

# Maine Department of Health and Human Services Integrated Quarterly Crisis Report

STATEWIDE with GRAPHS

QTR 1 (Jul, Aug and Sep) SFY 16

## I. Consumer Demographics (Unduplicated Counts - All Face-To-Face)

Gender	Children	Males	591	Females	508				
	Adults	Males	2,671	Females	2,605				
Age Range	Children	< 5	5	5 - 9	189	10 - 14	442	15-17	463
	Adults	18 - 21	436	22 - 35	1,669	36 - 60	2,554	>60	617
Payment Source	Children	MaineCare	861	Private Ins.	188	Uninsured	44	Medicare	6
	Adults	MaineCare	2,662	Private Ins.	847	Uninsured	1,436	Medicare	328

## II. Summary Of All Crisis Contacts

	Children	Adults
a. Total number of telephone contacts	7,710	28,151
b. Total number of all Initial face-to-face contacts	909	4,225
c. Number in II.b. who are children/youth with Mental Retardation/Autism/Pervasive Dev. Disorder	99	
d. Number of face-to-face contacts that are ongoing support for crisis resolution/stabilization	194	1,359

## III. Initial Crisis Contact Information

	Children		Adults	
a. Total number of Initial face-to-face contacts in which a wellness plan, crisis plan, ISP or advanced directive plan previously developed with the individual was used	89	9.8%	77	1.8%
b. Number of Initial face-to-face contacts who have a Community Support Worker (CI, CRS, ICM, ACT, TCM)	373	41.0%	1,157	27.4%
c. Number of Initial face-to-face contacts who have a Comm. Support Worker that was notified of crisis	341	91.4%	1,068	92.3%
d. SUM time in minutes for all Initial face-to-face contacts in II.b. from determination of need for face-to-face contact or when individual was ready and able to be seen to Initial face-to-face contact			127,536	30
e. Number of Initial face-to-face contacts in Emergency Department with final disp. within 8 hours			2,146	50.8%
f. Number of Initial face-to-face contacts not in Emergency Department with final disp. within 8 hours			1,599	37.8%

### CHILDREN ONLY: Time from determination of need for face-to-face contact or when individual was ready and able to be seen to initial face to face contact.

	Children	Adults
Less Than 1 Hour.	763	11
Percent	83.9%	1.2%
1 to 2 Hours	122	
Percent	13.4%	
2 to 4 Hours	13	
Percent	1.4%	
More Than 4 Hours		
Percent		

### CHILDREN ONLY: Time between completion of Initial face-to-face crisis assessment contact and final disposition/resolution of crisis

	Children	Adults
Less Than 3 Hours	428	45
Percent	47.1%	5.0%
3 to 6 Hours	355	
Percent	39.1%	
6 to 8 Hours	39	
Percent	4.3%	
8 to 14 Hours	35	
Percent	3.9%	
> 14		
Percent		

## IV. Site Of Initial Face-To-Face Contacts

	Children		Adults	
a. Primary Care Residence (Home)	121	13.3%	368	8.7%
b. Family/Relative/Other Residence	52	5.7%	52	1.2%
c. Other Community Setting (Work, School, Police Dept, Public Place)	50	5.5%	115	2.7%
d. SNF, Nursing Home, Boarding Home	0	0.0%	16	0.4%
e. Residential Program (Congregate Community Residence, Apartment Program)	9	1.0%	73	1.7%
f. Homeless Shelter	1	0.1%	23	0.5%
g. Provider Office	29	3.2%	201	4.8%
h. Crisis Office	107	11.8%	666	15.8%
i. Emergency Department	534	58.7%	2,520	59.6%
j. Other Hospital Location	3	0.3%	123	2.9%
k. Incarcerated (Local Jail, State Prison, Juvenile Correction Facility)	3	0.3%	68	1.6%
<b>Totals:</b>	<b>909</b>	<b>100%</b>	<b>4,225</b>	<b>100%</b>

## V. Crisis Resolution - Initial Encounters (Mutually Exclusive Exhaustive)

	Children		Adults	
a. Crisis stabilization with no referral for mental health/substance abuse follow-up	18	2.0%	225	5.3%
b. Crisis stabilization with referral to new provider for mental health/substance abuse follow up	166	18.3%	898	21.3%
c. Crisis stabilization with referral back to current provider for mental health/substane abuse follow up	345	38.0%	1,471	34.8%
d. Admission to Crisis Stabilization Unit	152	16.7%	466	11.0%
e. Inpatient Hospitalization Medical	8	0.9%	113	2.7%
f. Voluntary Psychiatric Hospitalization	215	23.7%	803	19.0%
g. Involuntary Psychiatric Hospitalization	4	0.4%	151	3.6%
h. Admission to Detox Unit	1	0.1%	98	2.3%
<b>Totals:</b>	<b>909</b>	<b>100%</b>	<b>4,225</b>	<b>100%</b>