

# **DHHS / CBHS Provider Meeting Results**

**July 23, 2009**

**(20 evaluations out of 43 attending)**

**Not Useful  
(1)**

**Adequate  
(2)**

**Very Useful  
(3)**

**1. Resources Provided**

**0 Very Useful  
8 Adequate  
12 Not Useful**

**2. Topics Covered**

**0 Very Useful  
6 Adequate  
14 Not Useful**

**3. Format**

**0 Very Useful  
10 Adequate  
10 Not Useful**

**4. Opportunity to Network w/others**

**4 Very Useful  
10 Adequate  
5 Not Useful  
1 N/A**

**5. What did you enjoy most about this meeting?**

- **Updates on changes at State level, networking**
- **Gaining information from other providers**
- **Good information about THRIVE – wish it was state wide**
- **Renee’s presentation was informative (Children’s Center)**

- Care & Comfort – good info
- Updates regarding state changes are very useful
- The Children’s Center presentation
- The relaxed atmosphere – the comfort in the people who spoke
- All of it
- Keynotes and their expertise
- Networking opportunity
- Statewide updates
- Regional presentations
- Network of Care, and Co-occurring
- Information
- Variety of info and resources provided
- The COSII up-date and requirements was helpful
- Learning about the Network of Care was very interesting
- Information on other agencies
- The information regarding updates
- Resources & new program discussion

6. What suggestions do you have for future meetings (include topics, locations, etc.)?

- Continual updates on Section 24 services
- More info regarding state changes
- Noise, hard to hear
- Summary of changes for each service component (case management, Section 24; 65, etc). The list doesn’t necessarily have to go into detail of what the changes should look like – just a list. For example: Trauma Informed Assessment implemented December 31, 2009. Trauma Informed Policies / Procedures September 1, 2009....
- There was a lot of outside noise
- Very informative as is
- N/A
- Love it when there is coffee!
- Hope there will be a microphone.
- Have room set-up to accommodate more people to reduce distractions when people late
- None
- Parking was an issue
- Possibly two breaks – one each hour to stretch legs
- More discussion. May encourage with smaller groups & prior notice of agendas& materials to be discussed. This way correct staff attend and are prepared for discussions

7. Additional Comments:

- N/A
- Small group discussion regarding current needs (i.e. what services are needed that isn’t provided or discussion with area providers to share resources.
- The room is typically very cold
- Topics in the beginning could have gone quicker – a lot of reiteration
- My agency is also a provider in Cumberland County. I am always around updates and clarifications from them – it would be helpful to have this coming from this District

