



August 11, 2011

Maine Board of Pesticides Control  
28 State House Station  
Augusta, ME 04333-0028

Dear Director Jennings,

I wanted to follow up on the conversation that I had with the Board at the last BPC meeting in regards to ways to streamline the licensing process. I would like to request that the board staff look into ways to streamline the process and timeline in which it takes to receive a license, once an individual has passed their exam. Currently this process can take up to one month to complete. In a business like ours, we have a very limited time in which applications can take place. Our season spans a total of five months and getting an applicator trained and licensed is a long process, and much longer than it should be with the boards current process.

Currently a prospective applicator applies with the board for a testing date. Once a testing date is given, they show up at the predetermined time to take the test. Upon completion of the test they must wait until 4 pm of that day when they can call the office to find out the results of their exam. This is where the process slows down. The applicant must wait for their results to come in the mail, where they fill out the form and mail it back with a check. Once the check is mailed, the applicant waits for the BPC staff to issue a license and mail it back to them. This process can take away precious time from the applicators season and employment opportunity.

It is our hope that some solution to this problem could be accomplished. In today's age of technology it seems an Internet solution should be possible. You can get a drivers license over the Internet but not a license to apply Pesticides? Below are our suggestions to streamline this process:

- ❑ Applicant takes and passes his exam. The results are ready at 4:00 pm that same day
- ❑ Applicant or their employee can verify their results and pay for the license fee over the phone with a credit card or log into the Maine system and pay online
- ❑ BPC staff issues a temporary license number or an actual license number at the time the fee is received. This license is e-mailed to the applicant or there employer at this time
- ❑ Applicant is licensed when payment is received. Time frame should be less than 24 hours. Actual license is then mailed to the applicator for future reference.

Lucas Tree Experts feels strongly that the Board of Pesticides Control should adopt a policy and payment structure that better suits today's technological age. If you would

like to talk further about the possibility of streamlining this process I would be happy to answer any questions.

Thank you,

Deven Morrill  
Lucas Tree Experts.