

Maine Department of Health and Human Services

Integrated Monthly - Crisis Report

Crisis Report for Quarter 1 FY14

July, August and September 2013 - State Wide

I. Consumer Demographics (Unduplicated Counts - Face To face)

Gender	Children	Males	405	Females	391					Totals
	Adults	Males	1716	Females	1870					796
Age Range	Children	< 5y.O.	15	5 - 9	115	10 - 14	307	15-17	359	3586
	Adults	18 - 21	360	22 - 35	1110	36 - 60	1752	>60	364	4382
Payment Source	Children	MaineCare	576	Private Ins.	191	Uninsured	26	Medicare	3	
	Adults	MaineCare	1843	Private Ins.	613	Uninsured	822	Medicare	308	

II. Summary Of All Crisis Contacts

	Children	Adults
a. Total number of telephone contacts.	6129	37662
b. Total number of initial face to face contacts	931	4206
c. Number in IIb. who are children/youth with MENTAL RETARDATION/AUTISM/PERVASIVE DEV. DIS.	92	
d. Number of face to face contacts that are ongoing support for crisis resolution / stabilization	132	1436

III. Crisis Contact Information

	Children		Adults	
a. Total number of initial face to face contacts in which wellness plan, crisis plan, ISP or advanced directive plan previously developed with the individual was used.	123	13.21%	63	1.50%
b. Number of face to face contacts who have a Community Support Worker (CI,CRS,ICM, ACT,TCM)	383	41.14%	1073	25.51%
c. Number of face to face contacts who have a Community Support Worker that was notified of crisis.	374	40.17%	1031	96.09%
d. SUM time in minutes for all face to face contacts in IIb from determination of need for face to face contact or when individual was ready and able to be seen to Initial face to face contact.			109946	26.14%
e. Number of face to face contacts in Emergency Department with final disposition within 8 hours.			2261	53.76%
f. Number of face to face contacts not in Emergency Department with final disposition within 8 hours.			1546	36.76%

CHILDREN ONLY Time from determination of need for face to face contact or when individual was ready and able to be seen to initial face to face contact.

Less Than 1 Hour.	799	1 to 2 Hours	109	2 to 4 Hours	15	More Than 4 Hours	2
Percent	85.82%	Percent	11.71%	Percent	1.61%	Percent	0.21%

CHILDREN ONLY Time between completion of initial face to face crisis assessment contact and final disposition/resolution of crisis.

Less Than 3 Hours	392	3 to 6 Hours	431	6 to 8 Hours	36	8 to 14 Hours	26	> 14	43
Percent	42.11%	Percent	42.11%	Percent	3.87%	Percent	2.79%	Percent	4.62%

IV. Site Of Face To Face Contacts Number of face to face seen in:

	Children		Adults	
a. Primary Care Residence (Home)	127	13.64%	303	7.20%
b. Family/Relative/Other Residence	25	2.69%	25	0.59%
c. Other Community Setting (Work School Police Dept, Public Place)	29	3.11%	108	2.57%
d. SNF, Nursing Home, Boarding Home	1	0.11%	17	0.40%
e. Residential Program (Congregate Community Residence , Apartment Program)	13	1.40%	69	1.64%
f. Homeless Shelter	6	0.64%	29	0.69%
g. Provider Office	19	2.04%	120	2.85%
h. Crisis office	124	13.32%	741	17.62%
i. Emergency Department	570	61.22%	2571	61.13%
j. Other Hospital Location	16	1.72%	156	3.71%
k. Incarcerated (local jail, State Prison, Juvenile Correction Facility)	1	0.11%	67	1.59%
Totals:	931	100%	4206	100%

V. Crisis Resolution (Mutually Exclusive Exhaustive)

	Children		Adults	
a. Crisis stabilization with no referral for mental health/substance abuse follow-up	28	3.01%	268	6.37%
b. Crisis stabilization with referral to new provider for mental health/substance abuse follow up.	180	19.33%	802	19.07%
c. Crisis stabilization with referral back to current provider for mental health/subst abuse follow up.	339	36.41%	1427	33.93%
d. Admission to Crisis Stabilization Unit	150	16.11%	512	12.17%
e. Inpatient Hospitalization-Medical	5	0.54%	105	2.50%
f. Voluntary Psychiatric Hospitalization	226	24.27%	794	18.88%
g. Involuntary Psychiatric Hospitalization	2	0.21%	189	4.49%
h. Admission to Detox Unit	1	0.11%	109	2.59%
Totals:	931	100%	4206	100%

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VI. Crisis Assessment Criteria	
Depression	907
Anxiety	597
Behavioral Issues--youth	469
Suicidal Ideation or Act	1317
Homicidal Ideation or Act	44
Self-Injury/Assaultive Behavior	109
Medical Attention Needed	45
Mental Health Symptom Decompensating	383
Grief and Loss	48
Domestic Abuse	24
Acute Stress	310
Deliberate Self Harm	36
No medical Based Change in Mental Status	21
Sexual Assault	5
Psychosis	385
Total	5137