

BOARD OF HEARING AID DEALERS AND FITTERS

Minutes of November 21, 2006 Board Meeting

I. CALL TO ORDER

Gilbert Poliquin, Chair, established that a quorum was present and called the meeting to order at 9:08 a.m.

Members Present: Gilbert Poliquin, Robert Bruder, Sallie Chisholm, and Dawn Dufkin-Britt.

Members Absent: None.

Others Present: Amy Mills, AAG; Penny Vaillancourt, Board Administrator and Jennifer Mooney, Board Clerk.

II. OLD BUSINESS

A. APPROVAL OF MINUTES:

Robert Bruder made a motion to accept the minutes of October 17, 2006. Dawn Dufkin-Britt seconded the motion.

Vote: 4 in favor

III. NEW BUSINESS

A. COMPLAINT PRESENTATIONS

2006-HAD-2630

A complaint was filed by the board to further examine and investigate the level of supervision which was provided to a trainee by a licensed hearing aid dealer and fitter.

After review and discussion of the materials presented, a motion was made by Dawn Dufkin-Britt, and seconded by Robert Bruder to table this complaint pending receipt of additional information regarding the supervision of the trainee and to initiate a complaint against the trainee.

Vote: 3 in favor (1 recused – Sallie Chisholm but was present)

2006-HAD-2907

A complaint was filed by a consumer who was denied a refund on a replaced hearing aid.

After review and discussion of the materials presented and a discussion regarding the 30 day trial period, a motion was made by Robert Bruder, and seconded by Sallie Chisholm to dismiss this complaint due to no violation of the statute. The motion also included the licensee to submit a revised Purchase and Sale agreement for the board's review.

Vote: 4 in favor

2006-HAD-2779

This complaint was tabled at its September 19, 2006 meeting pending additional information regarding the licensee's Purchase and Sale agreement. However, the board learned that the licensee has since died. Therefore, a motion was made by Dawn Dufkin-Britt, seconded by Robert Bruder, to dismiss this complaint due to the licensee passing away. The board will send a letter to the complainant explaining the circumstances.

Vote: 4 in favor

B. OUT-OF-STATE TRAVEL REPORT

Sallie Chisholm gave an update on her trip to San Antonio for the IHS annual conference.

IV. OTHER BUSINESS

A. ADMINISTRATOR'S REPORT

Penny Vaillancourt provided the board with a financial report and the current number of licensees. Ms. Vaillancourt also provided an update on the Audiology work group meeting and the proposed department legislation.

V. ADJOURN:

Motion was made by Robert Bruder seconded by Dawn Dufkin-Britt to adjourn the meeting. The meeting was adjourned at 11:55 a.m.

Vote: 4 in favor

The next meeting is scheduled for Tuesday, December 19, 2006.

Respectfully submitted,

Jennifer Mooney, Board Clerk