



MaineCare

Behavioral Health Homes Implementation

February 5, 2014

<https://www.maine.gov/dhhs/loms/vbp>



Agenda

1. Overview of BHH Implementation and next steps
Assignment/enrollment process
Letters to members
2. Behavioral Health Home Work Flow
The Health Home Enrollment System Portal
3. Role of APS
4. BHH Learning Collaborative
5. Q&A



Overview of BHH Implementation

Initial Enrollment:

- One-time assignment process to identify members
- Members identified by open prior authorizations and matched to service claims at participating provider location
- This limited group of members will receive an enrollment letter
- Members can opt out at any time, but are asked to opt out within 28 days or they will be automatically enrolled on April 1, 2014.
- Letters to members will be mailed on or shortly after February 21, 2014
- Subsequent enrollment will be through the APS system, as with other mental health services



Initial Enrollment

Member
Assignment to
BHHO Site
based on
open PA and
claims

Letter to
member and
28 day opt out
period

Member
“candidates”
identified and
added to
BHHO list

BHHO sites
access list and
add members
to their
member
roster



The Health Home Enrollment System

1. Currently in use for Stage A Health Home Practices and Community Care Teams
2. Enables providers to:
 - see and add new members
 - track relationships with Health Home Practices
 - review MaineCare utilization data
 - attest to service delivery in order to receive payment
 - log per member, per month utilization data
3. Will be linked to APS PA data via MIMHS
4. BHH capacity is currently under development; training for BHHO providers will take place during the week of March 17th and will include written guidance on how to use the portal.



Log In

Health Home Enrollment System

Welcome to the Health Home Enrollment System

Username:

Password:

Log In

Click [here](#) to request access to this site.

If you have any questions please contact Catherine Gunn at 207-780-5576



Member Attestation (Stage A)

Health Home Practice

Home

Member Panel

Member Attestation

Member Additions

Member Request History

Member Terminations

Member Dashboard

Member Claims

Reports

Portal

Help

Change Password

Logout

DEVELOPMENT SERVER

Member Attestation



By clicking the 'Save Attestation' button, you are attesting that your practice has performed a minimum billable activity as required by Section 91 of the MaineCare Benefit Manual in order to receive a monthly payment for individuals that are checked. Acceptable minimum billable activities include 1) patient engagement and/or outreach activities, 2) monitoring the patient for treatment gaps, or 3) provision of another required Health Home service as outlined in Section 91 and summarized in the HHES Reference Guide.

2014 January Attestation

Select All Members

Save Attestation

Attestation - 84%

Last Attestation submitted by Fabb (a), Nick
on 1/15/2014 5:13:30 PM

Attest	Attested	Last Name	First Name	Member ID	Birth Date	Effective Date
<input checked="" type="checkbox"/>	1/14	Austin	Pete	13046898A	8/25/1983	9/24/2013
<input type="checkbox"/>		Ballard	Karl	28660436A	3/14/1961	12/18/2013
<input checked="" type="checkbox"/>	1/14	Brennan	Scottie	98422907A	5/08/1984	1/29/2013
<input checked="" type="checkbox"/>	1/14	Conrad	Tina	08116983A	1/09/1972	1/05/2014
<input type="checkbox"/>		Cooke	Matthew	12366115A	7/17/1996	7/07/2013
<input type="checkbox"/>		Doyle	Bobbi	10277791A	6/12/1967	9/28/2013
<input checked="" type="checkbox"/>	1/14	Dyer	Joan	25485220A	7/29/2006	4/01/2013
<input checked="" type="checkbox"/>	1/15	Farmer	Gretchen	13321320A	10/13/1998	11/18/2013
				Count: 26		



Utilization Reports

Health Home Enrollment System

gunn, cat

Clancy Hospital - Internal Medicine-034

Provider Menu

Home

Member Panel

Member Attestation

Member Additions

Member Request History

Member Terminations

Member Dashboard

Member Claims

Reports

HHES Menu

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DEVELOPMENT SERVER

Member Dashboard

Measure Selection

	ID	Measure Name	Description
Select	1	Hospitalizations in the last quarter	Count of hospitalizations paid in the last quarter Excludes hospitalizations related substance use disorders from hospitals that have specialized substance abuse treatment units
Select	2	Hospitalizations in the last year	Count of hospitalizations paid in the last year -- Excludes hospitalizations related to substance use disorders from those hospitals that have specialized substance abuse treatment units
Select	3	ED visits in last quarter	Count of Emergency Department visits paid in the last quarter
Select	4	ED visits in last year	Count of Emergency Department visits paid in the last year
Select	5	Pts with total paid claims greater than \$10,000	Total MaineCare payments (medical and prescriptions) for patients that exceed \$10,000
Select	6	Pts with 11 or more meds	Patients with 11 or more different Prescription NDC codes paid by MaineCare in the last year
Select	7	Pts with no PCP visit in the past year	Patients with no Primary Care visit paid in the last year
Select	8	Pts with no HbA1c test in the last quarter (Diabetes)	Patients with Diabetes identified through claims analysis without a HbA1c test claim paid in the last quarter
Select	9	Pts with no LDL panel in the last year (Diabetes)	Patients with Diabetes identified through claims analysis without a LDL panel claim paid in the last year
Select	10	Pts with no LDL panel in the last year (CVD)	Patients with Cardiovascular Disease identified through claims analysis without a LDL panel claim paid in the last year

If you have technical questions regarding this system please contact Catherine Gunn at 207-780-5576

If you have questions regarding the Health Homes Program please contact Loretta Dutil at 207-624-6954 or Charyl Malik at 207-287-3320



Reimbursement

- Minimum billable service for the BHHO is one hour per member, per month
- BHHOs may receive payment for all members on their panel as of the 21st of the month
- Must attest that they have delivered the minimum billable service and report # of units of service provided; and
- must document services in the member record



More information

MaineCare's Value-Based Purchasing Website:

<http://www.maine.gov/dhhs/oms/vbp/>

Email:

kitty.purington@maine.gov



Behavioral Health Homes Transition Planning

February 5,
2014

Training Objectives

- Overview
- Process Change
- Transition Period
- What does this mean for providers?
- What does this mean for members?
- Additional Resources
- Upcoming Training

Overview

APS Healthcare is contracted with the State of Maine's Department of Health and Human Services (DHHS) to provide a Utilization Management System for services purchased through the State of Maine's Office of MaineCare Services.

The Office of MaineCare services in collaboration with APS Healthcare would like to announce the launch of the Behavioral Health Home Initiative.



Process Change

Effective April 1, 2014, the Department of Health and Human Services will require Behavioral Health Home certification by APS Healthcare. This will include a determination of eligibility and ongoing review of medical necessity criteria for services.

APS Healthcare will no longer provide billing authorization numbers for members who transition to a Behavioral Health Home.

Billing will be associated with activities that Stage B providers will conduct on a web portal managed by the Muskie School of Public Service and payments will be delivered through the OMS fiscal agent, Molina HealthCare Systems.

Process Change

New admissions after 4/1/14 will require the provider to submit a Prior Authorization request into the APS Healthcare CareConnection system.

Providers who have been approved as a Behavioral Health Home by the Office of MaineCare Services will be required to submit the following information to APS Healthcare on or before March 24, 2014:

- Existing Community Integration and or Targeted Case Management clients that will participate in the Behavioral Health Home to include:
 - Agency Name and NPI Number
 - Member Name and MaineCare Number

Important: This information will need to be sent to APS Healthcare Provider Relations at MaineCare-Prov@apshealthcare.com or faxed to Provider Relations at 1-866-325-4752 **no later than March 24, 2014.**

Transition Period

APS Healthcare will process the transitional cases in advance of the April 21st attestation. APS Healthcare will receive verification for members who have opted out of service per process outlined in Sec 92 Rule of the MaineCare Benefits Manual.

We will contact agencies with any questions that arise from the comparison of the lists.

Health Homes Procedure Codes:

T2022 HA – Children

T2022 HB – Adults



Process Change

The following will apply to Behavioral Health Homes Sec 92 Adult and Child Services New Admissions 4-1-14 and beyond:

- A. Adult Behavioral Health Home Services will require a 90 day Prior Authorization at time of admission and Continued Stay Reviews every 90 days.
- B. Child Behavioral Health Home Services will require a 90 day Prior Authorization at time of admission and Continued Stay Reviews every 180 days.
- C. Determination of eligibility at time of Prior Authorization as outlined in the MaineCare Benefits Manual.
- D. Medical Necessity to be determined at each Continued Stay Request as outlined in the MaineCare Benefits Manual.
- E. The following information is required and should be reflected in the Treatment Plan or Additional Information Section of CareConnection:
 - 1. Relationship and engagement with primary care provider (PCP)
 - 2. Review and planning related to known chronic conditions
 - 3. Focus on health, wellness, and prevention
 - 4. Involvement of peer supports

What does this mean for providers?

Effective April 1, 2014, approved Behavioral Health Home Providers will be required to obtain Behavioral Health certification through APS Healthcare. Providers who have not worked with APS Healthcare in the past will be required to complete an organization set up request.

This can be found at:

http://www.qualitycareforme.com/MaineProvider_APSCC_Mand_Enroll.htm

Providers may contact APS Healthcare Provider Relations with questions at 1-866-521-0027, Option 1, or via email at

MaineCare-Prov@apshealthcare.com

APS Healthcare will provide any necessary training or technical support required for providers of the service.

What does this mean for members?

Members who receive services from a provider that is an approved Behavioral Health Home will automatically be transitioned into a Behavioral Health Home.

Members can choose to opt out of a Behavioral Health Home. Members are encouraged to speak with their providers regarding this transition. Behavioral Health Home services are optional.

Any member may opt out of Behavioral Health Home by providing notice via the process set in rule.

Additional Resources

APS Healthcare Website: www.qualitycareforme.com

APS CareConnection Training Modules:

http://www.qualitycareforme.com/MaineProvider_Training.htm

APS CareConnection technical assistance and ongoing training needs can also be requested through the provider relations department at 1-866-521-0027 or via email: mainecareprov@apshealthcare.com

Upcoming APS Training

Behavioral Health Home Training Child Services

March 13th 2014, 9-10:00am

Behavioral Health Home Training Adult Services

March 14th 2014, 9-10:00am



APS Healthcare

p. 866-521-0027

f. 866-325-4752

Option 1 - Provider Relations:

for technical support or to make administrative changes

Option 3 - Member Services:

you may give this phone number to the guardian if they have questions about an authorization

Option 4 - Clinical Services

For questions about clinical documentation requirements

Email: mainecare-prov@apshealthcare.com



Maine Quality Counts Who We Are

- Independent, multi-stakeholder alliance in Maine working to transform health and healthcare by leading, collaborating, and aligning improvement efforts
- Only organization working to improve quality of care for *all* Maine people
- Members include consumers, doctors, nurses, hospitals, health systems, payers, employers, government, policy makers, and others working to improve health and healthcare

Our Vision

Through the active engagement and alignment of people, communities and health care partners, every person in Maine will enjoy the best of health and have access to patient-centered care that is uniformly high quality, equitable, and efficient



Maine Quality Counts

What We Do

QC Strategic Priorities:

- Align health care quality improvement efforts
- Promote a sustainable system of quality improvement assistance to providers
- Engage consumers meaningfully in transforming health and health care
- Promote integration of behavioral and physical health care
- Assure organizational success & sustainability

Vision for a Transformed Healthcare System

Healthy, productive,
connected people &
families...



Receive
healthcare from
highly
functioning
“accountable
care
organizations” ...



That are built on a robust, well-supported & inter-connected primary care base

Alignment with MaineCare Health Homes

Stage A:

- Health Home = Medical Home primary care practice + CCT
- Eligible Members:
 - Members with two or more chronic conditions
 - Members with one chronic condition and at risk for another

Stage B:

- Health Homes = BH organization + PCMH practice
- Eligible Members:
 - Adults w/ Serious Mental Illness
 - Children w/ Serious Emotional Disturbance

Alignment

QI
Support

BH
Integratn

BHH Learning Collaborative

Elements of a Learning Collaborative:

- Topic selection
- Evidence-based expertise
- Team approach
- Learning sessions
- Action periods
- Quality improvement

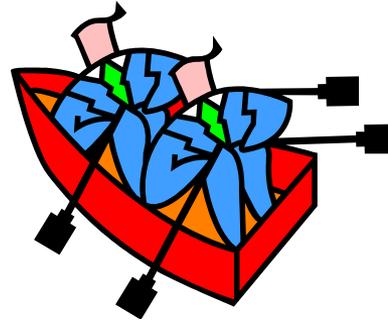
So, what is next?

- April “Kick Off Event”
- For participating BHHs
- Welcome and congratulations
- Guidance
- Inspiration!



May Learning Session Event

- In collaboration with the Maine Health Access Foundation
- May 29th 2014
- Maple Hill Farms
- Joe Parks!
- Stay tuned for more information



MEHAF
MAINE HEALTH ACCESS FOUNDATION
MeHAF Priority Area: Promoting Patient-Centered Care

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