



Consent Decree Performance and Quality

Standard 5

**Report for: 2016 Q2
(October, November, December 2015)
(Class Members)**

Measurement

Method 1	Percent of class members requesting a worker who were assigned one.		
	2015 Q3	100.0%	(141 of 141)
	2015 Q4	100.0%	(170 of 170)
	2016 Q1	100.0%	(166 of 166)
	2016 Q2	100.0%	(179 of 179)

Method 2	Percent of hospitalized class members who were assigned a worker within 2 days.		
	2015 Q3	65.2%	(15 of 23)
	2015 Q4	63.6%	(14 of 22)
	2016 Q1	56.3%	(18 of 32)
	2016 Q2	68.0%	(17 of 25)

Method 3	Percent of non-hospitalized class members assigned a worker within 3 days.		
	2015 Q3	78.8%	(93 of 118)
	2015 Q4	81.8%	(121 of 148)
	2016 Q1	79.1%	(106 of 134)
	2016 Q2	75.3%	(116 of 154)

Method 4	Percent of class members in hospital or community not assigned on time but were assigned within 1-7 additional days.		
	2015 Q3	51.5%	(17 of 33)
	2015 Q4	42.9%	(15 of 35)
	2016 Q1	31.0%	(13 of 42)
	2016 Q2	52.2%	(24 of 46)

Method 5	ISP completed within 30 days of service request.		
	2015 Q3	78.0%	(39 of 50)
	2015 Q4	77.0%	(47 of 61)
	2016 Q1	88.5%	(54 of 61)
	2016 Q2	87.9%	(58 of 66)

Method 6	90 Day ISP review completed within specified timeframe.		
	2015 Q3	66.4%	(651 of 980)
	2015 Q4	65.6%	(681 of 1,038)
	2016 Q1	66.4%	(738 of 1,112)
	2016 Q2	65.0%	(656 of 1,009)

Method 7	Initial ISPs not developed within 30 days, but were developed within 60 days.		
	2015 Q3	27.3%	(3 of 11)
	2015 Q4	21.4%	(3 of 14)
	2016 Q1	42.9%	(3 of 7)
	2016 Q2	62.5%	(5 of 8)

Method 8	ISPs that were not reviewed within 90 days, but were reviewed within 120 days.		
	2015 Q3	77.8%	(256 of 329)
	2015 Q4	81.8%	(292 of 357)
	2016 Q1	89.3%	(334 of 374)
	2016 Q2	78.8%	(278 of 353)

As of: Apr 5, 2016 Run By: Lee.Richardson

Starting with Fiscal Year 2009, Quarter 1 (July, August, September 2008) all calculations are based on 'working days' to time of assignment. The first three quarters were re-calculated using this new formula.