

## **BOARD OF HEARING AID DEALERS AND FITTERS**

*Minutes of November 16, 2004 Board Meeting*

### **I. CALL TO ORDER**

Gilbert Poliquin, Chair, established that a quorum was present and called the meeting to order at 9:02 a.m.

Members Present: Gilbert Poliquin, Robert Bruder, Wanda Creed, Sallie Chisholm, and Dawn Dufkin-Britt.

Members Absent: Linda Snow.

Others Present: Dennis Smith, AAG; Penny Vaillancourt, Board Administrator; Colleen Eugley, Board Clerk.

### **II. OLD BUSINESS**

#### **A. APPROVAL OF MINUTES:**

Sallie Chisholm made a motion to accept the minutes of August 17, 2004 as written, seconded by Bob Bruder.

**Vote: 5 - In favor**

### **III. NEW BUSINESS**

#### **A. COMPLAINT PRESENTATIONS**

**HEA – 072** (Sally Chisholm recused herself from complaint presentation due to personal relationship to the licensee.)

Complaint filed by customer of licensee alleging a violation to refund within the 30-day trial period.

After a review of the communications and documents collected in the complaint process, Gil Poliquin made a motion, seconded by Dawn Dufkin-Britt, to offer a consent agreement as an attempt to resolve the complaint for following violations, including sanctions of a warning on issues 2, 3, and 4 and a reprimand on issue 1 and a fine of \$200.00; including a refund to the customer in the amount of \$200.00 and submit a revised purchase agreement to the board for review:

- 1 – Aiding and abetting unlicensed practice of employee;
- 2 – Failure to conform with medical waiver requirements;
- 3 – Failure to include HAD Board contact information on the purchase agreement; and
- 4 – Right to cancel transaction / full refund.

**Vote: 3 – In favor (2 recused – Wanda Creed, Complaint Officer/Sallie Chisholm as noted above)**

Gil Poliquin made a motion to set the case for an adjunctory hearing if consent agreement was not accepted. Bob Bruder seconded the motion.

**Vote: 3 – In favor (2 recused Wanda Creed, Complaint Officer/Sallie Chisholm as noted above))**

**B. COMPLAINT OFFICER'S REPORT**

No report given this month.

**C. APPLICATION REVIEW:**

No applications to review this month.

**D. CEU REQUESTS REVIEW:**

No CEU requests this month.

**E. CORRESPONDENCE**

Reviewed Speech-Language Pathology & Audiology Board letter which approved 8 hours of CEU's for the HAD annual seminar.

**F. MISCELLANEOUS**

Discussion regarding Board of Hearing Aid Dealers & Fitters – 2004 Annual Seminar

Audit system – CPE documentation

Discussion of 2005 seminar, ideas for possible presenters.

International Hearing Society – report by Sallie Chisholm who attended the conference. Discussion of 2005 seminar events.

**IV. OTHER BUSINESS**

**A. ADMINISTRATORS Report:**

Penny Vaillancourt discussed the HAD notice regarding purchase agreements which went out to all licensees.

Financial update / update on the number of licensees

**V. ADJOURN:**

There being no further business to discuss; the meeting was adjourned at 11:26 a.m. Motion made by Bob Bruder, seconded by Dawn Dufkin-Britt.

**Vote: 5 - In favor**

The next meeting will be held on Tuesday, December 21, 2004.

Respectfully submitted,

Colleen Eugley  
Board Clerk