



Department of Health  
and Human Services

*Maine People Living  
Safe, Healthy and Productive Lives*

# ICD-10 Update for PAG/TAG

October 11, 2013



## Topic

ICD-10 Project Status and Timeline

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Provider Readiness Survey

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Communications to Small Providers

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Updated Provider Guide from CMS

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Native Coding of ICD-10 by Providers

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# ICD-10 Project Status and Timeline



*We are now 11 months and 20 days away from ICD-10 Go Live.*

*Are you ready?*



**COUNTDOWN TO ICD-10**

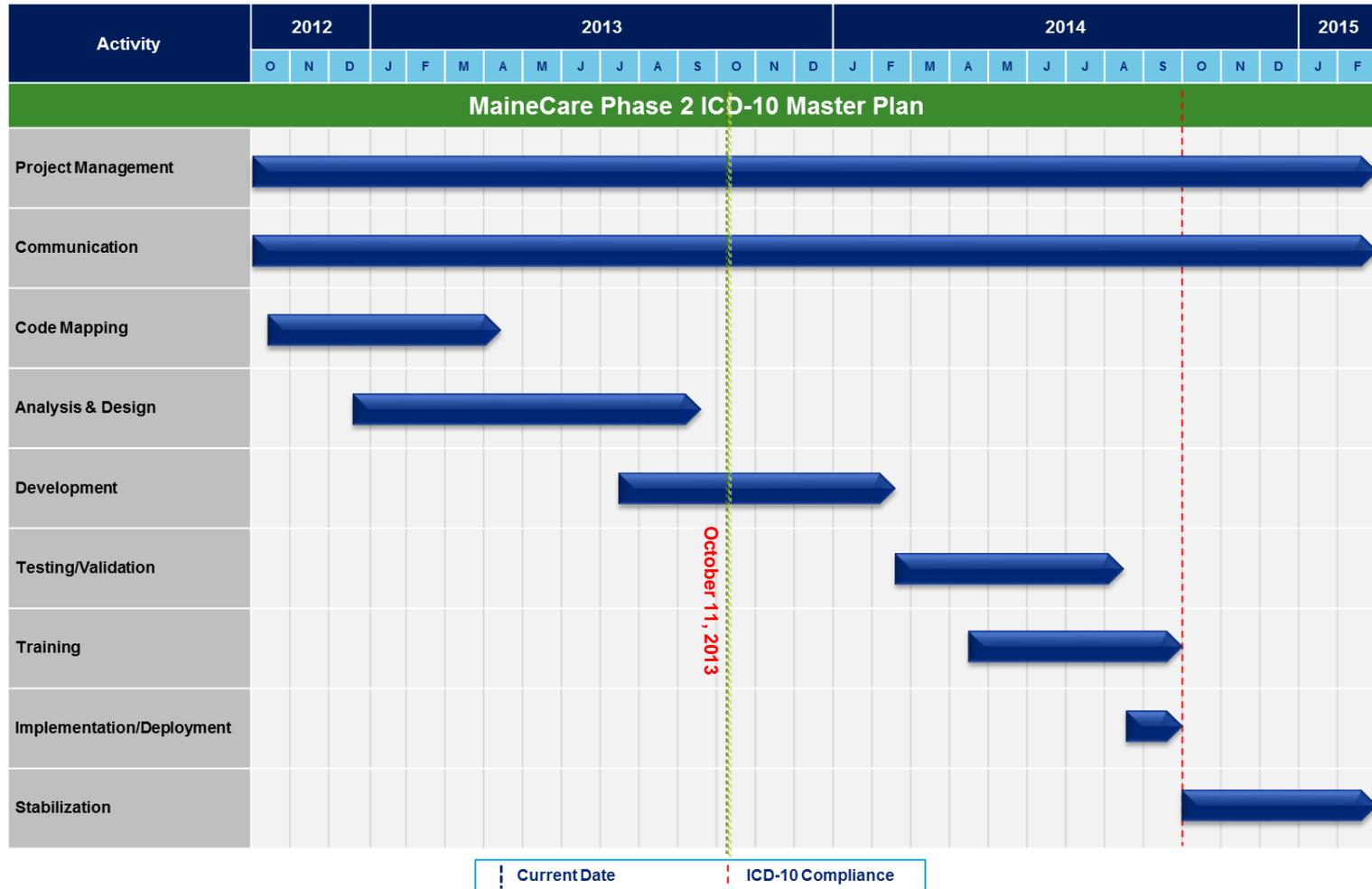
DAYS	HOURS	MINS	SECS
<b>355</b>	<b>11</b>	<b>29</b>	<b>38</b>

**ICD-10**  
Will Change Everything



# OMS's ICD-10 Implementation and Remediation Project Timeline

The MaineCare ICD-10 Project is now in our Development Stage where OMS systems are being upgraded, configured, and remediated to accommodate the new ICD-10 changes.



*OMS has completed several important milestones for ICD-10 remediation and implementation, and is continuing to work towards upcoming milestones.*

## Key Milestones

- Completed Analysis and Design of ICD-10 systems
- Completed mapping of all codes from ICD-9 to ICD-10 covered under OMS policy
- Deployed a dedicated ICD-10 testing environment
- Configured ICD-10 codes that will be covered under MaineCare policy into the testing environment
- Created Test Plans for Systems Integration, User Acceptance, and Pilot Testing procedures
- Opened 2<sup>nd</sup> Provider Readiness Survey

## Upcoming Milestones

- Remediating ICD-10 changes
  - Financial Impact Assessment
  - Systems Configuration
  - Operations
  - Data Analytics
- Developing test scenarios and cases
- Finalizing deployment procedures for go-live



# Provider Readiness Survey



*For the transition to ICD-10, MaineCare regularly sends out a survey to its providers to monitor their progress.*

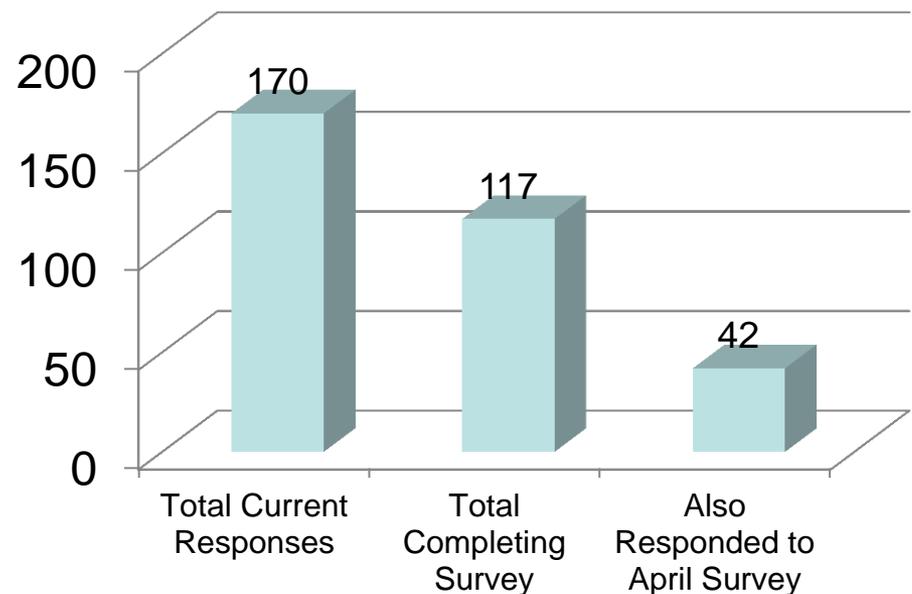
*Initial survey results indicate the following:*

- Similar participation rates to last survey*
- Overlap of responders to the previous survey is ~25%*
- High completion rate of survey once initiated*

*In order to ensure success of ICD-10 readiness, it is critical that providers continue to respond to the survey in a timely manner:*

- Supports providers receiving prompt payments after 10/1/2014 when ICD-10 claims are submitted*
- Allows MaineCare to analyze and measure progress*
- Provides MaineCare understanding on barriers faced in ICD-10 planning and implementation efforts*

Survey Sent	09/16/2013
Current Number of Responses	170
Responders who completed the entire survey	117
Responders who also responded to April survey	42
Survey Closes	10/31/2013





# Outreach to Small Providers



*Small Providers play a major role in the successful rollout of the MaineCare ICD-10 project. To increase outreach to these individuals, MaineCare has introduced a more targeted method of communication over the current methods. MaineCare will continue to deliver regular ICD-10 project updates to providers through the current distribution methods:*

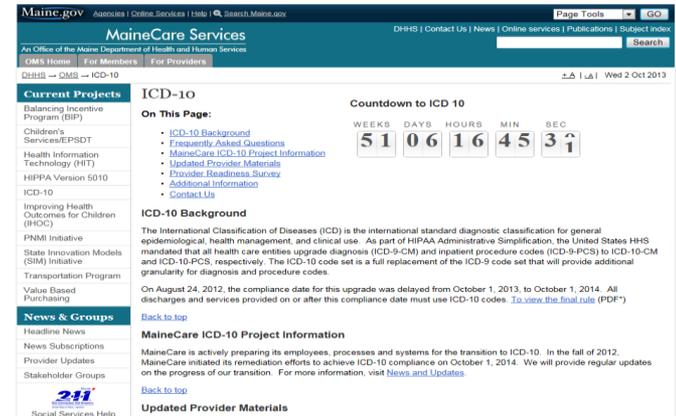
- *ICD-10 webpage: <http://www.maine.gov/dhhs/oms/icd-10/>*
- *Presentations*
- *Printed materials*

- *In addition, MaineCare will be distributing ICD-10 information and project updates to providers billing on paper through their paper RAs.*

- *Overview of ICD-10 structural change*
- *General Equivalence Mappings (GEMs)*
- *MaineCare project updates*
- *Frequently Asked Questions (FAQs)*

- *MaineCare will also send information relating to CMS or local training opportunities and resources to these paper billers.*

- *We are providing an update on this process to PAG/TAG members as you may have current interaction or relationships with these providers who may inquire about the process.*





# Updated Provider Guide from CMS



*On October 1, 2014, the ICD-9 code sets used to report medical diagnoses and inpatient procedures will be replaced by ICD-10 code sets. To that effect, CMS has developed and recently updated several resources to help providers in this transition.*

*MaineCare is committed to providing valuable and timely information to providers that assists in ICD-10 remediation and implementation.*

Provider Resources  
from 

<http://www.cms.gov/Medicare/Coding/ICD10/ProviderResources.html>

Resources

- Large Practices
- Small and Medium Practices
- Small Hospitals

Resources Types

- Frequently Asked Questions
- Implementation Guides
- Checklists
- Information for Small and Rural Practices
- Step-by-Step Information to Help Plan the Transition



# Native Coding of ICD-10 by Providers



*MaineCare understands that some stakeholders have already remediated and implemented ICD-10 changes, allowing coding of current claims to support ICD-10.*

*MaineCare would like to explore further collaboration with these stakeholders to support future planned activities in the ICD-10 remediation and implementation timeline.*

Interaction Point	Primary Goals of Collaboration
<b>Testing</b> 	<ul style="list-style-type: none"><li>• Plan for Pilot testing activities effectively</li><li>• Examine testing on submission of actual ICD-10 coded claims</li></ul>
<b>Financial Analysis</b> 	<ul style="list-style-type: none"><li>• Provide a more effective analysis of financial impact to align with goal of financial neutrality</li><li>• Examine how providers are coding claims in comparison to GEMs suggested mappings</li><li>• Support accurate and timely payment after implementation</li><li>• Reduce possibility of pended claims or delayed payment</li></ul>
<b>Information Sharing</b> 	<ul style="list-style-type: none"><li>• Allow for effective communication with providers</li><li>• Provide updates on possible system changes to accommodate ICD-10</li><li>• Update documentation related to ICD-10 changes</li></ul>

# Questions and Answers



**THANK YOU** for being part of this important initiative!