

DHHS / OCFS – Children’s Behavioral Health Services

Provider Meeting

Districts 3, 4, 5

January 22, 2010

Welcome and introductions were made by Nadine Martin.

Her remarks included the following: There will be shorter provider meeting sessions due to requests made by the group on the last evaluations. We will be meeting from 9 to 11 rather than from 9 to 12 due to your feedback from the evaluations. The resource table is in the back of the room. Please take what you need back to your offices and share with your staff. Section 28 training is January 28th from 10 to 12 at 35 Anthony Avenue in Augusta. The new Mental Health Coordinator Liaison /DOC is Marjorie Kosalski. She will serve Kennebec, Knox, Lincoln, Somerset, and Waldo. For the Non-DOC areas she will serve Waldo, Knox, and Lincoln.

Her email address is: Marjorie.Kosalski@maine.gov

Sharon Kelly – OCFS / DHHS Updates:

The updates for the Medicaid changes has been set for April 1, 2010. Public hearings have been held. Every comment needs a response which tends to be a lengthy process. The Attorney General needs to review it. Then it will need to come back and parts will need to be rewritten. Sharon Kelly and Doug Patrick, Children’s System Manager, have been responding to these comments.

General overview: MaineCare may affect educational policies. Section 104, school based habilitation service will be repealed and then taken out of the state plan. It will no longer exist. Children may receive services under other sections. Examples: OT, Speech. Sections of MaineCare with duplicated policy will be cleaned up.

Section 41: DOE policy, Day Treatment, because of Federal requirement this is considered educational and can not be in medical services. It is determined that children must meet medical necessity. This is most likely destined to be repealed. However there must be a plan for it. It may go to Section 65. If so, writing of the policy will have to be worked out.

Section 27: CDS, Child Development Services is specialized instruction and MaineCare has been paying for this. Because it is education it must meet IDEA minimum and meet medical necessity. It is anticipated this policy will be changed in the near future. There

are hearings. MaineCare website has emergency rules listed there. Section 28 rules get posted on the Secretary of State website.
Go to the two web pages listed here to see policies.

http://www.maine.gov/dhhs/oms/rules/provider_rules_policies.html

<http://www.maine.gov/sos/cec/rules/10/ch101.htm>

This is a way to keep current for children's issues. The website gives public hearing times.

Early Education hearing is February 2, 2010 at 1 PM at 442 Civic Center Drive in Augusta. It is a public hearing to repeal section 27, Early Intervention Developmental Therapy.

Section 28 already had their hearing. Section 28 has not been adopted yet. The rule is in review in the administrative process. The rate for Section 28 is expected to be higher.

Section 104 doesn't generate much concern. School based rehab hearing is scheduled for February 3rd.

State capacity assessment survey is on line and anyone can go on it. It is a simple survey and everyone is encouraged to do it, i.e. parents, teachers, state personal, and agencies. Sharon Kelly will send out the link to those who attend this meeting. That website address is:

www.mainetransition.org/tool/nsttacct1.htm

Hardy Girls / Healthy Women: Jackie Dupont. (www.hghw.org P.O. Box 821. 14 Common St. Waterville, ME 04903-0821 Phone: 207.861.8131).

This is a non-profit organization. It provides developmental opportunities for girls in the second to 12th grade in order to empower women. Bullying is a topic that is addressed at their trainings. The organization was developed in Waterville and then expanded to Augusta, China, and Vassalboro areas. When girls are brought together they can change their culture, bond together and support each other. They can be looked to as "Agents of Change". Girls are powerful in this country. The Hardy Girls / Health Women develop programs that engage girls to protest violence, raise awareness that segregates, threatens and /or abuses youth. The resource center at the Hardy Girls facility has a lending library that is free & communities may borrow from them. It also offers training and workshops for faculty and staff. It also will provide information to anyone on how to become involved in their community. Title 9 laws requires every school that receives funding to have policy for gender equality, be free from sexual harassment, and prevent discrimination against sexual orientation. People can not discriminate against sexual orientation so the school has to address the issue if someone is bullying a homosexual.

Jeanne Tondreau, Family Information Specialist, DHHS:

She is involved with the High Fidelity Wrap Board, the Community Collaborative Board, fairs in Knox County and Lincoln County. They invite agencies to come and try to have the vocational school provide breakfast and lunch at their fairs. They had one at New Castle recently and at that one they did enjoy a potluck. Providers can come to the fairs and hear what other providers do to serve kids or adults. There is a lot of networking time at the fairs. There will be a fair in Sagadahoc County around March 26th. In Knox County there will be a fair around March 23rd at the Regional Vocational school. The Mid Coast Collaborative meets monthly. It is held the third Monday of every month from 9 to 12 at the DHHS office. They try to help with the need in the community.

Jeanne is looking for resources for the Tri-County Area. Jeanne will e mail providers to keep them informed about the fairs.

211 is a good resource. for providers to access where a lot of valuable information can be shared with families and staff.

To get in touch with the family information specialists at Children's Behavioral Health Services, please call 624-5265 for Jeanne Tondreau; or 624-5263 for Lynn Dorso.

Chad Dacus – DHHS: Katie Beckett Up-Dates

Katie Beckett is a MaineCare option for those families who may be over income, to qualify for community MaineCare but have a child with on-going severe medical needs due to his/her disability.

The MaineCare Disability Packet must be filled out first. This packet may be obtained at any MaineCare office. First the child's level of need must fall within Social Security guidelines for his/her disability. The level of need would require hospitalization or an institutional setting if not for the efforts of the parent keeping the child at home and taking care of his/her medical needs. It is important to make sure the packet with all corroborating documents plus the diagnosis info are thoroughly filled out in order to make the case for assistance. The medical review assessment is completed by Good Health Association.

Income must be verified and the family must be found *ineligible* for Community MaineCare due to being over income. The Katie Beckett option would then set the cost of the monthly premium on a sliding scale. An approximate example would be about \$68 dollars a month for a family earning \$100,000 a year with other health insurance. Also the child must not have over \$2000 in their own name.

Parents need to be proactive in reporting both medical needs and financial information. If an application is denied the family has a 10 day window to appeal. An application for reconsideration should be filled out and it must have new information for reconsideration. Once the application is received it must be processed within 45 days. During that time the family will be covered by temporary MaineCare. There must be a 2 week notice to close. The family may be responsible if services are rendered beyond the date of closure. Income changes should be reported immediately so payments can be reconfigured.

Harry Graham – Management Ethics

Business ethics is all about “treating your people right” so that staff turnover is limited. You need to know how to measure variables to understand the composition of your staff. Age, education and humor are variables to consider. If you can’t measure – you can’t control. The ethical behavior of the boss will certainly affect the clinical work of the staff.

One must know one’s own strengths in order to have a good match with clients. Treating people right also means empowering employees and validating both employees and clients. One needs a sense of the culture differences in the workplace to keep from polarizing one’s staff. Being able to treat people with respect and dignity is the essence of “treating people right”. It means being able to put your employees first and yourself second.

Next Provider Meeting: April 23, 2010

Submitted by CBHS staff: Joy McCarthy
Sharon Sylvester
Sandy Barringer