

Maine Department of Health and Human Services

Integrated Quarterly Crisis Report

STATEWIDE with GRAPHS

Quarter (July, August, September) SY 201

I. Consumer Demographics (Unduplicated Counts - All Face To Face)

Gender	Children	Males	558	Females	611				
	Adults	Males	2,431	Females	2,635				
Age Range	Children	< 5	13	5 - 9	147	10 - 14	476	15-17	533
	Adults	18 - 21	445	22 - 35	1,481	36 - 60	2,604	>60	536
Payment Source	Children	MaineCare	847	Private Ins.	261	Uninsured	61	Medicare	0
	Adults	MaineCare	2,646	Private Ins.	746	Uninsured	1,380	Medicare	294

II. Summary Of All Crisis Contacts

	Children	Adults
a. Total number of telephone contacts	6,020	35,983
b. Total number of all Initial face-to-face contacts	988	4,139
c. Number in II.b. who are children/youth with Mental Retardation/Autism/Pervasive Dev. Disorder	92	
d. Number of face-to-face contacts that are ongoing support for crisis resolution/stabilization	173	1,169

III. Initial Crisis Contact Information

	Children		Adults	
a. Total number of Initial face-to-face contacts in which a wellness plan, crisis plan, ISP or advanced directive plan previously developed with the individual was used	93	9.4%	83	2.0%
b. Number of Initial face-to-face contacts who have a Community Support Worker (CI, CRS, ICM, ACT, TCM)	373	37.8%	1,156	27.9%
c. Number of Initial face-to-face contacts who have a Comm. Support Worker that was notified of crisis	364	97.6%	1,107	95.8%
d. SUM time in minutes for all Initial face-to-face contacts in II.b. from determination of need for face-to-face contact or when individual was ready and able to be seen to Initial face-to-face contact			126,825	31
e. Number of Initial face-to-face contacts in Emergency Department with final disp. within 8 hours			2,132	51.5%
f. Number of Initial face-to-face contacts not in Emergency Department with final disp. within 8 hours			1,479	35.7%

CHILDREN ONLY: Time from determination of need for face-to-face contact or when individual was ready and able to be seen to initial face to face contact.

Less Than 1 Hour.	854	1 to 2 Hours	103	2 to 4 Hours	20	More Than 4 Hours	11
Percent	86.4%	Percent	10.4%	Percent	2.0%	Percent	1.1%

CHILDREN ONLY: Time between completion of Initial face-to-face crisis assessment contact and final disposition/resolution of crisis

Less Than 3 Hours	382	3 to 6 Hours	449	6 to 8 Hours	48	8 to 14 Hours	46	> 14	63
Percent	38.7%	Percent	45.4%	Percent	4.9%	Percent	4.7%	Percent	6.4%

IV. Site Of Initial Face To Face Contacts

	Children		Adults	
a. Primary Care Residence (Home)	158	16.0%	358	8.6%
b. Family/Relative/Other Residence	55	5.6%	40	1.0%
c. Other Community Setting (Work, School, Police Dept, Public Place)	46	4.7%	119	2.9%
d. SNF, Nursing Home, Boarding Home	0	0.0%	20	0.5%
e. Residential Program (Congregate Community Residence, Apartment Program)	7	0.7%	63	1.5%
f. Homeless Shelter	5	0.5%	32	0.8%
g. Provider Office	35	3.5%	173	4.2%
h. Crisis Office	85	8.6%	558	13.5%
i. Emergency Department	593	60.0%	2,554	61.7%
j. Other Hospital Location	4	0.4%	155	3.7%
k. Incarcerated (Local Jail, State Prison, Juvenile Correction Facility)	0	0.0%	67	1.6%
Totals:	988	100%	4,139	100%

V. Crisis Resolution - Initial Encounters (Mutually Exclusive Exhaustive)

	Children		Adults	
a. Crisis stabilization with no referral for mental health/substance abuse follow-up	16	1.6%	205	5.0%
b. Crisis stabilization with referral to new provider for mental health/substance abuse follow up	191	19.3%	872	21.1%
c. Crisis stabilization with referral back to current provider for mental health/substance abuse follow up	356	36.0%	1,343	32.4%
d. Admission to Crisis Stabilization Unit	143	14.5%	484	11.7%
e. Inpatient Hospitalization Medical	9	0.9%	112	2.7%
f. Voluntary Psychiatric Hospitalization	269	27.2%	867	20.9%
g. Involuntary Psychiatric Hospitalization	4	0.4%	145	3.5%
h. Admission to Detox Unit	0	0.0%	111	2.7%
Totals:	988	100%	4,139	100%