



Consent Decree Performance and Quality Improvement Standard 5

Report for: 2014 Q4
(April, May, June 2014)
(Class Members)

Measurement

Method 1	Percent of class members requesting a worker who were assigned one.	
	2014 Q1	100.0% (120 of 120)
	2014 Q2	100.0% (102 of 102)
	2014 Q3	100.0% (94 of 94)
	2014 Q4	98.4% (123 of 125)
Method 2	Percent of hospitalized class members who were assigned a worker within 2 days.	
	2014 Q1	80.0% (8 of 10)
	2014 Q2	77.8% (7 of 9)
	2014 Q3	61.5% (8 of 13)
	2014 Q4	75.0% (15 of 20)
Method 3	Percent of non-hospitalized class members assigned a worker within 3 days.	
	2014 Q1	73.5% (83 of 113)
	2014 Q2	77.4% (72 of 93)
	2014 Q3	79.0% (64 of 81)
	2014 Q4	65.0% (67 of 103)
Method 4	Percent of class members in hospital or community not assigned on time but were assigned within 1-7 additional days.	
	2014 Q1	50.0% (16 of 32)
	2014 Q2	30.4% (7 of 23)
	2014 Q3	40.9% (9 of 22)
	2014 Q4	39.0% (16 of 41)
Method 5	ISP completed within 30 days of service request.	
	2014 Q1	77.1% (54 of 70)
	2014 Q2	87.1% (54 of 62)
	2014 Q3	81.8% (36 of 44)
	2014 Q4	76.8% (43 of 56)
Method 6	90 Day ISP review completed within specified timeframe.	
	2014 Q1	63.2% (669 of 1,059)
	2014 Q2	63.7% (722 of 1,133)
	2014 Q3	73.0% (712 of 975)
	2014 Q4	62.4% (600 of 961)
	Initial ISPs not developed within 30 days, but were developed within 60 days.	

Method 7	2014 Q1	43.8%	(7 of 16)
	2014 Q2	62.5%	(5 of 8)
	2014 Q3	50.0%	(4 of 8)
	2014 Q4	46.2%	(6 of 13)

Method 8	ISPs that were not reviewed within 90 days, but were reviewed within 120 days.		
	2014 Q1	51.5%	(201 of 390)
	2014 Q2	56.2%	(231 of 411)
	2014 Q3	82.9%	(218 of 263)
	2014 Q4	44.3%	(160 of 361)

As of: Oct 14, 2014 Run By:

Brandi.Giguere

Starting with Fiscal Year 2009, Quarter 1 (July, August, September 2008) all calculations are based on 'working days' to time of assignment. The first three quarters were re-calculated using this new formula.