



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Substance Abuse and Mental Health Services

41 Anthony Ave, Augusta, ME 04333

Tel: (207)-287-4243 or (207)-287-4250

<http://www.maine.gov/dhhs/mh/index.shtml>

Statewide Report of Unmet Resource Needs for Fiscal Year 2016 Quarter 3

January, February, March, 2016

Purpose of Report:

This report examines:

- a.) level of unmet resource needs for 14 categories
- b.) geographical variations in the reports of unmet resource needs
- c.) trends across quarters

Data for this report is compiled from individuals who indicate a need on their ISP (individualized support plan) for a resource that is not available within prescribed timeframes. Some needs classified as unmet may have subsequently been met before the end of the quarter. Compiled data is based on:

- the client's address
- completed RDS (Resource Data Summary) reports by case managers (CI, ACT, CRS and BHH)
- both class members and non-class members

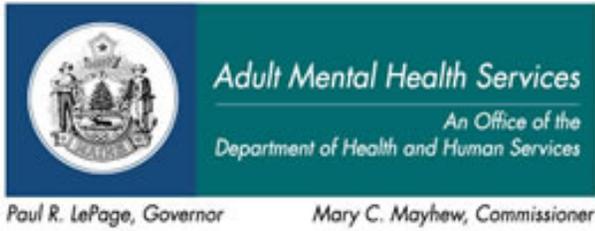
Data collection and reporting:

Enrollment and RDS data is entered by providers into APS Healthcare's CareConnection at the time of the Initial Prior Authorization (PA) request and at all Continuing Stay Reviews. Data is then fed to the EIS Database on a monthly basis.

Unmet resource need data is reported and reviewed one quarter after the quarter ends as this method gives a more accurate picture of unmet resource needs.

Statewide data is reported first, followed by individual CSN reports.

As of Sept 19, 2011 all "other" categories within each major resource need category were no longer an available option for reporting within APS CareConnections. There remains one stand alone "other resource need" category for those resources that are not available within any other category. As a result of this change, OAMHS will no longer be reporting on those "other" categories within each resource need category.

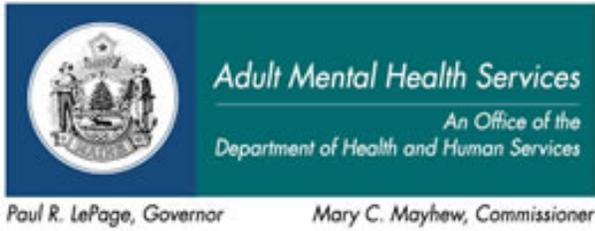


Report of Unmet Resource Needs
Statewide
(Class Members and Non-Class Member)

Fiscal Year 2016 Quarter 3
(Jan, Feb, March 2016)

	2015 Q4	2016 Q1	2016 Q2	2016 Q3
Distinct Clients with a RDS	10,619	11,724	11,479	8,580
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	48	50	33	13
7a-iii Dialectical Behavioral Therapy	89	86	71	38
7a-iv Family Psycho-Educational Treatment	23	33	27	16
7a-v Group Counseling	71	82	77	48
7a-vi Individual Counseling	662	816	759	316
7a-vii Inpatient Psychiatric Facility	7	9	7	1
7a-viii Intensive Case Management	88	103	105	55
7a-x Psychiatric Medication Management	609	681	593	288
Total Unmet Resource Needs	1,597	1,860	1,672	775
Distinct Clients with Unmet Resource Needs	1,169	1,354	1,228	618
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	311	422	347	204
7b-ii Mental Health Advance Directives	79	82	65	40
Total Unmet Resource Needs	390	504	412	244
Distinct Clients with Unmet Resource Needs	359	471	390	234
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	63	70	60	32
7c-ii Recovery Workbook Group	5	6	9	2
7c-iii Social Club	183	204	169	120
7c-iv Peer-Run Trauma Recovery Group	47	58	66	38
7c-v Wellness Recovery and Action Planning	46	61	59	46
7c-vi Family Support	158	223	214	163
Total Unmet Resource Needs	502	622	577	401
Distinct Clients with Unmet Resource Needs	388	475	449	322
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	95	114	89	42
7d-ii Residential Treatment Substance Abuse Services	18	21	17	9

Report Run: Apr 26, 2016



Report of Unmet Resource Needs

Statewide

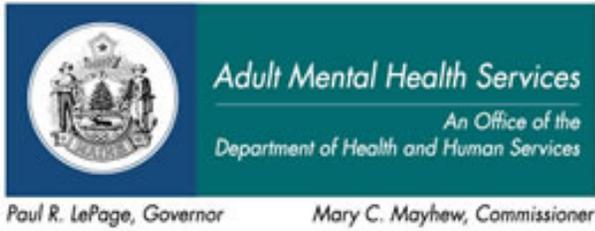
(Class Members and Non-Class Member)

Fiscal Year 2016 Quarter 3

(Jan, Feb, March 2016)

	2015 Q4	2016 Q1	2016 Q2	2016 Q3
Distinct Clients with a RDS	10,619	11,724	11,479	8,580
Total Unmet Resource Needs	113	135	106	51
Distinct Clients with Unmet Resource Needs	108	129	100	50
7e. Housing				
7e-i Supported Apartment	114	128	127	78
7e-ii Community Residential Facility	34	43	37	23
7e-iii Residential Treatment Facility (group home)	19	25	16	7
7e-iv Assisted Living Facility	47	49	37	29
7e-v Nursing Home	4	3	3	4
7e-vi Residential Crisis Unit	0	1	0	1
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	847	970	953	627
Total Unmet Resource Needs	1,065	1,219	1,173	769
Distinct Clients with Unmet Resource Needs	994	1,121	1,098	719
7f. Health Care				
7f-i Dental Services	647	699	698	476
7f-ii Eye Care Services	246	298	310	203
7f-iii Hearing Services	47	69	68	44
7f-iv Physical Therapy	54	68	56	41
7f-v Physician/Medical Services	358	426	372	219
Total Unmet Resource Needs	1,352	1,560	1,504	983
Distinct Clients with Unmet Resource Needs	982	1,087	1,041	690
7g. Legal				
7g-i Advocate	136	142	128	94
7g-ii Guardian (private)	25	22	20	13
7g-iii Guardian (public)	14	10	10	6
Total Unmet Resource Needs	175	174	158	113
Distinct Clients with Unmet Resource Needs	166	168	152	111
7h. Financial Security				

Report Run: Apr 26, 2016



Report of Unmet Resource Needs

Statewide

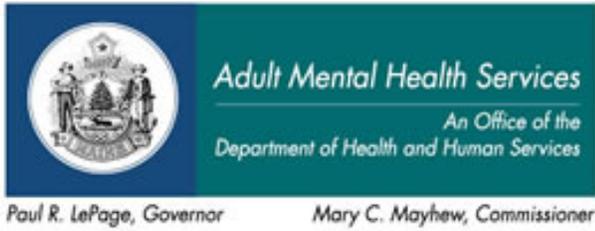
(Class Members and Non-Class Member)

Fiscal Year 2016 Quarter 3

(Jan, Feb, March 2016)

	2015 Q4	2016 Q1	2016 Q2	2016 Q3
Distinct Clients with a RDS	10,619	11,724	11,479	8,580
7h-i Assistance with Managing Money	619	680	618	422
7h-ii Assistance with Securing Public Benefits	346	384	322	229
7h-iii Representative Payee	52	61	48	33
Total Unmet Resource Needs	1,017	1,125	988	684
Distinct Clients with Unmet Resource Needs	851	940	824	561
7i. Education				
7i-i Adult Education (other than GED)	103	138	125	105
7i-ii GED	78	92	83	55
7i-iii Literacy Assistance	38	50	49	28
7i-iv Post High School Education	111	113	110	86
7i-v Tuition Reimbursement	15	19	21	22
Total Unmet Resource Needs	345	412	388	296
Distinct Clients with Unmet Resource Needs	297	352	323	246
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	42	51	56	32
7j-ii Club House and/or Peer Vocational Support	36	38	33	18
7j-iii Competitive Employment (no supports)	79	86	87	72
7j-iv Supported Employment	63	71	75	60
7j-v Vocational Rehabilitation	274	278	250	154
Total Unmet Resource Needs	494	524	501	336
Distinct Clients with Unmet Resource Needs	428	442	436	282
7k. Living Skills				
7k-i Daily Living Support Services	301	349	290	158
7k-ii Day Support Services	37	47	39	17
7k-iii Occupational Therapy	15	20	17	10
7k-iv Skills Development Services	90	118	108	66
Total Unmet Resource Needs	443	534	454	251

Report Run: Apr 26, 2016



Report of Unmet Resource Needs

Statewide
(Class Members and Non-Class Member)

Fiscal Year 2016 Quarter 3
(Jan, Feb, March 2016)

	2015 Q4	2016 Q1	2016 Q2	2016 Q3
Distinct Clients with a RDS	10,619	11,724	11,479	8,580
Distinct Clients with Unmet Resource Needs	391	463	400	216
7l. Transportation				
7l-i Transportation to ISP-Identified Services	492	570	495	354
7l-ii Transportation to Other ISP Activities	263	317	278	211
7l-iii After Hours Transportation	189	222	193	154
Total Unmet Resource Needs	944	1,109	966	719
Distinct Clients with Unmet Resource Needs	628	712	626	442
7m. Personal Growth/Community				
7m-i Avocational Activities	28	36	30	26
7m. Personal Growth/Community				
7m-ii Recreation Activities	202	231	198	160
7m-iii Social Activities	436	496	472	340
7m-iv Spiritual Activities	85	105	103	71
Total Unmet Resource Needs	751	868	803	597
Distinct Clients with Unmet Resource Needs	521	598	559	403
Other Resources				
Other Resources	175	184	188	176
Total Unmet Resource Needs	175	184	188	176
Distinct Clients with Unmet Resource Needs	175	184	188	176
Statewide Totals				
Total Unmet Resource Needs	9,363	10,830	9,890	6,395
Distinct Clients With any Unmet Resource Need	2,838	3,093	2,939	1,931
Distinct Clients with a RDS	10,619	11,724	11,479	8,580

Report Run: Apr 26, 2016



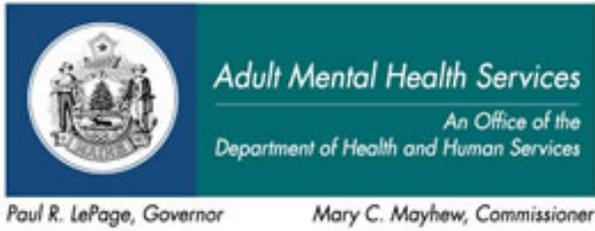
Report of Unmet Resource Needs

Statewide
(Class Members Only)

Fiscal Year 2016 Quarter 3
(Jan, Feb, March 2016)

	2015 Q4	2016 Q1	2016 Q2	2016 Q3
Distinct Clients with a RDS	1,101	1,171	1,129	825
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	7	6	2	2
7a-iii Dialectical Behavioral Therapy	3	2	0	0
7a-iv Family Psycho-Educational Treatment	2	2	2	1
7a-v Group Counseling	5	3	2	3
7a-vi Individual Counseling	34	46	33	18
7a-vii Inpatient Psychiatric Facility	1	1	0	0
7a-viii Intensive Case Management	7	6	10	3
7a-x Psychiatric Medication Management	46	43	29	19
Total Unmet Resource Needs	105	109	78	46
Distinct Clients with Unmet Resource Needs	74	80	60	38
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	14	19	13	7
7b-ii Mental Health Advance Directives	7	6	2	2
Total Unmet Resource Needs	21	25	15	9
Distinct Clients with Unmet Resource Needs	19	22	14	8
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	8	9	3	4
7c-ii Recovery Workbook Group	0	1	2	1
7c-iii Social Club	10	15	12	8
7c-iv Peer-Run Trauma Recovery Group	3	3	1	1
7c-v Wellness Recovery and Action Planning	2	6	2	3
7c-vi Family Support	5	6	6	5
Total Unmet Resource Needs	28	40	26	22
Distinct Clients with Unmet Resource Needs	21	28	19	16
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	6	9	5	3
7d-ii Residential Treatment Substance Abuse Services	3	3	3	2

Report Run: Apr 26, 2016



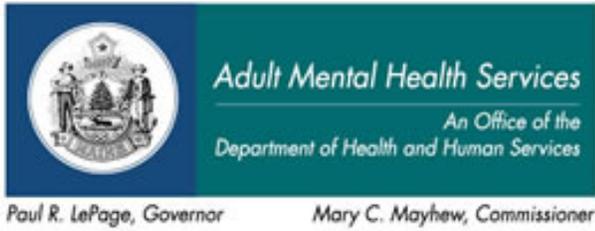
Report of Unmet Resource Needs

Statewide
(Class Members Only)

Fiscal Year 2016 Quarter 3
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	2015 Q4	2016 Q1	2016 Q2	2016 Q3
Distinct Clients with a RDS	1,101	1,171	1,129	825
Total Unmet Resource Needs	9	12	8	5
Distinct Clients with Unmet Resource Needs	9	12	8	5
7e. Housing				
7e-i Supported Apartment	15	19	14	8
7e-ii Community Residential Facility	7	6	8	3
7e-iii Residential Treatment Facility (group home)	5	6	4	2
7e-iv Assisted Living Facility	6	7	7	5
7e-v Nursing Home	0	0	1	1
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	68	75	65	35
Total Unmet Resource Needs	101	113	99	54
Distinct Clients with Unmet Resource Needs	88	95	83	47
7f. Health Care				
7f-i Dental Services	50	51	50	33
7f-ii Eye Care Services	11	13	12	10
7f-iii Hearing Services	2	4	2	3
7f-iv Physical Therapy	1	2	2	0
7f-v Physician/Medical Services	28	26	23	10
Total Unmet Resource Needs	92	96	89	56
Distinct Clients with Unmet Resource Needs	81	79	70	42
7g. Legal				
7g-i Advocate	9	8	7	4
7g-ii Guardian (private)	2	1	0	0
7g-iii Guardian (public)	6	4	4	2
Total Unmet Resource Needs	17	13	11	6
Distinct Clients with Unmet Resource Needs	14	13	11	6
7h. Financial Security				

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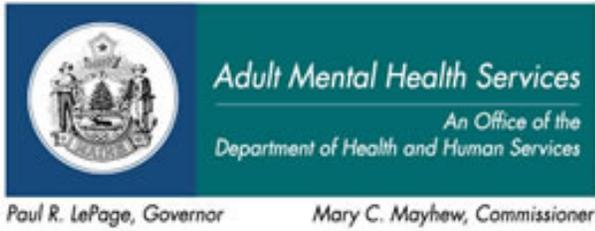
Report of Unmet Resource Needs

Statewide
(Class Members Only)

Fiscal Year 2016 Quarter 3
(Jan, Feb, March 2016)

	2015 Q4	2016 Q1	2016 Q2	2016 Q3
Distinct Clients with a RDS	1,101	1,171	1,129	825
7h-i Assistance with Managing Money	23	29	18	15
7h-ii Assistance with Securing Public Benefits	19	23	14	14
7h-iii Representative Payee	10	12	8	4
Total Unmet Resource Needs	52	64	40	33
Distinct Clients with Unmet Resource Needs	43	54	34	26
7i. Education				
7i-i Adult Education (other than GED)	2	1	3	2
7i-ii GED	3	5	3	0
7i-iii Literacy Assistance	3	2	2	2
7i-iv Post High School Education	5	6	5	3
7i-v Tuition Reimbursement	1	2	2	1
Total Unmet Resource Needs	14	16	15	8
Distinct Clients with Unmet Resource Needs	11	12	13	8
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	1	2	4	4
7j-ii Club House and/or Peer Vocational Support	5	6	7	3
7j-iii Competitive Employment (no supports)	6	4	4	5
7j-iv Supported Employment	10	7	7	3
7j-v Vocational Rehabilitation	12	12	16	8
Total Unmet Resource Needs	34	31	38	23
Distinct Clients with Unmet Resource Needs	28	25	33	18
7k. Living Skills				
7k-i Daily Living Support Services	23	29	17	7
7k-ii Day Support Services	3	4	5	1
7k-iii Occupational Therapy	2	0	1	0
7k-iv Skills Development Services	8	8	8	4
Total Unmet Resource Needs	36	41	31	12

Report Run: Apr 26, 2016



Report of Unmet Resource Needs

Statewide
(Class Members Only)

Fiscal Year 2016 Quarter 3
(Jan, Feb, March 2016)

	2015 Q4	2016 Q1	2016 Q2	2016 Q3
Distinct Clients with a RDS	1,101	1,171	1,129	825
Distinct Clients with Unmet Resource Needs	28	34	24	10
7l. Transportation				
7l-i Transportation to ISP-Identified Services	23	32	22	12
7l-ii Transportation to Other ISP Activities	17	18	17	15
7l-iii After Hours Transportation	21	20	21	10
Total Unmet Resource Needs	61	70	60	37
Distinct Clients with Unmet Resource Needs	46	52	42	22
7m. Personal Growth/Community				
7m-i Avocational Activities	1	1	1	1
7m. Personal Growth/Community				
7m-ii Recreation Activities	12	14	16	10
7m-iii Social Activities	32	33	35	19
7m-iv Spiritual Activities	2	3	3	3
Total Unmet Resource Needs	47	51	55	33
Distinct Clients with Unmet Resource Needs	37	39	42	23
Other Resources				
Other Resources	16	11	11	14
Total Unmet Resource Needs	16	11	11	14
Distinct Clients with Unmet Resource Needs	16	11	11	14
Statewide Totals				
Total Unmet Resource Needs	633	692	576	358
Distinct Clients With any Unmet Resource Need	262	265	234	141
Distinct Clients with a RDS	1,101	1,171	1,129	825

Report Run: Apr 26, 2016



Report of Unmet Resource Needs

CSN 1
(Aroostook)

Fiscal Year 2016 Quarter 3
(Jan, Feb, March 2016)

	2015 Q4	2016 Q1	2016 Q2	2016 Q3
Distinct Clients with a RDS	401	467	442	381
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	3	2	1	0
7a-iii Dialectical Behavioral Therapy	4	7	3	1
7a-iv Family Psycho-Educational Treatment	1	2	1	0
7a-v Group Counseling	5	8	8	10
7a-vi Individual Counseling	26	29	24	18
7a-vii Inpatient Psychiatric Facility	0	0	0	0
7a-viii Intensive Case Management	2	1	0	3
7a-x Psychiatric Medication Management	25	23	19	15
Total Unmet Resource Needs	66	72	56	47
Distinct Clients with Unmet Resource Needs	55	54	47	36
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	19	22	14	20
7b-ii Mental Health Advance Directives	1	1	1	0
Total Unmet Resource Needs	20	23	15	20
Distinct Clients with Unmet Resource Needs	19	22	15	20
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	1	1	0	0
7c-ii Recovery Workbook Group	0	1	1	0
7c-iii Social Club	16	16	9	10
7c-iv Peer-Run Trauma Recovery Group	0	1	2	4
7c-v Wellness Recovery and Action Planning	1	2	1	1
7c-vi Family Support	8	10	6	5
Total Unmet Resource Needs	26	31	19	20
Distinct Clients with Unmet Resource Needs	23	26	17	19
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	2	6	4	5

Report Run: Apr 26, 2016



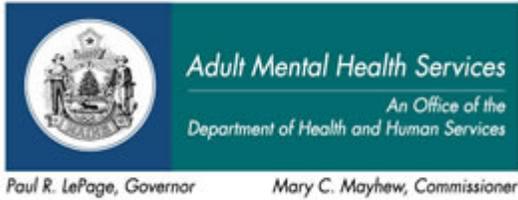
Report of Unmet Resource Needs

CSN 1
(Aroostook)

Fiscal Year 2016 Quarter 3
(Jan, Feb, March 2016)

	2015 Q4	2016 Q1	2016 Q2	2016 Q3
Distinct Clients with a RDS	401	467	442	381
7d-ii Residential Treatment Substance Abuse Services	0	3	1	0
Total Unmet Resource Needs	2	9	5	5
Distinct Clients with Unmet Resource Needs	2	6	4	5
7e. Housing				
7e-i Supported Apartment	9	9	7	4
7e-ii Community Residential Facility	1	2	0	0
7e-iii Residential Treatment Facility (group home)	1	1	1	0
7e-iv Assisted Living Facility	2	4	4	3
7e-v Nursing Home	0	0	0	0
7e-vi Residential Crisis Unit	0	1	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	24	25	30	23
Total Unmet Resource Needs	37	42	42	30
Distinct Clients with Unmet Resource Needs	33	35	38	27
7f. Health Care				
7f-i Dental Services	23	22	21	23
7f-ii Eye Care Services	9	11	10	10
7f-iii Hearing Services	1	2	1	3
7f-iv Physical Therapy	4	3	3	0
7f-v Physician/Medical Services	14	15	13	11
Total Unmet Resource Needs	51	53	48	47
Distinct Clients with Unmet Resource Needs	35	37	34	35
7g. Legal				
7g-i Advocate	10	9	6	7
7g-ii Guardian (private)	1	1	1	0
7g-iii Guardian (public)	0	0	1	1
Total Unmet Resource Needs	11	10	8	8
Distinct Clients with Unmet Resource Needs	11	10	7	8

Report Run: Apr 26, 2016



Report of Unmet Resource Needs

CSN 1
(Aroostook)

Fiscal Year 2016 Quarter 3
(Jan, Feb, March 2016)

	2015 Q4	2016 Q1	2016 Q2	2016 Q3
Distinct Clients with a RDS	401	467	442	381
7h. Financial Security				
7h-i Assistance with Managing Money	26	26	30	30
7h-ii Assistance with Securing Public Benefits	21	25	30	25
7h-iii Representative Payee	0	0	1	1
Total Unmet Resource Needs	47	51	61	56
Distinct Clients with Unmet Resource Needs	42	43	51	48
7i. Education				
7i-i Adult Education (other than GED)	3	1	3	3
7i-ii GED	3	5	3	1
7i-iii Literacy Assistance	2	2	2	1
7i-iv Post High School Education	7	5	6	5
7i-v Tuition Reimbursement	2	0	1	0
Total Unmet Resource Needs	17	13	15	10
Distinct Clients with Unmet Resource Needs	13	13	13	10
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	2	2	3	1
7j-ii Club House and/or Peer Vocational Support	1	1	1	2
7j-iii Competitive Employment (no supports)	2	2	4	0
7j-iv Supported Employment	3	3	4	5
7j-v Vocational Rehabilitation	12	6	7	5
Total Unmet Resource Needs	20	14	19	13
Distinct Clients with Unmet Resource Needs	18	13	17	12
7k. Living Skills				
7k-i Daily Living Support Services	10	11	8	9
7k-ii Day Support Services	4	7	4	3
7k-iii Occupational Therapy	0	2	1	0
7k-iv Skills Development Services	9	10	6	6

Report Run: Apr 26, 2016



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Report of Unmet Resource Needs

CSN 1
(Aroostook)

Fiscal Year 2016 Quarter 3
(Jan, Feb, March 2016)

	2015 Q4	2016 Q1	2016 Q2	2016 Q3
Distinct Clients with a RDS	401	467	442	381
Total Unmet Resource Needs	23	30	19	18
Distinct Clients with Unmet Resource Needs	21	26	18	16
7l. Transportation				
7l-i Transportation to ISP-Identified Services	24	24	26	26
7l-ii Transportation to Other ISP Activities	6	6	8	9
7l-iii After Hours Transportation	17	15	14	17
Total Unmet Resource Needs	47	45	48	52
Distinct Clients with Unmet Resource Needs	36	34	36	38
7m. Personal Growth/Community				
7m-i Avocational Activities	1	0	0	0
7m-ii Recreation Activities	9	11	6	7
7m-iii Social Activities	30	28	25	24
7m-iv Spiritual Activities	4	5	5	5
Total Unmet Resource Needs	44	44	36	36
Distinct Clients with Unmet Resource Needs	36	31	28	28
Other Resources				
Other Resources	12	12	14	14
Total Unmet Resource Needs	12	12	14	14
Distinct Clients with Unmet Resource Needs	12	12	14	14
CSN 1 Totals				
Total Unmet Resource Needs	423	449	405	376
Distinct Clients With any Unmet Resource Need	143	148	142	124
Distinct Clients with a RDS	401	467	442	381

Report Run: Apr 26, 2016



Report of Unmet Resource Needs

CSN 2

(Hancock, Washington, Penobscot, Piscataquis)

Fiscal Year 2016 Quarter 3

(Jan, Feb, March 2016)

	2015 Q4	2016 Q1	2016 Q2	2016 Q3
Distinct Clients with a RDS	1,826	2,090	2,067	1,592
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	2	3	3	3
7a-iii Dialectical Behavioral Therapy	5	5	5	5
7a-iv Family Psycho-Educational Treatment	2	3	1	1
7a-v Group Counseling	19	23	15	13
7a-vi Individual Counseling	117	146	140	63
7a-vii Inpatient Psychiatric Facility	2	3	4	0
7a-viii Intensive Case Management	14	21	24	8
7a-x Psychiatric Medication Management	91	110	91	50
Total Unmet Resource Needs	252	314	283	143
Distinct Clients with Unmet Resource Needs	188	233	211	118
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	56	91	69	37
7b-ii Mental Health Advance Directives	15	18	14	10
Total Unmet Resource Needs	71	109	83	47
Distinct Clients with Unmet Resource Needs	64	98	82	46
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	6	6	9	3
7c-ii Recovery Workbook Group	1	1	1	0
7c-iii Social Club	32	38	33	24
7c-iv Peer-Run Trauma Recovery Group	5	5	6	0
7c-v Wellness Recovery and Action Planning	16	15	21	20
7c-vi Family Support	24	29	35	21
Total Unmet Resource Needs	84	94	105	68
Distinct Clients with Unmet Resource Needs	69	76	85	64
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	21	32	28	12

Report Run: Apr 26, 2016



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Report of Unmet Resource Needs

CSN 2

(Hancock, Washington, Penobscot, Piscataquis)

Fiscal Year 2016 Quarter 3

(Jan, Feb, March 2016)

	2015 Q4	2016 Q1	2016 Q2	2016 Q3
Distinct Clients with a RDS	1,826	2,090	2,067	1,592
7d-ii Residential Treatment Substance Abuse Services	5	5	5	1
Total Unmet Resource Needs	26	37	33	13
Distinct Clients with Unmet Resource Needs	23	35	30	13
7e. Housing				
7e-i Supported Apartment	19	19	21	22
7e-ii Community Residential Facility	5	7	4	4
7e-iii Residential Treatment Facility (group home)	3	3	2	1
7e-iv Assisted Living Facility	14	10	10	11
7e-v Nursing Home	0	0	0	1
7e-vi Residential Crisis Unit	0	0	0	1
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	155	175	173	136
Total Unmet Resource Needs	196	214	210	176
Distinct Clients with Unmet Resource Needs	182	198	201	160
7f. Health Care				
7f-i Dental Services	76	105	109	70
7f-ii Eye Care Services	35	49	60	46
7f-iii Hearing Services	4	8	9	8
7f-iv Physical Therapy	9	10	8	4
7f-v Physician/Medical Services	57	65	58	31
Total Unmet Resource Needs	181	237	244	159
Distinct Clients with Unmet Resource Needs	131	171	171	115
7g. Legal				
7g-i Advocate	23	33	36	20
7g-ii Guardian (private)	14	14	11	8
7g-iii Guardian (public)	3	1	1	1
Total Unmet Resource Needs	40	48	48	29
Distinct Clients with Unmet Resource Needs	38	46	48	29

Report Run: Apr 26, 2016



Report of Unmet Resource Needs

CSN 2

(Hancock, Washington, Penobscot, Piscataquis)

Fiscal Year 2016 Quarter 3

(Jan, Feb, March 2016)

	2015 Q4	2016 Q1	2016 Q2	2016 Q3
Distinct Clients with a RDS	1,826	2,090	2,067	1,592
7h. Financial Security				
7h-i Assistance with Managing Money	107	135	123	86
7h-ii Assistance with Securing Public Benefits	61	81	65	54
7h-iii Representative Payee	8	10	6	5
Total Unmet Resource Needs	176	226	194	145
Distinct Clients with Unmet Resource Needs	145	186	163	124
7i. Education				
7i-i Adult Education (other than GED)	12	15	11	12
7i-ii GED	7	13	13	9
7i-iii Literacy Assistance	4	6	3	2
7i-iv Post High School Education	20	23	25	19
7i-v Tuition Reimbursement	3	5	5	3
Total Unmet Resource Needs	46	62	57	45
Distinct Clients with Unmet Resource Needs	41	55	52	41
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	10	10	10	6
7j-ii Club House and/or Peer Vocational Support	6	10	9	5
7j-iii Competitive Employment (no supports)	11	15	19	14
7j-iv Supported Employment	12	15	15	18
7j-v Vocational Rehabilitation	34	28	30	23
Total Unmet Resource Needs	73	78	83	66
Distinct Clients with Unmet Resource Needs	58	65	73	58
7k. Living Skills				
7k-i Daily Living Support Services	33	42	43	26
7k-ii Day Support Services	2	2	2	1
7k-iii Occupational Therapy	1	1	2	1
7k-iv Skills Development Services	17	20	19	8

Report Run: Apr 26, 2016



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 2

(Hancock, Washington, Penobscot, Piscataquis)

Fiscal Year 2016 Quarter 3

(Jan, Feb, March 2016)

	2015 Q4	2016 Q1	2016 Q2	2016 Q3
Distinct Clients with a RDS	1,826	2,090	2,067	1,592
Total Unmet Resource Needs	53	65	66	36
Distinct Clients with Unmet Resource Needs	46	59	60	35
7l. Transportation				
7l-i Transportation to ISP-Identified Services	78	85	68	59
7l-ii Transportation to Other ISP Activities	40	44	42	32
7l-iii After Hours Transportation	33	43	37	38
Total Unmet Resource Needs	151	172	147	129
Distinct Clients with Unmet Resource Needs	98	119	104	90
7m. Personal Growth/Community				
7m-i Avocational Activities	11	9	5	6
7m-ii Recreation Activities	51	48	52	47
7m-iii Social Activities	88	94	103	83
7m-iv Spiritual Activities	17	16	10	8
Total Unmet Resource Needs	167	167	170	144
Distinct Clients with Unmet Resource Needs	109	122	121	99
Other Resources				
Other Resources	26	30	36	36
Total Unmet Resource Needs	26	30	36	36
Distinct Clients with Unmet Resource Needs	26	30	36	36
CSN 2 Totals				
Total Unmet Resource Needs	1,542	1,853	1,759	1,236
Distinct Clients With any Unmet Resource Need	457	544	525	423
Distinct Clients with a RDS	1,826	2,090	2,067	1,592

Report Run: Apr 26, 2016



Report of Unmet Resource Needs

CSN 3
(Kennebec, Somerset)

Fiscal Year 2016 Quarter 3
(Jan, Feb, March 2016)

	2015 Q4	2016 Q1	2016 Q2	2016 Q3
Distinct Clients with a RDS	2,160	2,477	2,411	1,908
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	6	2	1	0
7a-iii Dialectical Behavioral Therapy	4	8	8	5
7a-iv Family Psycho-Educational Treatment	3	2	2	1
7a-v Group Counseling	7	4	7	6
7a-vi Individual Counseling	88	116	102	34
7a-vii Inpatient Psychiatric Facility	3	4	1	0
7a-viii Intensive Case Management	10	12	5	4
7a-x Psychiatric Medication Management	111	125	100	47
Total Unmet Resource Needs	232	273	226	97
Distinct Clients with Unmet Resource Needs	169	195	160	76
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	61	70	57	22
7b-ii Mental Health Advance Directives	19	24	18	3
Total Unmet Resource Needs	80	94	75	25
Distinct Clients with Unmet Resource Needs	71	85	67	24
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	4	7	3	1
7c-ii Recovery Workbook Group	1	0	1	0
7c-iii Social Club	15	27	13	6
7c-iv Peer-Run Trauma Recovery Group	5	6	6	0
7c-v Wellness Recovery and Action Planning	1	0	1	0
7c-vi Family Support	13	17	14	11
Total Unmet Resource Needs	39	57	38	18
Distinct Clients with Unmet Resource Needs	31	48	32	17
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	10	14	9	3

Report Run: Apr 26, 2016



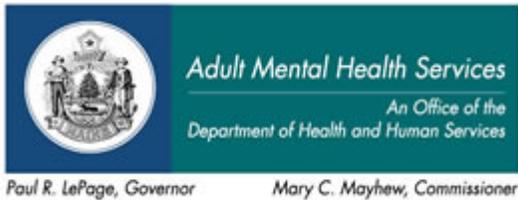
Report of Unmet Resource Needs

CSN 3
(Kennebec, Somerset)

Fiscal Year 2016 Quarter 3
(Jan, Feb, March 2016)

	2015 Q4	2016 Q1	2016 Q2	2016 Q3
Distinct Clients with a RDS	2,160	2,477	2,411	1,908
7d-ii Residential Treatment Substance Abuse Services	3	1	1	1
Total Unmet Resource Needs	13	15	10	4
Distinct Clients with Unmet Resource Needs	12	15	10	4
7e. Housing				
7e-i Supported Apartment	9	8	4	1
7e-ii Community Residential Facility	3	4	2	0
7e-iii Residential Treatment Facility (group home)	2	5	2	2
7e-iv Assisted Living Facility	8	9	6	3
7e-v Nursing Home	0	1	0	0
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	126	158	138	69
Total Unmet Resource Needs	148	185	152	75
Distinct Clients with Unmet Resource Needs	140	176	152	75
7f. Health Care				
7f-i Dental Services	75	104	105	56
7f-ii Eye Care Services	29	41	44	20
7f-iii Hearing Services	7	10	10	1
7f-iv Physical Therapy	4	11	7	5
7f-v Physician/Medical Services	56	87	66	33
Total Unmet Resource Needs	171	253	232	115
Distinct Clients with Unmet Resource Needs	127	179	161	83
7g. Legal				
7g-i Advocate	7	5	6	7
7g-ii Guardian (private)	2	0	0	0
7g-iii Guardian (public)	3	3	2	1
Total Unmet Resource Needs	12	8	8	8
Distinct Clients with Unmet Resource Needs	12	8	8	8

Report Run: Apr 26, 2016



Report of Unmet Resource Needs

CSN 3
(Kennebec, Somerset)

Fiscal Year 2016 Quarter 3
(Jan, Feb, March 2016)

	2015 Q4	2016 Q1	2016 Q2	2016 Q3
Distinct Clients with a RDS	2,160	2,477	2,411	1,908
7h. Financial Security				
7h-i Assistance with Managing Money	92	96	82	43
7h-ii Assistance with Securing Public Benefits	42	49	36	18
7h-iii Representative Payee	13	17	11	5
Total Unmet Resource Needs	147	162	129	66
Distinct Clients with Unmet Resource Needs	125	138	113	59
7i. Education				
7i-i Adult Education (other than GED)	9	15	9	2
7i-ii GED	7	8	9	7
7i-iii Literacy Assistance	4	9	6	3
7i-iv Post High School Education	17	15	21	11
7i-v Tuition Reimbursement	3	2	3	4
Total Unmet Resource Needs	40	49	48	27
Distinct Clients with Unmet Resource Needs	33	41	40	20
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	0	1	1	1
7j-ii Club House and/or Peer Vocational Support	11	10	7	2
7j-iii Competitive Employment (no supports)	7	2	4	2
7j-iv Supported Employment	3	4	3	1
7j-v Vocational Rehabilitation	27	34	30	23
Total Unmet Resource Needs	48	51	45	29
Distinct Clients with Unmet Resource Needs	45	44	42	27
7k. Living Skills				
7k-i Daily Living Support Services	49	62	49	12
7k-ii Day Support Services	1	3	3	0
7k-iii Occupational Therapy	0	1	2	0
7k-iv Skills Development Services	9	11	10	8

Report Run: Apr 26, 2016



Report of Unmet Resource Needs

CSN 3
(Kennebec, Somerset)

Fiscal Year 2016 Quarter 3
(Jan, Feb, March 2016)

	2015 Q4	2016 Q1	2016 Q2	2016 Q3
Distinct Clients with a RDS	2,160	2,477	2,411	1,908
Total Unmet Resource Needs	59	77	64	20
Distinct Clients with Unmet Resource Needs	56	70	59	19
7l. Transportation				
7l-i Transportation to ISP-Identified Services	72	88	76	40
7l-ii Transportation to Other ISP Activities	42	49	44	22
7l-iii After Hours Transportation	17	16	17	6
Total Unmet Resource Needs	131	153	137	68
Distinct Clients with Unmet Resource Needs	91	106	92	46
7m. Personal Growth/Community				
7m-i Avocational Activities	4	4	4	2
7m-ii Recreation Activities	15	29	17	10
7m-iii Social Activities	34	58	47	22
7m-iv Spiritual Activities	2	5	8	6
Total Unmet Resource Needs	55	96	76	40
Distinct Clients with Unmet Resource Needs	40	65	54	26
Other Resources				
Other Resources	10	9	20	16
Total Unmet Resource Needs	10	9	20	16
Distinct Clients with Unmet Resource Needs	10	9	20	16
CSN 3 Totals				
Total Unmet Resource Needs	1,185	1,482	1,260	608
Distinct Clients With any Unmet Resource Need	401	460	409	214
Distinct Clients with a RDS	2,160	2,477	2,411	1,908

Report Run: Apr 26, 2016



Report of Unmet Resource Needs

CSN 4

(Knox, Lincoln, Sagadahoc, Waldo)

Fiscal Year 2016 Quarter 3

(Jan, Feb, March 2016)

	2015 Q4	2016 Q1	2016 Q2	2016 Q3
Distinct Clients with a RDS	961	1,019	970	721
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	18	22	16	6
7a-iii Dialectical Behavioral Therapy	6	9	9	9
7a-iv Family Psycho-Educational Treatment	7	11	7	4
7a-v Group Counseling	7	7	7	4
7a-vi Individual Counseling	71	98	85	42
7a-vii Inpatient Psychiatric Facility	0	1	0	1
7a-viii Intensive Case Management	13	17	14	5
7a-x Psychiatric Medication Management	65	98	74	41
Total Unmet Resource Needs	187	263	212	112
Distinct Clients with Unmet Resource Needs	117	159	137	80
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	44	69	57	42
7b-ii Mental Health Advance Directives	17	17	14	12
Total Unmet Resource Needs	61	86	71	54
Distinct Clients with Unmet Resource Needs	58	82	65	49
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	9	10	11	10
7c-ii Recovery Workbook Group	1	1	2	1
7c-iii Social Club	22	30	24	21
7c-iv Peer-Run Trauma Recovery Group	8	10	10	8
7c-v Wellness Recovery and Action Planning	8	15	9	11
7c-vi Family Support	26	56	38	29
Total Unmet Resource Needs	74	122	94	80
Distinct Clients with Unmet Resource Needs	50	81	61	47
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	16	20	16	10

Report Run: Apr 26, 2016



Report of Unmet Resource Needs

CSN 4

(Knox, Lincoln, Sagadahoc, Waldo)

Fiscal Year 2016 Quarter 3

(Jan, Feb, March 2016)

	2015 Q4	2016 Q1	2016 Q2	2016 Q3
Distinct Clients with a RDS	961	1,019	970	721
7d-ii Residential Treatment Substance Abuse Services	2	1	1	0
Total Unmet Resource Needs	18	21	17	10
Distinct Clients with Unmet Resource Needs	18	21	17	10
7e. Housing				
7e-i Supported Apartment	14	16	14	8
7e-ii Community Residential Facility	2	4	5	2
7e-iii Residential Treatment Facility (group home)	5	8	4	2
7e-iv Assisted Living Facility	2	5	2	1
7e-v Nursing Home	0	0	0	0
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	70	95	78	52
Total Unmet Resource Needs	93	128	103	65
Distinct Clients with Unmet Resource Needs	85	110	91	57
7f. Health Care				
7f-i Dental Services	60	71	67	52
7f-ii Eye Care Services	18	25	27	20
7f-iii Hearing Services	3	6	7	5
7f-iv Physical Therapy	4	5	6	6
7f-v Physician/Medical Services	34	41	38	29
Total Unmet Resource Needs	119	148	145	112
Distinct Clients with Unmet Resource Needs	88	104	97	75
7g. Legal				
7g-i Advocate	12	15	10	10
7g-ii Guardian (private)	0	0	1	1
7g-iii Guardian (public)	0	0	0	0
Total Unmet Resource Needs	12	15	11	11
Distinct Clients with Unmet Resource Needs	12	15	11	11

Report Run: Apr 26, 2016



Report of Unmet Resource Needs

CSN 4

(Knox, Lincoln, Sagadahoc, Waldo)

Fiscal Year 2016 Quarter 3

(Jan, Feb, March 2016)

	2015 Q4	2016 Q1	2016 Q2	2016 Q3
Distinct Clients with a RDS	961	1,019	970	721
7h. Financial Security				
7h-i Assistance with Managing Money	53	75	56	56
7h-ii Assistance with Securing Public Benefits	39	42	40	33
7h-iii Representative Payee	4	6	3	4
Total Unmet Resource Needs	96	123	99	93
Distinct Clients with Unmet Resource Needs	70	94	73	62
7i. Education				
7i-i Adult Education (other than GED)	9	14	15	16
7i-ii GED	9	11	8	5
7i-iii Literacy Assistance	3	3	1	1
7i-iv Post High School Education	16	18	16	13
7i-v Tuition Reimbursement	3	8	7	7
Total Unmet Resource Needs	40	54	47	42
Distinct Clients with Unmet Resource Needs	32	42	35	28
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	11	17	17	11
7j-ii Club House and/or Peer Vocational Support	2	2	4	1
7j-iii Competitive Employment (no supports)	9	11	11	14
7j-iv Supported Employment	8	15	11	9
7j-v Vocational Rehabilitation	53	64	53	32
Total Unmet Resource Needs	83	109	96	67
Distinct Clients with Unmet Resource Needs	63	77	68	43
7k. Living Skills				
7k-i Daily Living Support Services	44	66	55	35
7k-ii Day Support Services	5	9	10	4
7k-iii Occupational Therapy	4	6	4	1
7k-iv Skills Development Services	12	17	16	12

Report Run: Apr 26, 2016



Report of Unmet Resource Needs

CSN 4

(Knox, Lincoln, Sagadahoc, Waldo)

Fiscal Year 2016 Quarter 3

(Jan, Feb, March 2016)

	2015 Q4	2016 Q1	2016 Q2	2016 Q3
Distinct Clients with a RDS	961	1,019	970	721
Total Unmet Resource Needs	65	98	85	52
Distinct Clients with Unmet Resource Needs	56	81	69	40
7l. Transportation				
7l-i Transportation to ISP-Identified Services	68	73	66	45
7l-ii Transportation to Other ISP Activities	41	51	44	34
7l-iii After Hours Transportation	18	24	18	24
Total Unmet Resource Needs	127	148	128	103
Distinct Clients with Unmet Resource Needs	75	81	74	55
7m. Personal Growth/Community				
7m-i Avocational Activities	2	7	10	13
7m-ii Recreation Activities	29	42	37	34
7m-iii Social Activities	49	67	64	55
7m-iv Spiritual Activities	13	14	14	8
Total Unmet Resource Needs	93	130	125	110
Distinct Clients with Unmet Resource Needs	56	76	73	62
Other Resources				
Other Resources	19	25	20	21
Total Unmet Resource Needs	19	25	20	21
Distinct Clients with Unmet Resource Needs	19	25	20	21
CSN 4 Totals				
Total Unmet Resource Needs	1,087	1,470	1,253	932
Distinct Clients With any Unmet Resource Need	251	294	259	182
Distinct Clients with a RDS	961	1,019	970	721

Report Run: Apr 26, 2016



Report of Unmet Resource Needs

CSN 5

(Androscoggin, Franklin, Oxford)
(Includes: Bridgton, Harrison, Naples, Casco)

Fiscal Year 2016 Quarter 3

(Jan, Feb, March 2016)

	2015 Q4	2016 Q1	2016 Q2	2016 Q3
Distinct Clients with a RDS	2,031	2,285	2,237	1,634
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	6	9	5	2
7a-iii Dialectical Behavioral Therapy	38	28	28	9
7a-iv Family Psycho-Educational Treatment	2	3	5	3
7a-v Group Counseling	19	22	22	7
7a-vi Individual Counseling	162	184	181	69
7a-vii Inpatient Psychiatric Facility	0	0	1	0
7a-viii Intensive Case Management	13	15	25	17
7a-x Psychiatric Medication Management	140	135	126	63
Total Unmet Resource Needs	380	396	393	170
Distinct Clients with Unmet Resource Needs	289	312	308	143
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	51	68	61	37
7b-ii Mental Health Advance Directives	12	13	8	7
Total Unmet Resource Needs	63	81	69	44
Distinct Clients with Unmet Resource Needs	60	79	67	43
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	15	18	14	5
7c-ii Recovery Workbook Group	1	1	2	0
7c-iii Social Club	45	43	47	30
7c-iv Peer-Run Trauma Recovery Group	13	17	22	15
7c-v Wellness Recovery and Action Planning	8	7	6	4
7c-vi Family Support	50	41	44	41
Total Unmet Resource Needs	132	127	135	95
Distinct Clients with Unmet Resource Needs	101	95	103	75
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	19	14	8	3

Report Run: Apr 26, 2016



Report of Unmet Resource Needs

CSN 5

(Androscoggin, Franklin, Oxford)
(Includes: Bridgton, Harrison, Naples, Casco)

Fiscal Year 2016 Quarter 3

(Jan, Feb, March 2016)

	2015 Q4	2016 Q1	2016 Q2	2016 Q3
Distinct Clients with a RDS	2,031	2,285	2,237	1,634
7d-ii Residential Treatment Substance Abuse Services	1	2	2	2
Total Unmet Resource Needs	20	16	10	5
Distinct Clients with Unmet Resource Needs	20	15	9	4
7e. Housing				
7e-i Supported Apartment	17	21	22	9
7e-ii Community Residential Facility	4	5	6	2
7e-iii Residential Treatment Facility (group home)	2	1	2	1
7e-iv Assisted Living Facility	1	3	2	2
7e-v Nursing Home	1	0	0	0
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	172	185	180	136
Total Unmet Resource Needs	197	215	212	150
Distinct Clients with Unmet Resource Needs	185	201	197	144
7f. Health Care				
7f-i Dental Services	165	158	151	105
7f-ii Eye Care Services	75	78	72	61
7f-iii Hearing Services	17	25	25	18
7f-iv Physical Therapy	20	19	20	16
7f-v Physician/Medical Services	88	88	80	62
Total Unmet Resource Needs	365	368	348	262
Distinct Clients with Unmet Resource Needs	256	249	228	170
7g. Legal				
7g-i Advocate	53	43	35	30
7g-ii Guardian (private)	3	2	2	0
7g-iii Guardian (public)	2	1	2	1
Total Unmet Resource Needs	58	46	39	31
Distinct Clients with Unmet Resource Needs	56	45	38	31

Report Run: Apr 26, 2016



Report of Unmet Resource Needs

CSN 5

(Androscoggin, Franklin, Oxford)
(Includes: Bridgton, Harrison, Naples, Casco)

Fiscal Year 2016 Quarter 3

(Jan, Feb, March 2016)

	2015 Q4	2016 Q1	2016 Q2	2016 Q3
Distinct Clients with a RDS	2,031	2,285	2,237	1,634
7h. Financial Security				
7h-i Assistance with Managing Money	138	136	150	101
7h-ii Assistance with Securing Public Benefits	91	93	80	47
7h-iii Representative Payee	8	6	5	5
Total Unmet Resource Needs	237	235	235	153
Distinct Clients with Unmet Resource Needs	192	194	189	125
7i. Education				
7i-i Adult Education (other than GED)	36	42	39	36
7i-ii GED	27	31	27	25
7i-iii Literacy Assistance	13	11	15	14
7i-iv Post High School Education	27	21	16	14
7i-v Tuition Reimbursement	2	3	2	2
Total Unmet Resource Needs	105	108	99	91
Distinct Clients with Unmet Resource Needs	91	91	81	78
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	8	9	9	8
7j-ii Club House and/or Peer Vocational Support	9	10	7	6
7j-iii Competitive Employment (no supports)	21	17	20	15
7j-iv Supported Employment	19	15	21	15
7j-v Vocational Rehabilitation	71	63	51	35
Total Unmet Resource Needs	128	114	108	79
Distinct Clients with Unmet Resource Needs	116	101	100	73
7k. Living Skills				
7k-i Daily Living Support Services	82	92	69	38
7k-ii Day Support Services	12	12	11	6
7k-iii Occupational Therapy	4	4	4	5
7k-iv Skills Development Services	19	32	34	22

Report Run: Apr 26, 2016



Report of Unmet Resource Needs

CSN 5

(Androscoggin, Franklin, Oxford)
(Includes: Bridgton, Harrison, Naples, Casco)

Fiscal Year 2016 Quarter 3

(Jan, Feb, March 2016)

	2015 Q4	2016 Q1	2016 Q2	2016 Q3
Distinct Clients with a RDS	2,031	2,285	2,237	1,634
Total Unmet Resource Needs	117	140	118	71
Distinct Clients with Unmet Resource Needs	106	125	102	59
7l. Transportation				
7l-i Transportation to ISP-Identified Services	95	108	97	79
7l-ii Transportation to Other ISP Activities	53	57	52	50
7l-iii After Hours Transportation	37	44	40	35
Total Unmet Resource Needs	185	209	189	164
Distinct Clients with Unmet Resource Needs	120	133	116	89
7m. Personal Growth/Community				
7m-i Avocational Activities	3	6	4	1
7m-ii Recreation Activities	47	48	46	32
7m-iii Social Activities	104	115	112	82
7m-iv Spiritual Activities	26	32	34	32
Total Unmet Resource Needs	180	201	196	147
Distinct Clients with Unmet Resource Needs	127	138	133	96
Other Resources				
Other Resources	49	42	32	24
Total Unmet Resource Needs	49	42	32	24
Distinct Clients with Unmet Resource Needs	49	42	32	24
CSN 5 Totals				
Total Unmet Resource Needs	2,216	2,298	2,183	1,486
Distinct Clients With any Unmet Resource Need	606	636	606	377
Distinct Clients with a RDS	2,031	2,285	2,237	1,634

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Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 6
(Cumberland)

Fiscal Year 2016 Quarter 3
(Jan, Feb, March 2016)

	2015 Q4	2016 Q1	2016 Q2	2016 Q3
Distinct Clients with a RDS	1,996	2,131	2,129	1,641
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	6	7	2	0
7a-iii Dialectical Behavioral Therapy	12	15	7	6
7a-iv Family Psycho-Educational Treatment	4	6	7	5
7a-v Group Counseling	8	14	13	5
7a-vi Individual Counseling	109	129	137	60
7a-vii Inpatient Psychiatric Facility	0	1	1	0
7a-viii Intensive Case Management	25	23	22	13
7a-x Psychiatric Medication Management	84	102	102	50
Total Unmet Resource Needs	248	297	291	139
Distinct Clients with Unmet Resource Needs	185	226	214	110
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	32	52	41	26
7b-ii Mental Health Advance Directives	8	5	6	7
Total Unmet Resource Needs	40	57	47	33
Distinct Clients with Unmet Resource Needs	35	55	45	31
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	17	15	16	10
7c-ii Recovery Workbook Group	1	2	2	1
7c-iii Social Club	28	30	24	22
7c-iv Peer-Run Trauma Recovery Group	7	10	12	7
7c-v Wellness Recovery and Action Planning	4	7	10	4
7c-vi Family Support	18	44	45	40
Total Unmet Resource Needs	75	108	109	84
Distinct Clients with Unmet Resource Needs	60	88	90	69
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	10	10	8	4

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Report of Unmet Resource Needs

CSN 6
(Cumberland)

Fiscal Year 2016 Quarter 3
(Jan, Feb, March 2016)

	2015 Q4	2016 Q1	2016 Q2	2016 Q3
Distinct Clients with a RDS	1,996	2,131	2,129	1,641
7d-ii Residential Treatment Substance Abuse Services	4	8	7	5
Total Unmet Resource Needs	14	18	15	9
Distinct Clients with Unmet Resource Needs	14	18	14	9
7e. Housing				
7e-i Supported Apartment	25	32	35	29
7e-ii Community Residential Facility	12	14	15	11
7e-iii Residential Treatment Facility (group home)	3	5	3	0
7e-iv Assisted Living Facility	13	12	8	6
7e-v Nursing Home	2	2	2	2
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	186	206	235	158
Total Unmet Resource Needs	241	271	298	206
Distinct Clients with Unmet Resource Needs	231	250	278	195
7f. Health Care				
7f-i Dental Services	147	155	160	121
7f-ii Eye Care Services	39	57	57	35
7f-iii Hearing Services	6	8	10	8
7f-iv Physical Therapy	6	9	8	6
7f-v Physician/Medical Services	53	69	67	28
Total Unmet Resource Needs	251	298	302	198
Distinct Clients with Unmet Resource Needs	192	206	212	148
7g. Legal				
7g-i Advocate	10	18	11	9
7g-ii Guardian (private)	1	2	1	2
7g-iii Guardian (public)	1	2	1	1
Total Unmet Resource Needs	12	22	13	12
Distinct Clients with Unmet Resource Needs	12	22	13	12

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Report of Unmet Resource Needs

CSN 6
(Cumberland)

Fiscal Year 2016 Quarter 3
(Jan, Feb, March 2016)

	2015 Q4	2016 Q1	2016 Q2	2016 Q3
Distinct Clients with a RDS	1,996	2,131	2,129	1,641
7h. Financial Security				
7h-i Assistance with Managing Money	86	93	92	62
7h-ii Assistance with Securing Public Benefits	38	42	29	26
7h-iii Representative Payee	5	9	11	9
Total Unmet Resource Needs	129	144	132	97
Distinct Clients with Unmet Resource Needs	118	128	119	83
7i. Education				
7i-i Adult Education (other than GED)	21	34	32	28
7i-ii GED	14	18	17	7
7i-iii Literacy Assistance	7	12	16	4
7i-iv Post High School Education	12	14	10	15
7i-v Tuition Reimbursement	1	1	2	2
Total Unmet Resource Needs	55	79	77	56
Distinct Clients with Unmet Resource Needs	50	71	66	50
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	6	7	10	2
7j-ii Club House and/or Peer Vocational Support	2	2	2	2
7j-iii Competitive Employment (no supports)	17	20	15	13
7j-iv Supported Employment	11	14	15	9
7j-v Vocational Rehabilitation	38	50	53	23
Total Unmet Resource Needs	74	93	95	49
Distinct Clients with Unmet Resource Needs	66	85	85	44
7k. Living Skills				
7k-i Daily Living Support Services	39	36	33	21
7k-ii Day Support Services	11	11	7	2
7k-iii Occupational Therapy	1	1	1	1
7k-iv Skills Development Services	16	15	10	5

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Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 6
(Cumberland)

Fiscal Year 2016 Quarter 3
(Jan, Feb, March 2016)

	2015 Q4	2016 Q1	2016 Q2	2016 Q3
Distinct Clients with a RDS	1,996	2,131	2,129	1,641
Total Unmet Resource Needs	67	63	51	29
Distinct Clients with Unmet Resource Needs	57	52	48	26
7l. Transportation				
7l-i Transportation to ISP-Identified Services	75	112	96	75
7l-ii Transportation to Other ISP Activities	46	75	65	54
7l-iii After Hours Transportation	25	40	39	25
Total Unmet Resource Needs	146	227	200	154
Distinct Clients with Unmet Resource Needs	97	135	122	90
7m. Personal Growth/Community				
7m-i Avocational Activities	1	2	3	2
7m-ii Recreation Activities	23	21	20	18
7m-iii Social Activities	65	77	71	50
7m-iv Spiritual Activities	11	21	22	8
Total Unmet Resource Needs	100	121	116	78
Distinct Clients with Unmet Resource Needs	77	93	91	60
Other Resources				
Other Resources	27	32	42	48
Total Unmet Resource Needs	27	32	42	48
Distinct Clients with Unmet Resource Needs	27	32	42	48
CSN 6 Totals				
Total Unmet Resource Needs	1,479	1,830	1,788	1,192
Distinct Clients With any Unmet Resource Need	577	619	637	444
Distinct Clients with a RDS	1,996	2,131	2,129	1,641

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Report of Unmet Resource Needs

CSN 7
(York)

Fiscal Year 2016 Quarter 3
(Jan, Feb, March 2016)

	2015 Q4	2016 Q1	2016 Q2	2016 Q3
Distinct Clients with a RDS	809	803	796	476
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	5	3	4	1
7a-iii Dialectical Behavioral Therapy	17	11	7	1
7a-iv Family Psycho-Educational Treatment	4	5	4	1
7a-v Group Counseling	4	0	0	0
7a-vi Individual Counseling	62	78	64	22
7a-vii Inpatient Psychiatric Facility	2	0	0	0
7a-viii Intensive Case Management	8	10	12	3
7a-x Psychiatric Medication Management	66	62	61	14
Total Unmet Resource Needs	168	169	152	42
Distinct Clients with Unmet Resource Needs	113	119	108	36
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	37	34	37	15
7b-ii Mental Health Advance Directives	4	3	3	1
Total Unmet Resource Needs	41	37	40	16
Distinct Clients with Unmet Resource Needs	38	34	37	16
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	8	9	4	2
7c-ii Recovery Workbook Group	0	0	0	0
7c-iii Social Club	13	12	15	3
7c-iv Peer-Run Trauma Recovery Group	8	8	8	2
7c-v Wellness Recovery and Action Planning	6	11	8	4
7c-vi Family Support	12	15	24	12
Total Unmet Resource Needs	47	55	59	23
Distinct Clients with Unmet Resource Needs	35	43	47	21
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	11	14	11	2

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Report of Unmet Resource Needs

CSN 7
(York)

Fiscal Year 2016 Quarter 3
(Jan, Feb, March 2016)

	2015 Q4	2016 Q1	2016 Q2	2016 Q3
Distinct Clients with a RDS	809	803	796	476
7d-ii Residential Treatment Substance Abuse Services	3	1	0	0
Total Unmet Resource Needs	14	15	11	2
Distinct Clients with Unmet Resource Needs	13	15	11	2
7e. Housing				
7e-i Supported Apartment	16	17	16	3
7e-ii Community Residential Facility	3	3	3	3
7e-iii Residential Treatment Facility (group home)	3	2	2	1
7e-iv Assisted Living Facility	6	4	3	3
7e-v Nursing Home	0	0	0	0
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	82	90	89	34
Total Unmet Resource Needs	110	116	113	44
Distinct Clients with Unmet Resource Needs	98	108	104	40
7f. Health Care				
7f-i Dental Services	72	54	62	39
7f-ii Eye Care Services	24	20	27	6
7f-iii Hearing Services	4	3	2	1
7f-iv Physical Therapy	3	6	3	2
7f-v Physician/Medical Services	41	43	36	18
Total Unmet Resource Needs	144	126	130	66
Distinct Clients with Unmet Resource Needs	108	95	100	49
7g. Legal				
7g-i Advocate	11	9	15	4
7g-ii Guardian (private)	1	0	0	0
7g-iii Guardian (public)	5	3	3	1
Total Unmet Resource Needs	17	12	18	5
Distinct Clients with Unmet Resource Needs	15	12	18	5

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Report of Unmet Resource Needs

CSN 7
(York)

Fiscal Year 2016 Quarter 3
(Jan, Feb, March 2016)

	2015 Q4	2016 Q1	2016 Q2	2016 Q3
Distinct Clients with a RDS	809	803	796	476
7h. Financial Security				
7h-i Assistance with Managing Money	85	79	54	30
7h-ii Assistance with Securing Public Benefits	36	29	24	19
7h-iii Representative Payee	10	8	9	4
Total Unmet Resource Needs	131	116	87	53
Distinct Clients with Unmet Resource Needs	113	100	74	41
7i. Education				
7i-i Adult Education (other than GED)	6	9	8	6
7i-ii GED	7	4	4	1
7i-iii Literacy Assistance	4	5	5	3
7i-iv Post High School Education	7	10	15	6
7i-v Tuition Reimbursement	1	0	1	2
Total Unmet Resource Needs	25	28	33	18
Distinct Clients with Unmet Resource Needs	22	24	25	14
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	3	3	4	1
7j-ii Club House and/or Peer Vocational Support	4	3	3	0
7j-iii Competitive Employment (no supports)	10	15	11	10
7j-iv Supported Employment	3	1	3	3
7j-v Vocational Rehabilitation	27	20	18	7
Total Unmet Resource Needs	47	42	39	21
Distinct Clients with Unmet Resource Needs	41	39	36	18
7k. Living Skills				
7k-i Daily Living Support Services	30	25	23	12
7k-ii Day Support Services	1	0	0	0
7k-iii Occupational Therapy	3	4	3	2
7k-iv Skills Development Services	7	9	10	4

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Report of Unmet Resource Needs

CSN 7
(York)

Fiscal Year 2016 Quarter 3
(Jan, Feb, March 2016)

	2015 Q4	2016 Q1	2016 Q2	2016 Q3
Distinct Clients with a RDS	809	803	796	476
Total Unmet Resource Needs	41	38	36	18
Distinct Clients with Unmet Resource Needs	33	33	32	14
7l. Transportation				
7l-i Transportation to ISP-Identified Services	60	54	47	22
7l-ii Transportation to Other ISP Activities	28	22	17	6
7l-iii After Hours Transportation	33	32	23	7
Total Unmet Resource Needs	121	108	87	35
Distinct Clients with Unmet Resource Needs	84	76	61	26
7m. Personal Growth/Community				
7m-i Avocational Activities	5	6	4	2
7m-ii Recreation Activities	19	21	16	8
7m-iii Social Activities	44	34	32	14
7m-iv Spiritual Activities	7	6	7	3
Total Unmet Resource Needs	75	67	59	27
Distinct Clients with Unmet Resource Needs	53	46	40	20
Other Resources				
Other Resources	19	22	15	10
Total Unmet Resource Needs	19	22	15	10
Distinct Clients with Unmet Resource Needs	19	22	15	10
CSN 7 Totals				
Total Unmet Resource Needs	1,000	951	879	380
Distinct Clients With any Unmet Resource Need	282	272	259	113
Distinct Clients with a RDS	809	803	796	476

Report Run: Apr 26, 2016



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN Not Assigned

Fiscal Year 2016 Quarter 3

(Jan, Feb, March 2016)

	2015 Q4	2016 Q1	2016 Q2	2016 Q3
Distinct Clients with a RDS	435	452	427	227
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	2	2	1	1
7a-iii Dialectical Behavioral Therapy	3	3	4	2
7a-iv Family Psycho-Educational Treatment	0	1	0	1
7a-v Group Counseling	2	4	5	3
7a-vi Individual Counseling	27	36	26	8
7a-vii Inpatient Psychiatric Facility	0	0	0	0
7a-viii Intensive Case Management	3	4	3	2
7a-x Psychiatric Medication Management	27	26	20	8
Total Unmet Resource Needs	64	76	59	25
Distinct Clients with Unmet Resource Needs	53	56	43	19
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	11	16	11	5
7b-ii Mental Health Advance Directives	3	1	1	0
Total Unmet Resource Needs	14	17	12	5
Distinct Clients with Unmet Resource Needs	14	16	12	5
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	3	4	3	1
7c-ii Recovery Workbook Group	0	0	0	0
7c-iii Social Club	12	8	4	4
7c-iv Peer-Run Trauma Recovery Group	1	1	0	2
7c-v Wellness Recovery and Action Planning	2	4	3	2
7c-vi Family Support	7	11	8	4
Total Unmet Resource Needs	25	28	18	13
Distinct Clients with Unmet Resource Needs	19	18	14	10
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	6	4	5	3

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Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN Not Assigned

Fiscal Year 2016 Quarter 3

(Jan, Feb, March 2016)

	2015 Q4	2016 Q1	2016 Q2	2016 Q3
Distinct Clients with a RDS	435	452	427	227
7d-ii Residential Treatment Substance Abuse Services	0	0	0	0
Total Unmet Resource Needs	6	4	5	3
Distinct Clients with Unmet Resource Needs	6	4	5	3
7e. Housing				
7e-i Supported Apartment	5	6	8	2
7e-ii Community Residential Facility	4	4	2	1
7e-iii Residential Treatment Facility (group home)	0	0	0	0
7e-iv Assisted Living Facility	1	2	2	0
7e-v Nursing Home	1	0	1	1
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	32	36	30	19
Total Unmet Resource Needs	43	48	43	23
Distinct Clients with Unmet Resource Needs	40	43	37	21
7f. Health Care				
7f-i Dental Services	29	30	23	10
7f-ii Eye Care Services	17	17	13	5
7f-iii Hearing Services	5	7	4	0
7f-iv Physical Therapy	4	5	1	2
7f-v Physician/Medical Services	15	18	14	7
Total Unmet Resource Needs	70	77	55	24
Distinct Clients with Unmet Resource Needs	45	46	38	15
7g. Legal				
7g-i Advocate	10	10	9	7
7g-ii Guardian (private)	3	3	4	2
7g-iii Guardian (public)	0	0	0	0
Total Unmet Resource Needs	13	13	13	9
Distinct Clients with Unmet Resource Needs	10	10	9	7

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Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN Not Assigned

Fiscal Year 2016 Quarter 3

(Jan, Feb, March 2016)

	2015 Q4	2016 Q1	2016 Q2	2016 Q3
Distinct Clients with a RDS	435	452	427	227
7h. Financial Security				
7h-i Assistance with Managing Money	32	40	31	14
7h-ii Assistance with Securing Public Benefits	18	23	18	7
7h-iii Representative Payee	4	5	2	0
Total Unmet Resource Needs	54	68	51	21
Distinct Clients with Unmet Resource Needs	46	57	42	19
7i. Education				
7i-i Adult Education (other than GED)	7	8	8	2
7i-ii GED	4	2	2	0
7i-iii Literacy Assistance	1	2	1	0
7i-iv Post High School Education	5	7	1	3
7i-v Tuition Reimbursement	0	0	0	2
Total Unmet Resource Needs	17	19	12	7
Distinct Clients with Unmet Resource Needs	15	15	11	5
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	2	2	2	2
7j-ii Club House and/or Peer Vocational Support	1	0	0	0
7j-iii Competitive Employment (no supports)	2	4	3	4
7j-iv Supported Employment	4	4	3	0
7j-v Vocational Rehabilitation	12	13	8	6
Total Unmet Resource Needs	21	23	16	12
Distinct Clients with Unmet Resource Needs	21	18	15	7
7k. Living Skills				
7k-i Daily Living Support Services	14	15	10	5
7k-ii Day Support Services	1	3	2	1
7k-iii Occupational Therapy	2	1	0	0
7k-iv Skills Development Services	1	4	3	1

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Paul R. LePage, Governor

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Report of Unmet Resource Needs

CSN Not Assigned

Fiscal Year 2016 Quarter 3

(Jan, Feb, March 2016)

	2015 Q4	2016 Q1	2016 Q2	2016 Q3
Distinct Clients with a RDS	435	452	427	227
Total Unmet Resource Needs	18	23	15	7
Distinct Clients with Unmet Resource Needs	16	17	12	7
7l. Transportation				
7l-i Transportation to ISP-Identified Services	20	26	19	8
7l-ii Transportation to Other ISP Activities	7	13	6	4
7l-iii After Hours Transportation	9	8	5	2
Total Unmet Resource Needs	36	47	30	14
Distinct Clients with Unmet Resource Needs	27	28	21	8
7m. Personal Growth/Community				
7m-i Avocational Activities	1	2	0	0
7m-ii Recreation Activities	9	11	4	4
7m-iii Social Activities	22	23	18	10
7m-iv Spiritual Activities	5	6	3	1
Total Unmet Resource Needs	37	42	25	15
Distinct Clients with Unmet Resource Needs	23	27	19	12
Other Resources				
Other Resources	13	12	9	7
Total Unmet Resource Needs	13	12	9	7
Distinct Clients with Unmet Resource Needs	13	12	9	7
CSN Not Assigned Totals				
Total Unmet Resource Needs	431	497	363	185
Distinct Clients With any Unmet Resource Need	121	120	102	54
Distinct Clients with a RDS	435	452	427	227

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