrient related	Closed
	Caller has foraging bees near fields that are treated	Exeter	Exeter	Concerned citizen	5/13/2010	dry beans forage corn potatoes			Recommended he contact growers in area to inform them and coordinate activity. Provided T. Jadzak's contact info.	Provided information and recommendations on how to proceed	Closed
	Caller on Ag registry- orchard applications made no notification received	Hope	Hope	Registry member (ag)	5/13/2010	apple orchard	Hose	CAPTAN 80WDG; SYLLIT 65W;	Inspector met with orchard applicator	No air assisted equipment used, notification NA	Closed
	ag operation nearby, concerned about drift to organic garden/animals asked about notification process	Jefferson	Jefferson	Concerned citizen	8/13/2010				discussed notification process and sent her information	information requested and sent- no specific incident to investigate	Closed
	alleged drift	Windsor	Windsor	Abutter	6/15/2010	mixed vegetables	Boom	GRAMOXONE INTEON; SANDEA HERBICIDE; CURBIT EC;	On site inspection at caller's property. Samples taken	Drift confirmed. Inspector did not take sample from target area, no comparison was possible. Warning letter to applicator.	Closed
	alleged drift from potato field applications	Limestone	Limestone	Regulatory official	7/22/2010	potatoes	Boom	REVUS TOP;	site investigation and use inspection with applicator, samples collected	lab results- no detection on caller's property	Closed
	father and son got headaches after traveling on main rd. where helicopter observed hovering overhead. Sweet smell in air	Easton	Ft. Fairfield	Motorist	7/21/2010	potatoes	Rotary	REVUS TOP	Follow-up inspection with applicator, pesticide and agent info provided to caller	Drift control agent added to spray tank, inspector thought this accounted for sweet smell detected.	Closed
	Caller summarized her health issues and past violations she observed related to blueberry applications	Brooklin	Brooklin	Abutter	1/29/2010	blueberries	Rotary		Her concerns passed on to director and public information officer	Caller is now on the ag-notification registry. Concerns were general and not tied to a specific incident to investigate.	Closed
	BPC received E-mail about unauthorized application to blueberry land	Columbia Falls	Columbia Falls	Grower	5/4/2010	blueberries	Boom		Called complainant	Followed up at later date- after land owner contacted, lead to a consent agreement	Pending
	caller on new ag registry, nearby application, no notification	Union	Union	Registry member (ag)	7/8/2010	strawberry	Air Blast	DANITOL 2.4EC; PRISTINE FUNGICIDE;	on site inspection	registry notification violation confirmed, WL pending	Pending
	drift from abutting orchard	Hebron	Hebron	Abutter	4/26/2010	apple orchard	Air Blast	DREXEL DAMOIL; IMIDAN 70-W; BASF SOVRAN FUNGICIDE	Inspector met with caller and applicator / samples taken	Lab results confirm drift to caller's property. consent agreement pending	Pending
	lack of notification ag application	Harmony	Harmony	Registry member (ag)	7/6/2010	forage / sorghum	Boom		met with caller/ reviewed photos he took of application	boom sprayer used, caller misunderstood regulation	Closed
	Land mgr. has concerns with person he must notify who is belligerent when called.	Union			4/15/2010	blueberries			BPC staff agreed to call person requesting notification to discuss	Phone call made, person did not feel he was confrontational, improved communication may occur	Closed
	spooked horses, drift	Waldoboro	Waldoboro	Abutter	4/16/2010	blueberries	Rotary	Propiconazole	Inspector phoned caller. She did not want to meet with him	Notification never requested- BB land mgr. not aware of pasture. Arrangements made for future notification. Caller satisfied with response	Closed
	Helicopter flight line over cluster of houses to/from landing zone	Penobscot	Penobscot	Concerned citizen	4/23/2010	blueberries	Rotary		Provided contact info for ME. Helicopter so request could be made to alter FL	no specific prohibition FL over houses	Closed
	wanted to discuss notification as a resident near fields and also as a scout in fields	Franklin			6/23/2010	blueberries			inspector met with caller to discuss	Caller did not want to treat as complaint. She got information requested.	Closed

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	asking about wind speed regulations, Christmas tree grower abuts pasture	Pittston	Pittston	Abutter	4/23/2010	Christmas trees			information provided	Information request only	Closed
	operates organic BB/garden farm. Notified that hexazinone applic. scheduled for fol. day on abutting blueberries. Well/crops	Sedgwick	Sedgwick	Abutter	5/21/2010	blueberries			Called organic grower about regulations and his rights, Hicks in the loop as well.	Grower already signed up for ag-registry. Regulations do not prohibit compliant applications	Closed
	alleged drift violation from abutting corn field application	Skowhegan	Skowhegan	Abutter	5/19/2010	forage corn	Boom	LUMAX SELECTIVE HERBICIDE; ATRAZINE 90 DF;	On site inspection and sampled	drift detected on caller's property- further case review to determine action	Pending
	Notification	Searsmont	Searsmont	Abutter	5/19/2010	blueberries			Inspector follow-up with applicator and BB land mgr. BPC staff helped caller sign up for registry.	Applicator left voice message and call back # when phone call not answered	Closed
	caller asking what the posting requirement is for treated blueberry fields		Sedgewick	Concerned citizen	7/7/2010	blueberries			provided information		Closed
	concerned with potential drift	Easton	Easton	Abutter	8/23/2010	broccoli			Conveyed caller's concerns to farm manager	results from earlier samples showed no drift. Farm manager decided not to spray second time by air.	Closed
	manure spreading - not jurisdictional and asking about pest. regulations	Poland	Poland	Abutter	8/24/2010	forage corn			Talked about regs. And mailed info.	Seeking info only	Closed
	Deceased land owner's son alleged land mgr. did not have permission to contract for pesticide application	Cedar Knolls	Jonesboro	Concerned citizen	5/4/2010	blueberries	Boom	VELPAR L; CALLISTO;	Inspector met with land mgr. and applicator for use inspection. Son did not rtn. Inspector's phone call for arranging meeting.	Conflicting positions, land mgr and deceased land owner's son. That field was sprayed by third party was confirmed. Civil matter	Closed
	windy, drift, no spray covenant zone	Readfield	Readfield	Abutter	6/9/2010	forage corn	Boom	ATRAZINE 90DF; NUFARM CREDIT EXTRA;	On site inspection, samples collected	No detection-sample closest to target area	Closed
	calling to ask about buffer requirements for ag fields near his house	Easton	Easton	Abutter	8/31/2010	potatoes			Discussed this issue over the phone	This was an inquiry not a complaint	Closed
	odor and runoff from blueberry field	Gray	Gray	Homeowner	6/1/2010	blueberries	Boom	PRISTINE FUNGICIDE;	inspection follow-up	Inspector found no violation.	Closed
	blueberry spraying in area affecting him- wanted new registry info	Blue Hill	Blue Hill	Concerned citizen	5/10/2010	blueberries			Discussed registry	Caller got information requested	Closed
	Unauthorized application to blueberry land	Columbia Falls	Columbia Falls	Grower	5/6/2010	blueberries			On site inspection and follow-up with applicator	Unauthorized application confirmed, repeat violation W/I four year cycle \$1500 consent agreement	Closed
	concerned with spraying near houses, no drift alleged	Fort Fairfield	Fort Fairfield	Abutter	5/24/2010	potatoes			Inspector on site meeting with caller to listen/see issues	Caller wanted information, not alleging drift, asking about laws and his rights	Closed
<u>Disposal/Storage: 2</u>											
	Report of unopened pesticide found along roadside	E. Millinocket	Medway	Regulatory official	5/5/2010			herbicide	Inspector picked up from police.	Still in inspector's possession, unable to locate owner.	Pending
	odor from stored utility poles at a business bothering an abutting homeowner	Rockland	Rockland	Abutter	7/21/2010	preserving wood			Inspector followed up with company storing poles.	They make no applications on site, poles purchased already treated. Co. had moved poles behind their bldg. away from the neighbor	Closed
<u>Forestry: 1</u>											
	drift reported by paper co. who contracted with JBI	Bingham	Caratunk	Customer	8/3/2010	forestry	Rotary	ACCORD; ARSENAL	Inspector to drift site and use inspection with JBI	Drift confirmed by observation, \$300 consent agreement paid by JBI	Closed
<u>Greenhouse/Nursery: 3</u>											

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	notification not provided when requested	Brunswick	Brunswick	Abutter	4/26/2010	greenhouse			Inspector on site follow-up with caller. Provided copy of ch. 28	Caller did not request notification in 2010- will do now. Did not want inspector to contact applicator- will handle herself.	Closed
	pesticides applied G.House closed, but business open. Drift, license, exposure, employee exposure-nose bleed		Surry	Concerned citizen	5/4/2010	greenhouse	Other Powered Ground Equipment	MAVRIK; OVATION; ARIA;	Inspector to site to investigate	application after hrs./vented before employees rtn in morning/no nose bleed-exposure or wps violation found.	Closed
	Caller inquired if applicators properly trained/knowledgeable about work, ditch/water concerns		Rockport	Concerned citizen	6/25/2010	other non ag	Hand Can	GLYPHOSATE PRO 4;	on site inspection	ditch was dry, trained as WPS handlers, need to include in records- inspector handled issues on site	Closed
<u>Landlord/Tenant: 2</u>											
	Moth crystals placed in attic . Odor in living space	Blue Hill	Blue Hill	Tenant	10/4/2010	pest control structural	shake hand can	enoz moth crystals;	On site investigation. Application documented	Site not listed on label & license issue. Pending further review	Pending
	Tenant said there was an unlic. application pending in his bldg.	Biddeford	Biddeford	Tenant	1/8/2010	pest control structural			Inspector contacted property mgr. involved	Property mgr. was told of lic. requirement, no pesticide applied	Closed
<u>Lawn/Turf: 28</u>											
	Applying pesticides in the rain	Saco	Saco	Concerned citizen	5/19/2010	turf	Boom	BARRICADE 65WG;Arena 50 WDG	Inspection follow-up with applicator	Inspector found no label violations, advisory ltr. will be sent	Pending
	Turf posted but some required info missing		Southern Maine	Concerned citizen	4/26/2010	lawn care			Inspector followed up with 2 companies involved	Inspector stressed requirement-companies assured him will adhere to this	Closed
	Wants to get on pay registry- was too late for this year.	Portland	Portland	Concerned citizen	4/14/2010				Called her to discuss	She is aware of process now and can ask for self- initiated notification until on registry	Closed
	Lawn application in windy conditions		Augusta	Concerned citizen	6/8/2010	lawn care	Hose	TRUPOWER 3;	Inspector did follow-up inspection	applicator called his office- informed not to spray.	Closed
	Trichlorfon use not fol. Ch. 41		Brewer	Concerned citizen	4/28/2010	lawn care			Inspector field monitoring alleged violation when in area of work. Topic discussed at BPC meeting.	Could not confirm misuse	Closed
	failure to notify non-ag registry member	Portland	Portland	Homeowner	8/4/2010	lawn care	Non-powered Backpack	QUINSTAR TURF HERBICIDE;	Follow-up inspection with applicator	Confirmed lack of notification to registry member, consent agreement \$500	Closed
	windy weather, lawn application in neighborhood	Portland	Scarborough	Homeowner	9/15/2010	lawn care	Boom	TRUPOWER 3;	Follow-up inspection with company	Could not prove violation occurred	Closed
	No commercial license, no notification	Portland	Portland	Registry member (non-ag)	5/27/2010	lawn care	Hand Can	ROUND-UP;	Follow-up inspection	Commercial work w/o license, no notification to registry member, consent agreement \$500	Closed
	wrong site treated then self reported by company	York	Kennebunkport	self reported wrong site treated	6/30/2010	lawn care	Non-powered backpack	THREE WAY;	follow-up inspection with company	misapplication confirmed, repeat violation w/l 4yrs, \$1200 Consent Agreement	Closed
	Non-Ag registry member wants MSDS for each application even if received in past	Gorham	Gorham	Registry member (non-ag)	6/17/2010	lawn care			Listened to caller's concerns, conveyed to lawn care co. by phone message	No violation, MSDS provided for each product. Caller wants new one each time even if same product.	Closed
	Housing complex, turf application, complaints of headaches and sickness	Edgecomb	Edgecomb		6/14/2010	lawn care	Hose	TRUPOWER 3; MERIT 2F;	On site inspection and samples, follow-up with applicator.	No detection on wipe sample. Need sky conditions on records.	Closed
	Lawn care applic. at housing complex. Tenant thinks outdoor potted veg. affected	Caribou	Caribou	Tenant	8/18/2010	lawn care	Other Powered Ground Equipment	LESCO 3-WAY;	Inspection follow-up with caller and applicator/samples taken	Lab results- no herbicides detected	Closed
	posting of treated turf	Bangor	Bangor	Concerned citizen	8/18/2010	lawn care	Boom	ORTHO WEED-B-GON;	Inspection fol up with caller and applicator while application was still in progress	Inspector stated treated areas not posted sufficiently until after site treated. \$400 CA (includes 2 other weather related cases)	Pending

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	Lawn care application alleged over property line	Brunswick	Brunswick		8/17/2010	lawn care	Hose	QUINCEPT HERBICIDE;	Inspector met with caller/sampled property/ follow-up with applicator	Lab results indicate no pesticides on caller's property	Closed
	alleged use of DDT and 2-4-5-T on lawns.	Bangor	Calais	Regulatory official	6/25/2010	lawn care			Inspector contacted applicator, looked at records, random selection of 2 customers to check sites.	Owner said uses lime and fert only . Weedy condition on lawns checked confirmed.	Closed
	lawn care spaying in windy conditions		South Portland	Concerned citizen	7/22/2010	lawn care	Boom	ORTHO WEED B GONE PRO;	inspector to site, follow-up with application company, check NOAA records	NOAA records indicate gusts >15mph at time of job. \$400 Consent Agreement paid (included 2 unrelated cases)	Pending
	Suspected ball fields treated with pesticides and not posted	Scarborough	S. Portland	Concerned citizen	5/17/2010	turf		2,4-D	Inspector to site. Samples collected	Lab results 2,4-D detected. City employee thought applicator using organic methods. Call came too late to check posting	Pending
	Turf posted but some required info missing		Southern Maine	Concerned citizen	4/26/2010	lawn care			Inspector followed up with 2 companies involved	Inspector stressed requirement-companies assured him will adhere to this	Closed
	Tenant in condo association asking about lawn care and mosquito pesticide practices and effects	Scarborough	Scarborough	Concerned citizen	7/8/2010	lawn care / mosquito			discussed regs and issues	Information request only	Closed
	Caller opposed to lawn care treatments in neighborhood , odor in house, wind from nearby marsh	Scarborough	Scarborough	Homeowner	5/17/2010	lawn care			Inspector on site contact with caller. Discussed reg's and registry	Caller may sign up for registry. Wanted shutdown of all lawn care activity.	Closed
	landscaper working on same site as lawn care application, applicator did not provide time for her to clear out before starting	Biddeford Pool	Biddeford Pool	Concerned citizen	7/12/2010	lawn care	Non-powered Backpack	TRUPOWER 3;	follow-up with applicator	caller was not in target area itself but this incident and several others will be combined into one warning letter.	Pending
	neighbor takes posted sign down immediately after application made		Westbrook	Concerned citizen	8/3/2010	lawn care			Caller wanted to know posting requirements for turf applications	Provided caller with summary of posting requirement, advised her to inform neighbor of same	Closed
	alleged no notification	South Portland	South Portland	Registry member (non-ag)	7/28/2010	lawn care			follow-up with lawn care co.	No pesticides applied, fertilizer only	Closed
	suspected pesticide damage to turf beside stream	York Harbor	York Harbor	Homeowner	7/8/2010				on site investigation	not herbicide related, appeared to be erosion issue, recommended extension be contacted	Closed
	spraying lawns in high winds	Veazie	Veazie	Abutter	5/10/2010	turf	Boom	ORTHO WEED B-GONE;	Inspection follow-up, check NOAA weather records for that time frame	NOAA records indicate high winds. \$400 Consent Agreement paid (included 2 unrelated cases), CA needs to be ratified by BPC	Pending
	1) MSDS not provided before application, 2) no notification one job, 3) wind high one job	Gorham	Gorham	Registry member (non-ag)	4/8/2010	lawn care	Boom	COOL POWER SELECTIVE HERB; FERT +0.37% PRODIAMINE	Inspection follow-up these allegations	1) provided MSDS day after in one instance- this is legal 2) no pesticide application, caller mistaken in this case 3) Could not verify	Closed
	abutter to hire lawn care co. registry family member chem. sensitive	Lewiston	Lewiston	Abutter	5/10/2010	lawn care			Called Lawn care co. owner and applicator to convey situation.	Company owner decided not to treat customer	Closed
	Registry member thought commercial co. was in viol. for asking her to agree to an application on short notice.	Camden	Camden	Registry Member (non-ag)	6/15/2010	lawn care			Discussed with caller, viol. to make applic. on short notice but not to ask for permission to apply on short notice	applicator asked, was refused, did not make application- no violation	Closed
<u>License/Certification:9</u>											
	unlic. commercial application	Lincolntonville	Belfast	licensed applicator	6/29/2010	other non ag	Hand Can	Round-up	follow-up inspection	Store mgr. told maint. staff to apply roundup to parking lot cracks/crevices. Warning ltr. sent,	Closed

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	original call was about applying the product incorrectly when the homeowner was home at time of application	Strong	Strong	Customer	7/29/2010		Other Non-powered Equipment	ANABEC ADVANCED CLEANING SOLUTION; ANABEC X-20-X	Inspection with applicator	No pesticides applied on job related to complaint but pesticides in inventory and interview with company owner revealed unlic. commercial work	Pending
	alleged unlic. employee using pesticides for mold control at a motel		Lewiston	Employee	5/17/2010	other non ag	Other Non-powered Equipment	ECOLAB GELPRO 50 (not a pesticide)	Inspector on site inspection	Mold control done- no pesticides used.	Closed
	Unlicensed commercial work		Oxford	Concerned citizen	8/10/2010	other non ag	Non-powered Backpack	QUICKPRO (Roundup);	Investigated company, use inspection done at time of application	Confirmed unlic. commercial pest. applications made, consent agreement \$500	Closed
	Report of unlic. commercial work	Portland	Scarborough	licensed applicator	5/25/2010	outdoor ornamental	Non-powered Backpack	Roundup	On site investigation, sampled, talk to alleged violator	Violator denied, sample indicated herbicide applied, consent agreement \$600 paid	Closed
	Master license working under not affiliated w/ Town of employment	Augusta	Rumford	Concerned citizen	9/8/2010	other non ag			Discuss with applicator, letter to town.	License affiliation incorrect, pointed out and town/applicator corrected	Closed
	Commercial mold work, no license		Yarmouth	Concerned citizen	8/30/2010	other non ag	Other Non-powered Equipment	MICROBAN DISINFECTANT;	Follow-up inspection with applicator	Confirmed no license and doing commercial mold remed.work. CA \$350, Firm and employees now licensed	Closed
	Unlic. commercial application by store employee	S. Portland	S. Portland	Regulatory official	8/13/2010	pest control structural	Other Non-powered Equipment	CB-80 EXTRA;	Use inspection follow-up with restaurant personnel	Restaurant employee made aerosol application after hours to interior. Commercial lic. required, warning letter sent.	Closed
	Alleged commercial work without license		Camden area	Concerned citizen	4/5/2010	lawn care			Inspector met with co. owner and checked storage/got written statement/emphasized lic. requirements of which he was aware	No evidence of commercial pesticide work	Closed
<u>Miscellaneous: 3</u>											
	Caller has asthma. She was not calling about a specific incident on her road but general mosquito applications in the Westbrook area	Westbrook	Portland/ Westbrook	Concerned citizen	8/17/2010				Discussed registry and recommended she summarize her concerns in a letter to the BPC	Caller had general concerns- no specific incident to investigate	Closed
	chemical sensitivity, concerns ag spraying and ROW	Newcastle	Newcastle	Homeowner	6/21/2010				Inspector met with her at home	No nearby pesticide use, could not relate concerns to pesticides	Closed
	Asthma, burning sensation, can smell chemicals in air.	Westbrook	Westbrook, Portland, Scarborough area	Concerned citizen	9/28/2010				Repeat Caller, Listened to concerns over phone and logged in those concerns. Discussed registry process with caller.	No one specific incident cited. General objection to outdoor pesticide application in greater Portland/Westbrook area. Chemical sensitivity	Closed
<u>Mosquito/Tick: 2</u>											
	insufficient notification to registry member	Scarborough	Scarborough	Registry member (non-ag)	7/26/2010	vector	Powered Backpack	UP-STAR GOLD;	follow-up inspection with application company	registry notification violation confirmed, \$500 CA paid	Closed
	Customer-experienced numbness after entering treated area. Done right?	N. Yarmouth	N. Yarmouth	Customer	5/17/2010	lawn care	Hose	SUSPEND SC;	Inspector to site and then use follow-up	Should have ID sensitive areas in lieu of posting and REI is until dry not 1/2/ to 3/4 hours. Warning letter pending	Pending
<u>Neighbor non-ag: 5</u>											
	Neighbor sprays along fence line, some on his side	Canaan	Canaan	Abutter	1/19/2010				Call came in winter- Caller agreed to call in spring when snow gone and treatments made	Caller never called back- abutter may have changed practices	Closed
	Neighbor used herbicide, concern for cat, question on regulations	Wiscasset	Wiscasset	Homeowner	5/19/2010				Discussed over the phone	No violation	Closed
	Suspect intentional damage to shrubs	Searsport	Searsport	Police Dept.	7/14/2010	outdoor ornamental		glyphosate	Inspector to site and sample	positive for glyphosate- lab results to local police, applicator unknown	Closed
	unauthorized application to property (foot path ROW to water)	Portland	Cumberland		9/8/2010	neighbor- non ag		GLYPHOSATE;	inspector to site, samples taken	sample was positive for herbicide- lab results to local police, prior issue with fence and stone wall.	Closed

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	alleged drift when neighbor's deck sprayed with pesticide	Westbrook	Westbrook	Homeowner	8/17/2010				Inspector to site	Deck power-washed and sealing agent applied, no pesticides used	Closed
<u>Outdoor Ornamental: 3</u>											
	Concern about possible herbicide damage to willows	Augusta	Biddeford	Homeowner	9/13/2010	outdoor ornamental			On site follow-up inspection	No evidence of pesticide use, natural decline. Referred homeowner to extension	Closed
	concerned with well and children in area that are near city forest scheduled for invasive plant application, asked about notification	Veazie	Veazie	Concerned citizen	9/20/2010	outdoor ornamental			Discussed regulations and notification process	No violations, information request only	Closed
	condominium owner alleged to have intentionally killed ornamental planting	Freeport	Portland	Concerned citizen	7/9/2010	outdoor ornamental		herbicide	on site inspection	condo owner admitted herbicide application made to outdoor ornamental planting, Warning letter sent. Civil litigation between parties	Closed
<u>Right-of-Way: 8</u>											
	Homeowner spot spray brush near roadside ROW, school bus driver passing by said it made him sick	Mount Vernon	Readfield	Pedestrian / motorist	6/10/2010	right of way roadside	Other Powered Ground Equipment	AMINE 400 2,4-D WEED KILLER;	Inspector to site, did inspection w/ homeowner	Owner on own property, inspector did not confirm drift occurred	Closed
	alleged no posting of treated area, lack of PPE		South Portland	Concerned citizen	7/16/2010	right of way	Non-powered Backpack	ROUND-UP PRO MAX;	Inspector called complainant and conducted inspection with applicator involved	No posting required, sidewalks treated. PPE in compliance	Closed
	seeking information about power line herbicides and regulations		Farmingdale	Concerned citizen	6/25/2010	right of way			Provided information and contact number for CMP	Information provided to caller	Closed
	alleged no sign posted and no PPE	Brewer	Augusta		8/31/2010	right of way roadside	Non-powered Backpack	RAZOR PRO;	Follow-up inspection with commercial applicator	No violations found from inspection follow-up	Closed
	alleged tank not secure on ATV	Berwick	Berwick	Concerned citizen	8/24/2010	right of way roadside	Non-powered Backpack	ROUND-UP;	Follow-up inspection with town employees	Tank contained only water, found to be secured to ATV	Closed
	alleged roadside ROW spaying was beyond ROW onto private property	Canaan	Canaan	Concerned citizen	7/30/2010	right of way roadside			Inspector to complaint site to look at vegetation and measure distances. Callers concerns and contact info passed on to L. Hicks	No violation documented. DOT working with caller to set up no-spray agreement	Closed
	wanted information about notification requirements	Farmingdale	Farmingdale	Concerned citizen	6/25/2010	right of way			provided information	Information requested and provided	Closed
	Sidewalk cracks sprayed with glyphosate, concern for her dog's exposure, no posting	N. Hampton	Portland	Concerned citizen	5/12/2010	right of way	Non-powered Backpack	ROUNDUP PRO;	Inspector follow-up inspection	Licensed applicator. Posting not required.	Closed
<u>Sale/Distribution: 2</u>											
	Restricted use product for sale at general use dealer		Lewiston		4/16/2010			Dylox	Marketplace inspection	Confirmed Dylox for sale- Stop sale/use/removal/ order placed on Dylox.	Closed
	caller provided information to Board about out of state sales and distribution of pesticides	Houlton	Houlton	Regulatory official	3/4/2010				Information passed on to inspector in relevant district	Inspector district changes- will continue to be on lookout for reported sales/distribution in 2011	Closed
<u>Structural Pest: 10</u>											
	alleged excessive amount of pesticide applied	Yarmouth	Yarmouth	Customer	9/14/2010	pest control structural	Hand Can	DEMAND SC; TERMIDOR SC;	follow-up inspection on site of caller then with firm that made application	windows were streaked with what appeared to be pesticide residue, case needs further review	Pending
	Caller concerned with rodent control outside abandoned supermarket in China	South China	China	Concerned citizen	6/3/2010	pest control structural	Bait	CONTRAC RODENTICIDE PAC; CONTRAC ALL-WEATHER BLOX	On site inspection follow-up	WL pending for posting violation	Pending
	Caller said there were bedbugs at a motel room in Auburn she rented	Auburn	Auburn	Concerned citizen	9/10/2010				Called Auburn CEO to convey allegation	Auburn CEO to site to investigate. Thought to be fleas, motel will not rent room until insect identified by PCO & control work done	Closed

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	alleged chemical killing of birds in big box retail store	Saco	Biddeford	Concerned citizen	7/14/2010	pest control structural	Fogger	REJEX-IT FOG FORCE;	inspection follow-up at store, contacted out of state application company	Out of state co. installed and filled an automated dispenser-emits grape based bird repellent. Warning letter sent	Closed
	caller non-ag registry member, did not get notification	Jefferson	Jefferson	Abutter	6/28/2010	pest control structural	Non-powered Backpack	MASTERLINE BIFENTHRIN 7.9;	follow-up inspection with application co	void and perimeter treatment all W/I 5 ft. of house, notification N/A	Closed
	Customer in donut shop could smell chemical odor	Augusta	Gardiner	Concerned citizen	2/12/2010	pest control structural	Fogger	REAL KILL INDOOR FOGGER:	Use inspection, document product use	Household use only in commercial bldg./ posting for employees/unlic. application, warning letter sent	Closed
	Caller in litigation w/neighbor who is a PCO client. Requested past inspection file	Georgetown	Georgetown	Homeowner	3/24/2010				File copied and sent	Info requested/info provided	Closed
	caller on registry said incorrect notification provided, family member with chem. sensitivity.	Lewiston	Lewiston	Homeowner	7/14/2010	pest control structural	Other Non-powered Equipment	ECOEXEMPT D;	follow-up inspection with applicator	No violation, indoor and outdoor perimeter treatment do not require notification	Closed
	Commercial work w/ expired license	China	Waterville	licensed applicator	1/6/2010	pest control structural		TIM-BOR Professional Insecticide, Fungicide	Investigation into unlic. Commercial work	Allegation confirmed. CA issued-partial payment received, still pending payment of balance of CA \$450 for closure	Pending
	Application to medical bldg. Patient saw no sign and questions approp. of timing.	Augusta	Augusta	Concerned citizen	6/17/2010	pest control structural	Non-powered Backpack	ECOEXEMPT IC2	Use inspection follow-up with applicator	"Green Treatment" made to outdoor perimeter of bldg. which was posted No violation	Closed
<u>Water Related: 8</u>											
	alleged dumping of unknown material- possibly pesticides	New Gloucester	New Gloucester	Homeowner	10/19/10			none	onsite follow-up inspection	No pesticides involved, dumping out seed to feed chipmunks	Closed
	concerned about well and stream, nearby commercial application for ticks	Kennebunk	Kennebunk	Homeowner	9/21/2010	vector	Hose	LESCO CROSS X CHECK;	On site follow-up with caller, later did use inspection with commercial application co.	No violations	Closed
	neighbor applying herbicide near water		South Portland	Homeowner	9/20/2010	other non ag	Other Non-powered Equipment	ROUND-UP;	Follow-up inspection with applicator	too close to ocean, warning letter pending	Pending
	Concern about pesticides applied near water		Lewiston	Concerned citizen	5/13/2010	other non ag			Inspector on site follow-up	Frost, not pesticides killed J. knotweed.	Closed
	concerned with well and surface water contamination	Windsor	Windsor	Abutter	6/25/2010				on site inspection	no violation	Closed
	caller wanted commercial farmer's practices checked for compliance, new field leased near surface water	Jefferson	Jefferson	Concerned citizen	7/6/2010			herbicide	Inspector visited ag field	no distance from water violations found	Closed
	Alleged roadside ROW spraying too close to water, questioned if had necessary lic. and PPE		Randolph	Concerned citizen	8/19/2010	right of way roadside	Hose	Accord Concentrate	Use inspection follow-up with DOT applicator	License in place, PPE sufficient, green buffer between treated area/water	Closed
	caller asking about status of aquatic herbicides and license requirements for self contained lagoon at kids summer camp	Bridgton	Bridgton	Business person	8/3/2010				discussed regulations, directed him to BPC website	information was requested and provided	Closed