



Substance Abuse
and Mental Health Services
An Office of the
Department of Health and Human Services

Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Consent Decree Performance and Quality Improvement Standard 5

Report for: 2016 Q4
(September, December 2015, March 2016)
(Class Members)

Measurement			
Method 1	Percent of class members requesting a worker who were assigned one.		
	2015 Q4	100.0%	(209 of 209)
	2016 Q1	100.0%	(159 of 159)
	2016 Q2	100.0%	(166 of 166)
	2016 Q3	100.0%	(256 of 256)
Method 2	Percent of hospitalized class members who were assigned a worker within 2 days.		
	2015 Q4	52.0%	(13 of 25)
	2016 Q1	50.0%	(8 of 16)
	2016 Q2	72.0%	(18 of 25)
	2016 Q3	77.1%	(27 of 35)
Method 3	Percent of non-hospitalized class members assigned a worker within 3 days.		
	2015 Q4	80.0%	(132 of 165)
	2016 Q1	80.4%	(115 of 143)
	2016 Q2	76.6%	(108 of 141)
	2016 Q3	71.0%	(157 of 221)
Method 4	Percent of class members in hospital or community not assigned on time but were assigned within 1-7 additional days.		
	2015 Q4	45.2%	(19 of 42)
	2016 Q1	25.0%	(9 of 36)
	2016 Q2	52.5%	(21 of 40)
	2016 Q3	48.6%	(35 of 72)
Method 5	ISP completed within 30 days of service request.		
	2015 Q4	81.5%	(44 of 54)
	2016 Q1	92.5%	(49 of 53)
	2016 Q2	89.0%	(65 of 73)
	2016 Q3	85.0%	(51 of 60)
Method 6	90 Day ISP review completed within specified timeframe.		
	2015 Q4	67.5%	(692 of 1,025)
	2016 Q1	61.1%	(596 of 976)
	2016 Q2	69.8%	(634 of 908)
	2016 Q3	69.8%	(630 of 903)

Method 7	Initial ISPs not developed within 30 days, but were developed within 60 days.	
	2015 Q4	30.0% (3 of 10)
	2016 Q1	50.0% (2 of 4)
	2016 Q2	75.0% (6 of 8)
	2016 Q3	66.7% (6 of 9)

Method 8	ISPs that were not reviewed within 90 days, but were reviewed within 120 days.	
	2015 Q4	88.0% (293 of 333)
	2016 Q1	65.3% (248 of 380)
	2016 Q2	94.2% (258 of 274)
	2016 Q3	94.1% (257 of 273)

As of: July 13, 2016 Run By: Lee Richardson

Starting with Fiscal Year 2009, Quarter 1 (July, August, September 2008) all calculations are based on 'working days' to time of assignment. The first three quarters were re-calculated using this new formula.