# State of Maine Department of Health and Human Services Office of Behavioral Health NOTICE OF INTENT TO BID FORM RFP# 202403061 Home-based Skills Development Pilot Program

Bidder's Organization Name:	A	AngleZ Behavioral Health Services	
Chief Executive - Name/Title:	CEO Annalee Morris-Polley		
Tel: 844.294.5306	E-mail: AMorris@AngleZbhs.com		AMorris@AngleZbhs.com
Headquarters Street Address:	84	841 Riverside Drive	
Headquarters City/State/Zip:	Augusta, Maine 04330		
(Provide information requested below if different from above)			
Lead Point of Contact for Proposal - Name/Title: CEO Annalee Morris-Polley		rris-Polley	
Tel: 844.294.5306		E-mail:	AMorris@AngleZbhs.com
Street Address:	84	841 Riverside Drive	
City/State/Zip:	A	Augusta, Maine 04330	

# Provide a brief description of the Bidder's experience and ability to perform the work required within this RFP.

State of Maine, Department of Health and Human Servies C/O Brittany Hall Procurement Administrator Brittany.hall@maine.gov Home-based Skills Developmental Pilot Program RFP #202403061

April 23, 2024

AngleZ Behavioral Health Services 841 Riverside Drive Augusta, Maine 04330

Dear Ms. Hall,

AngleZ Behavioral Health Services hereby files this letter of intent to submit a proposal for the Home-based Skill Developmental Program; RFP #202403061. Anglez Behavioral Health Services meets the qualifications to place a proposed bid as follows;

1. AngleZ remains a current and effective MaineCare provider in central Maine providing behavioral health services, substance use disorders and individualized therapy since 2013. AngleZ recognizes the importance of an individuals need to be able to engage in mental health and substance use services while also providing safety to their children and families. ABHS provides quality mental health and co-occurring services to children, adults, and families with special needs. behavioral, psychological, intellectual impairments and SUD.

2. AngleZ is licensed through the Department of Licensing and Certification for Behavioral Health Services for Substance Abuse Services. Being licensed as a substance use disorder treatment facility in the State of Maine, AngleZ understands the growing number of individuals from the parent population that are facing substance use disorders in family and social environments. AngleZ provides outpatient treatment facility in Kennebec County specializing in the support and unique need of parents to receive the opioid medication assisted treatment needed for recovery and the need to also maintain safety for Maine children and create a healthy family environment. AngleZ Behavioral Health Services professionals are trained in evidence-based treatment models aimed at supporting an individual and their family to reconnect and discover healthy outlets that promote continued recovery and provide healthy community connections. Our providers are able to support individuals in exploring healthy interests to replace unhealthy activities, learning healthy communication skills to meet their daily needs and build stronger relationships with family and friends as well as learning coping skills that assist them in regulating their own thoughts and emotions as it pertains to their recovery work.

3. AngleZ is approved and maintains an effective Opioid Health team that provides the following services:

- Psychiatrist, MD, PA, and NP professionals in order to assess, diagnose, and provide medication assisted treatment disorders related to substance use; to include Buprenorphine.
- Substance Use Disorder Therapists providing individual and group SUD therapy.
- Patient Navigation professionals that are assigned to each individual in order to support treatment and link to resources that support a healthy lifestyle.
- Peer Support professionals to walk with individuals throughout the recovery process and identify the difficulties and successes in the recovery process.
- Medication Assisted Treatment Nurses to provide medical guidance and support, addressing comorbidity issues.

AngleZ Opioid Health Home is built from a treatment foundation that supports;

- Harm Reduction Model Treatment Modality.
- Group and individual ability to engage with an identified therapist in order to promote therapeutic bonding.
- Wellness groups that center around educational topics and activities such as healthy eating, exercise, recovery, high risk medical DX testing, and healthy lifestyles.
- Collaboration with Maine General Medical Center offering free state supplied naloxone kits to all individuals at high risk of opioid overdose.

Additionally, AngleZ further supplements and supports these services mentioned above with a partnership of Genoa Pharmacy, located on site to support same day medication prior authorizations and script filling at time of appointment. AngleZ also offers State of Maine Grant Fund Contract providing financial funding for those without insurance to receive treatment and medication free of charge to the patient and consistent collaboration with area PCP practices to coordinate care and establish ongoing care.

AngleZ Behavioral Health Services believes this Home-based Skills Developmental Pilot Program is a perfect fit with the agency and the current needs of the Maine community. Anglez has recently been granted approval to provide MaineMOM services to help improve care for pregnant and postpartum individuals with opioid use disorder and their infants by integrating maternal and substance use treatment services. These support services will be offered under the Maine Maternal Opioid Model and offer a team-based approach to care, including a perinatal provider, substance use counselor, patient navigator, nurse care manager, behavioral health clinician and recovery coach. AngleZ will also be providing pregnant and parenting individuals with a treatment plan for counseling, recovery support, to also include medications. AngleZ will also provide coordination and a plan for supportive prenatal, delivery, and postpartum care, including family planning, coordinate referrals for health care, housing, transportation, and other needed services during this important time in a parent and childs life.

As final consideration for this letter of intent, AngleZ Behavioral Health Servies understands and agrees that the proposal requirements and the pricing contained therein will remain valid and binding for a period of 180 days from the date and time of the opening bid. AngleZ Behavioral Health Services is excited to offer this Letter of Intention and the possibility to become the pilot agency for this important and much needed service for parent and children of Maine.

Sincerely,

Annalee Morris-Polley CEO, AngleZ Behavioral Health Services

Signature of person authorized to enter into the contract with the Department:		
Title: CEO AngleZ Behavioral Health		
Date:		
4.23.2024		



Maine Department of Health and Human Services Division of Contract Management 11 State House Station 109 Capitol Street Augusta, Maine 04333-0011 Tel.: (207) 287-3707; Fax: (207) 287-5031 TTY: Dial 711 (Maine Relay)

Jeanne M. Lambrew, Ph.D. Commissioner

Jun-03-2024 Via Electronic Mail: <u>amorris@anglezbhs.com</u>

AngleZ Behavioral Health Services Annalee Morris-Polley RN, MHRTC 841 Riverside Drive Augusta, ME 04330

SUBJECT: Notice of Conditional Contract Award under RFP #202403061 Home-based Skills Development Pilot Program

Dear Annalee Morris-Polley,

This letter is in regard to the subject Request for Proposals (RFP), issued by the State of Maine Department of Health and Human Services, Office of Behavioral Health. The Department has evaluated the proposal received using the evaluation criteria identified in the RFP, and the Department is hereby announcing its conditional contract award to:

• AngleZ Behavioral Health Services

The Department will be contacting AngleZ Behavioral Health Services soon to negotiate a contract. As provided in the RFP, the Notice of Conditional Contract Award is subject to execution of a written contract and, as a result, this Notice does NOT constitute the formation of a contract between the Department and AngleZ Behavioral Health Services. AngleZ Behavioral Health Services shall not acquire any legal or equitable rights relative to the contract services until a contract containing terms and conditions acceptable to the Department is executed. The Department further reserves the right to cancel this Notice of Conditional Contract Award at any time prior to the execution of a written contract.

As stated in the RFP, following announcement of this award decision, all submissions in response to the RFP are considered public records available for public inspection pursuant to the State of Maine Freedom of Access Act (FOAA). 1 M.R.S. §§ 401 et seq.; 5 M.R.S. § 1825-B (6).

This award decision is conditioned upon final approval by the State Procurement Review Committee and the successful negotiation of a contract.

Any person aggrieved by this award decision may request an appeal hearing. The request must be made to the Director of the Bureau of General Services, in writing, within 15 days of notification of the contract award as provided in 5 M.R.S. § 1825-E (2) and the Rules of the Department of Administrative and Financial Services, Bureau of General Services, Division of Purchases, Chapter 120, § (2) (2).

Thank you for your interest in doing business with the State of Maine.

Sincerely,

DocuSigned by:

adrienne lealury

Adrienne Leahey Chief Operating Officer Office of Behavioral Health

DocuSigned by:

Debra Downer

Debra Downer Deputy Director for Competitive Procurement Division of Contract Management

# SUMMARY PAGE

**Department Name:** Health and Human Services **Name of RFP Coordinator:** Brittany Hall **Names of Evaluators**: David Dostie, Stephanie Kadnar, Allison Weeks, Stacey Chandler, and Stephanie Truman

Pass/Fail Criteria		<u>Fail</u>
Section I. Preliminary Information (Eligibility)		
Scoring Sections	<u>Points</u> <u>Available</u>	Points Awarded
Section II. Organization Qualifications and Experience	35.00	N/A
Section III. Proposed Services	40.00	N/A
Section IV. Cost Proposal	25.00	N/A
Total Points	<u>100.00</u>	<u>N/A</u>

The Department awards AngleZ Behavioral Health Services as the Sole Bidder. The Proposal was evaluated by the Evaluation Team but not scored.

## OVERVIEW OF SECTION I Preliminary Information

Section I. Preliminary Information

# **Evaluation Team Comments:**

Part I. Preliminary Information			
Eligibility Requirements			
• The Bidder did not provide evidence of a current MaineCare Provider Agreement, a license through the Division of Licensing and Certification for Behavioral Health Services for SUD services, or being approved as an Opioid Health Home provider. However, the Evaluation Team was able to locate and confirm through the Department's online services that the Bidder meets all eligibility requirements.			

# EVALUATION OF SECTION II Organization Qualifications and Experience

# **Evaluation Team Comments:**

Part I	V. Section II. Organizational Qualification and Experience
1.	Overview of the Organization
•	Established in Kennebec County
•	Mental Health/Substance Use provider for 10 years, and an OHH provider since 2018
•	Have a daily living support program for individuals with a mental health diagnosis
•	Provided 3 relevant projects; one project was implementation of EHR system and one being the MaineMOM project
2.	Organizational Chart
•	Provided high level chart
•	Organizational chart does not appear to be enterprise-wide
•	Staff have various credentials and extensive experience within organization from MHRT-1 through MD
3.	Litigation
•	Indicated "none"
4.	Financial Viability
•	Appear financially viable, only provided one year of financials with evidence of a request for waiver in 2022 which was granted by Division of Licensing and Certification, and has since expired
•	Financials indicate the building is leased from the Bidder's CEO
5.	Certificate of Insurance
•	Provided and valid

RFP #: 202403061 RFP TITLE: Home-based Skills Development Pilot Program BIDDER: AngleZ Behavioral Health Services **DATE:** May 13, and 21, 2024

# **EVALUATION OF SECTION III Proposed Services**

# **Evaluation Team Comments:**

Dart	IV, Section III Proposed Services		
1. Services to be Provided			
Part			
	acilities Standards/Requirements		
•			
•			
	pm with a MHRT of CADC licensed individual		
•	MaineCare Provider Agreement valid until May 2027		
•	Certifies will maintain license through DLC for BH services for SUD services		
•	Certifies will maintain approval as an OHH provider		
B. G	eneral Requirements		
•	Conducts onsite audits in order to maintain compliance with rules, regulations, and applicable standards of DLC, had a recent on-site audit in March 2024 and met all criteria		
•	<ul> <li>Has an established referral network</li> </ul>		
•	Will advertise/market the new program		
•	Acknowledged the maximum 200 participants.		
•	Confirms understanding of program and what is covered/reimbursable		
<ul> <li>Will build a structure treatment plans to avoid duplication/supplanting funds</li> </ul>			
•	Will collaborate with other providers to ensure duplicates of goal areas does not		
	occur		
	Understands housekeeping, shopping, homemaking, etc. are not reimbursable		
C. E	ligibility Determination		
•	Provided a detailed response to eligibility requirements		
D. Se	ervice Duration		
•	Scheduling system has the ability to track hours ensuring limits will not be		
	exceeded		
•	Will work with CPS to verify reunification changes		
E. H	ome-based Skills Development Pilot Program		
•	Will maintain listing of other providers Statewide providing similar services and		
	refer potential participants as necessary		
•	Did not specifically state "business" days for proving initial contact when a referral is received or for the referral to intake process		
_	Will identify areas of needs via a comprehensive assessment		
•	Assessment and other information gathered will drive "treatment" plan		

RFP #: 202403061

RFP TITLE: Home-based Skills Development Pilot Program

BIDDER: AngleZ Behavioral Health Services

DATE: May 13, and 21, 2024

F.	Survey and Quality Assurance and Program Improvement
	<ul> <li>Will conduct an annual satisfaction survey which does not meet the quarterly requirement</li> </ul>
	Has a quality assurance policy and procedures department to ensure continued improvement
	• Will utilize client satisfaction survey results, internal QA, and Department grant reporting feedback to develop, maintain and/or improve pilot program
G.	Staffing Requirements
	Will utilize DLC standards for staffing.
	Will ensure staff maintain credentials/certification
Η.	Performance Measures
	Met requirement
Ι.	Reports
	Met requirement
2.	Staffing
	Intend to hire 3 positions
3.	Implementation - Work Plan
	Provided a realistic work plan

# EVALUATION OF SECTION IV Cost Proposal

# **Evaluation Team Comments:**

• Agree to the required reimbursement rates

**Instructions:** The purpose of this form is to record proposal review notes written by **individual** evaluators for this Request for Proposals (RFP) process. It is **required** that each individual evaluator make notes for each proposal that he or she reviews. No numerical scoring should take place on these notes, as that is performed only during team consensus evaluation meetings. A separate form is available for team consensus evaluation notes and scoring. Once complete, please submit a copy of this document to your Department's RFP Coordinator or Facilitator for this RFP.

# Individual Evaluator Comments:

Part I. Preliminary Information		
Eligibility Requirements		
The Bidder must have and provide evidence of:		
1. A current MaineCare Provider Agreement;		
2. A license through the Department's Division of Licensing and	d Certification for	
Behavioral Health Services for SUD services; or		
3. <u>Be approved as an Opioid Health Home provider</u> through the	e Office of	
MaineCare Services		
1. Does the Bidder have a current MaineCare Provider		
Agreement?		
If you the Ridder must provide evidence of a Maine Care Dravider	$\boxtimes$ Yes or $\Box$ No	
If yes, the Bidder must provide evidence of a MaineCare Provider Agreement.		
<b>2.</b> Is the Bidder licensed through the Department's Division of		
Licensing and Certification for Behavioral Health Services for		
SUD services?		
	$ imes$ Yes or $\Box$ No	
If yes, the Bidder must provide evidence of licensure to provide		
SUD services.		
<b>3.</b> Is the Bidder approved as an Opioid Health Home provider		
through the Office of MaineCare?		
	☑ Yes or □ No	
If yes, the Bidder must provide evidence of being approved as an		
Opioid Health Home provider.		
Bidder provided Waiver documentation provided by DLC which confirms they are		
licensed. Other verification of eligibility were determined by emails provided by		
RFP coordinator from DCM Budget, DHHS Audit. Bidder didn't include copy of		
license, OHH agreement.		

RFP #: 202403061

**RFP TITLE**: Home-based Skills Development Pilot Program

BIDDER NAME: AngleZ Behavioral Health Services

DATE: 5.13, 5.16, 5.17.2024

**EVALUATOR NAME:** Stacey M. Chandler

**EVALUATOR DEPARTMENT:** DHHS/Office of Behavioral Health

# Part IV. Section II. Organizational Qualification and Experience

## 1. Overview of the Organization

- Bidder is well established in providing a multitude of behavioral health services, including, but not limited to BHH and OHH services in the greater Augusta/Kennebec County area.
- 2. Organizational Chart
- Bidder is well staffed with both clinical and medical providers
- 3. Litigation
- No concerns
- 4. Financial Viability
- No recent concerns, received a one year waiver from DLC in March 2022 for Financial management, then shows proof of hiring company and having financial audit done by a third party
- 5. Certificate of Insurance
- Attached and adequate

RFP #: 202403061

**RFP TITLE**: Home-based Skills Development Pilot Program

**BIDDER NAME:** AngleZ Behavioral Health Services

**DATE:** 5.13, 5.16, 5.17.2024

**EVALUATOR NAME:** Stacey M. Chandler

**EVALUATOR DEPARTMENT:** DHHS/Office of Behavioral Health

## Part IV, Section III Proposed Services

#### 1. Services to be Provided

Part II

## A. Facilities Standards/Requirements

- Bidder has an office in Augusta that is open 8-5 Mon Fri with the exception of state holidays. While their office closes at 5 there is an "On-Call" system in place that is answered by a credentialed MHRT/C or CADC.
- While their office closes at 5 there is an "On-Call" system in place that is answered by a credentialed MHRT/C or CADC.
- Bidder states they have a MaineCare Provider agreement (no number included) that is valid for five (5) years.
- Bidders holds both MH (#683160) and SA (#684389) licenses through DHHS/DLC
- Provider is an OMS approved OHH provider

## **B.** General Requirements

- Bidder just had SUD/MH license review by DLC in March 2024 and met all criteria. Bidder will adhere to Federal and State guidelines.
- No concerns
- Bidder has a large referral network established as well as a history of working with Child Protective Services. Bidder does not foresee any issues in enrolling up to 200 participants.
- Bidder does not mention any place about staff driving to the homes of the participants to work on home based skills.
- A. Bidder will collaborate during *treatment* plan stage with other providers to ensure that duplication in goals areas does not occur. Policy will be to request and review other service plans to avoid duplication of services.
- B. bidder understands what is covered in this grant and which services are not reimbursable.
- C. Bidder understands that housekeeping, shopping, childcare and laundry services are not reimbursable and are familiar with all MaineCare Benefits Manual Chapters.
- Bidder refers to this pilot repeatedly as a treatment program, which it is not, must be sure there's understanding

## C. Eligibility Determination

- A. Upon referral bidder will verify MaineCare member status via HealthPAS and annually thereafter.
- B. Bidder will conduct screening to assess eligibility criteria due to CPS involvement or risk of due to an SUD diagnosis.

RFP #: 202403061

**RFP TITLE**: Home-based Skills Development Pilot Program

**BIDDER NAME:** AngleZ Behavioral Health Services

**DATE:** 5.13, 5.16, 5.17.2024

**EVALUATOR NAME: Stacey M. Chandler** 

**EVALUATOR DEPARTMENT:** DHHS/Office of Behavioral Health

- C. referrals from a licensed practitioner will be accepted.
- D. prior to admission bidder will obtain copy of participants active SUD diagnosis. Dx will be updated annually.
- No concerns
- D. Service Duration
   Bidder will have EHR configured to allot a up to 2472 15 minute units (equally 618 hours) a month for this service setting
  - No concerns
  - A. Bidder will track unattended shifts –
     o most of these services are supposed to be home based
  - b. disengagement will be tracked by inability to contact or participant requests discharge
  - c. work with CPS to verify reunification status
  - d. participant will be discharged if parental/guardian rights have been terminated
  - No concerns

### E. Home-based Skills Development Pilot Program

- Bidder will maintain listing of other providers statewide providing similar services and refer potential participants as necessary No concerns
- Meets requirements No concerns
- Meets requirements No concerns
- Says they will provide services 8-8 in homes but doesn't give the "how" this will be coordinated- do they have company vehicles?, will they expect to bill for time the worker is traveling?
- Bidder will identify areas of needs via a comprehensive assessment. Assessment and other information gathered will drive "treatment" plan This should be an individualized service plan - not a treatment plan
- Mock data collection sheets meet requirements
- F. Survey and Quality Assurance and Program Improvement
  - No concerns
  - Will utilize client satisfaction survey results, internal QA, and DHHS grant reporting feedback develop, maintain and/or improve pilot program – No Concerns
  - No Concerns

# G. Staffing Requirements

 Bidder will utilize DLC standards for requirements of MHRT/C and/or CADC No concerns

RFP #: 202403061

**RFP TITLE**: Home-based Skills Development Pilot Program

**BIDDER NAME:** AngleZ Behavioral Health Services

DATE: 5.13, 5.16, 5.17.2024

**EVALUATOR NAME:** Stacey M. Chandler

**EVALUATOR DEPARTMENT: DHHS/Office of Behavioral Health** 

#### No concerns

#### H. Performance Measures

- Data collected in bidder's EHR will be formatted into reports to meet report measure tracking and submitted timely.
- Doesn't detail how they intend to meet the goals.

#### I. Reports

 No concerns about data collection or reporting – EHR seems to be able to track everything needed.

#### 2. Staffing

- No concerns
- n/a
- No concerns
- 3. Implementation Work Plan
  - No concerns

## Part IV, Section IV. Cost Proposal

• Bidder signed form acknowledging rates based on H2017

**Instructions:** The purpose of this form is to record proposal review notes written by *individual* evaluators for this Request for Proposals (RFP) process. It is <u>required</u> that each individual evaluator make notes for each proposal that he or she reviews. No numerical scoring should take place on these notes, as that is performed only during team consensus evaluation meetings. A separate form is available for team consensus evaluation notes and scoring. Once complete, please submit a copy of this document to your Department's RFP Coordinator or Facilitator for this RFP.

# Individual Evaluator Comments:

Part I. Preliminary Information		
Eligibility Requirements		
The Bidder must have and provide evidence of:		
<ol> <li>A current MaineCare Provider Agreement;</li> </ol>		
2. A license through the Department's Division of Licensing and	d Certification for	
Behavioral Health Services for SUD services; or		
3. Be approved as an Opioid Health Home provider through the	e Office of	
MaineCare Services		
1. Does the Bidder have a current MaineCare Provider		
Agreement?		
	🛛 Yes or 🗆 No	
If yes, the Bidder must provide evidence of a MaineCare Provider		
Agreement.		
2. Is the Bidder licensed through the Department's Division of		
Licensing and Certification for Behavioral Health Services for		
SUD services?	⊠ Yes or □ No	
If yes, the Bidder must provide evidence of licensure to provide		
SUD services.		
<b>3.</b> Is the Bidder approved as an Opioid Health Home provider		
through the Office of MaineCare?		
	🖂 Yes or 🗆 No	
If yes, the Bidder must provide evidence of being approved as an		
Opioid Health Home provider.		
Bidder referenced Eligibility Requirements 1,2, and 3 within the Response to		
Proposed Services narrative; did not see proof documentation attached.		

RFP #: 202403061

**RFP TITLE**: Home-based Skills Development Pilot Program

BIDDER NAME: AngleZ Behavioral Health Services

DATE: May 13, 2024, May 14, 2024, May 15, 2024

**EVALUATOR NAME:** David Dostie

**EVALUATOR DEPARTMENT:** DHHS/Office of Behavioral Health

# Part IV. Section II. Organizational Qualification and Experience

- 1. Overview of the Organization
  - Bidder submitted a high-level overview outlining that it has been providing quality mental health and substance use disorder services in the area for 10 years and has been a certified OHH provider since 2018. Bidder included three projects: one outlining the implantation of an Electronic Health Records (HER) System, Riverside Training & Education Center, and Section 89 Maine MOM Program.
- 2. Organizational Chart

• Included high-level organizational chart which outlines existing structure in place.

- 3. Litigation
- No current litigation noted within proposal from the last 5 years.

# 4. Financial Viability

- In 2022 requested that the 14-193 licensing audit requirement be waived due to current law firm being unable to meet audit requirement. Quotes from other firms came in with a cost of \$18k and could not be done to meet the required timeline. Licensing approved the waiver which expired in 2023.
- Staffing to support financial oversight and billing consists of CFO, Billing Staff, Contracted Financial Director, Contracted Payroll Company, three auditing staff for proper credentialing and certifications.
- 2023 Income taxes are open and in good standing without pending requests.
- No regulatory concerns noted.
- Revenue is limited due to the geographic location of where services are provided with the primary revenue source being from MaineCare.
- 2022-year end balance sheet indicates operating at a loss until "other income" is accounted for.
- Note 5 & 6 of Financial Statement Year end 2022 Operating Leases lease from "member" listed; member identified as AngleZ's CEO listed on proposal cover page. Noted that year end 2022 there was an amount due on lease to member.

# 5. Certificate of Insurance

• Evidence of active certificate of insurance expiring 9/26/2024. Policy with HOSCOX PRO. Bidder also holds a Cyber Insurance policy as well.

RFP #: 202403061

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**DATE:** May 13, 2024, May 14, 2024, May 15, 2024

**EVALUATOR NAME:** David Dostie

**EVALUATOR DEPARTMENT:** DHHS/Office of Behavioral Health

# Part IV, Section III Proposed Services

#### 1. Services to be Provided

## Part II

# A. Facilities Standards/Requirements

- Bidder confirms well-established location with confidential spaces; both inside and outdoors. Location also houses full on-site pharmacy, and is up-to-date meeting all code requirements, including being ADA compliant. Would note that in previous section, operating lease from a "member" Note 5 & 6 Financial Statement Review above. Review of bidder supports in-person availability. Meets Standards/Requirements
   Bidder confirms that the office is open Monday-Friday 8am-5pm and does have
- Bidder commiss that the once is open worday-Friday sam-spin and does have credentialled staff on-call when the physical location is closed that will be able to answer, handle, and provide HSDPP support during the required 8am – 8pm hours. Meets Standards/Requirements
- Bidder confirms active MaineCare Provider Agreement initiated on 5/31/22 which will remain active for 5 years from the date of initiation. Meets Standards/Requirements
- Bidder confirms SAA#684389 active through 3/19/2026. Bidder also has active MHA#683160. Meets Standards/Requirements
- Bidder confirms they are an active OHH Provider in good standing. Meets Standards/Requirements

# **B.** General Requirements

- Bidder confirms DLC conducted on-site audits for compliance under both SUD and MH licensing standards and regs. Upon completion of the audits, Bidder was in good standing and licenses were renewed for two years. Bidder confirms they will remain compliant. Meets Standards/Requirements
- Bidder confirms the maximum of 200 participants requirement and does not foresee an issue. Meets Standards/Requirements
- Bidder confirms their understanding of HSDPP, what is covered and reimbursable, and will build/structure treatment plans appropriately to reduce the risk of duplication. Meets Standards/Requirements

# C. Eligibility Determination

- Provider confirms that upon intake MaineCare enrollment is verified through Health PAS, they will screen for any CPS involvement, referral will be then accepted upon confirmation from Healing Arts practitioner, and HSDPP of SUD Dx eligibility checked and then reconfirmed annually. Meets Standards/Requirements
- D. Service Duration

RFP #: 202403061 **RFP TITLE:** Home-based Skills Development Pilot Program **BIDDER NAME:** AngleZ Behavioral Health Services **DATE:** May 13, 2024, May 14, 2024, May 15, 2024 **EVALUATOR NAME:** David Dostie **EVALUATOR DEPARTMENT:** DHHS/Office of Behavioral Health Bidder maintains an internal tracking system that will track units to ensure that limits do not exceed caps for service. Meets Standards/Requirements Bidder states they will incorporate a process to identify when a participant may no longer qualify, wants service, or needs service. Will determine by reviewing unattended shifts, measuring engagement, willingness to work toward goals, no longer engaged with CPS reunification plan, etc. Where SUD dx eligibility is reconfirmed annually as noted above, will other checks noted here confirm whether services should be discontinued. Meets Standards/Requirements E. Home-based Skills Development Pilot Program Bidder states they will continue to maintain list of providers that offer services similar to HSDPP across the state that fall outside of their proposed service area. Meets Standards/Requirements Bidder confirms through their referral and intake department all attempts to • contact will be recorder. Meets Standards/Requirements Bidder states that participants will be scheduled within 7 business days. In the event the participant is unable to schedule, the next available time will be scheduled. Everything to be noted within participant chart. Meets Standards/Requirements Meets Standards/Requirements • Bidder states that through comprehensive assessment areas of need will be identified through life skills abilities. A treatment plan will be created, and ongoing oversight will ensure that duplication does not happen. Meets Standards/Requirements Bidder will include mandatory performance measures, data to be collected at the end of each treatment session; that data will be housed in the EHR. Meets Standards/Requirements F. Survey and Quality Assurance and Program Improvement Bidder conducts an annual satisfaction survey which is done online through their • secure HER platform. Data collected will address HSDPP areas outlined. Meets Standards/Requirements Meets Standards/Requirements based on Bidder response. ٠ Bidder states their ability and willingness to meet with the Department to share and discuss the data collected, work together to continuously improve the HSDPP program. Meets Standards/Requirements **G. Staffing Requirements** Bidder confirms HSDPP services will be conducted by staff certified as MHRT/C and CADC. Furthermore, bidder will support these staff to remain credentialed and certified. Meets Standards/Requirements

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DATE: May 13, 2024, May 14, 2024, May 15, 2024

EVALUATOR NAME: David Dostie

**EVALUATOR DEPARTMENT:** DHHS/Office of Behavioral Health

• Bidder confirms they will continue to staff LADC and CCS Clinicians to supervise the work of the MHRT/C and CADC staff. Meets Standards/Requirements

#### H. Performance Measures

• Bidder confirms their ability to track required performance measures using data collected at the end of each treatment session. Their EHR system will house the data and have the ability to export into required quarterly reports. Meets Standards/Requirements

#### I. Reports

• Bidder addressed all areas and confirms that they can and will comply with the requirements of the Department and DCM around performance reporting, site visits, survey results, financial reporting, and closeout. Meets Standards/Requirements

#### 2. Staffing

- Meets Standards/Requirements
- Bidder states that they will not utilize subcontractors and/or consultants for the HSDPP. Meets Standards/Requirements
- Plan attached along with detailed job descriptions of staff. Meets Standards/Requirements

#### 3. Implementation - Work Plan

 Bidder included work plan for program implementation. While work internally on systems can happen, recruitment will need to happen for staffing. Wondering how this delay might impact the overall work plan and implementation of the HSDPP. As noted above, there will be no subcontractors.

#### Part IV, Section IV. Cost Proposal

• Met Requirement

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# Individual Evaluator Comments:

Part I. Preliminary Information		
Eligibility Requirements		
The Bidder must have and provide evidence of:		
<ol> <li>A current MaineCare Provider Agreement;</li> </ol>		
2. A license through the Department's Division of Licensing and Certification for		
Behavioral Health Services for SUD services; or		
3. <u>Be approved as an Opioid Health Home provider</u> through the	e Office of	
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Licensing and Certification for Behavioral Health Services for		
SUD services?	$\boxtimes$ Yes or $\Box$ No	
If you the Ridder must provide evidence of licensure to provide		
If yes, the Bidder must provide evidence of licensure to provide SUD services.		
3. <u>Is the Bidder approved as an Opioid Health Home provider</u>		
through the Office of MaineCare?		
litera (la Diddan march marcida aridanas af hainn annuar das an	$\boxtimes$ Yes or $\Box$ No	
If yes, the Bidder must provide evidence of being approved as an		
Opioid Health Home provider.		
<ul> <li>I have checked yes on questions 1, 2, &amp; 3 in Part 1 of the Preliminary</li> </ul>		
Information Eligibility Requirements, however, the Bidder did not provide		
evidence in this section as instructed. The information was found in another		
document.		

RFP #: 202403061

RFP TITLE: Home-based Skills Development Pilot Program

**BIDDER NAME:** AngleZ Behavioral Health Services

DATE: 5/13/2024 (EIN), 5/20/2024

**EVALUATOR NAME:** Stephanie Kadnar

EVALUATOR DEPARTMENT: DHHS/OBH

#### Part IV. Section II. Organizational Qualification and Experience

#### 1. Overview of the Organization

- 10 years' experience providing MH and SUD services using evidenced based models
- Treatment facility in Kennebec County
- When was company established?
- OHH since 2018
- Licensed in both MH/SUD
- Various credentials and extensive experience within organization from MHRT-1 through MD
- Listed 3 projects RTEC, Maine Moms, EHR Implementation
- 2. Organizational Chart
- Org chart included, Evaluator did not see a full list of staff for each tier of chart
- 3. Litigation
- None listed
- 4. Financial Viability
- 3 years of financial viability noted although only seeing detailed financial information for 2022.
- 5. Certificate of Insurance
- Included

RFP #: 202403061

**RFP TITLE**: Home-based Skills Development Pilot Program

**BIDDER NAME:** AngleZ Behavioral Health Services

DATE: 5/13/2024 (EIN), 5/20/2024

**EVALUATOR NAME:** Stephanie Kadnar

EVALUATOR DEPARTMENT: DHHS/OBH

# Part IV, Section III Proposed Services

# 1. Services to be Provided

#### Part II

## A. Facilities Standards/Requirements

- Met requirement
- One location at 841 Riverside Drive in Augusta
- Met requirement
- Met requirement
- Met requirement
- MH license through 2026, SUD license through 2026
- Met requirement

## **B.** General Requirements

- Met requirement
- Met requirement bidder has no concerns with this number
- Met requirement
- P- Bidder addressed each bulleted item with details

# C. Eligibility Determination

- Met requirements on each bulleted item.
- P detailed explanation on how they will meet the requirements

#### D. Service Duration

- Met requirement
- P- bidder already has scheduling system in place to track number of units.
- Met requirement
- P bidder addressed each bullet on discontinuation of services
- E. Home-based Skills Development Pilot Program
  - Met requirement
  - Bidder included a list of the comparable services
  - Met 3 business day receipt of referral requirement although bidder did not state "business days"
  - Met 7 business day requirement although bidder did not state "business days"
  - Met requirement and included the On-call information
  - Bidder did not elaborate on how each of these areas of skills would be met.
  - Discussed treatment plan but did not identify specifically how
  - Met requirement
  - Attachment 6 included with template provided
  - Attachment 7 included with template provided
  - Attachment 8 included with template provided

RFP #: 202403061

RFP TITLE: Home-based Skills Development Pilot Program

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EVALUATOR DEPARTMENT: DHHS/OBH

# F. Survey and Quality Assurance and Program Improvement • Met requirement Attachment 9 provided • Met requirement • Met requirement **G. Staffing Requirements** Met requirements • Will include retentions of copies in personnel file • Met requirements H. Performance Measures Bidder has agreed to guarterly performance measures • Met requirement I. Reports Bidder has agreed to reporting requirements • Met requirements 2. Staffing • Bidder submitted attachment 10. Bidder submitted detailed job descriptions for project staff with signature page from employee. • Q – were the job descriptions only for the Home-based skill development pilot program staff? Bidder will not use contracted staff Bidder provided staffing plan attachment 11 for 3 positions and the time allotted for each. • Met requirement 3. Implementation - Work Plan • Bidder provided work plan attachment 12 with detailed dates beginning July, 2024.

Met requirement

# Part IV, Section IV. Cost Proposal

• Appendix G was included with signed acknowledgement from Bidder.

RFP #: 202403061

RFP TITLE: Home-based Skills Development Pilot Program BIDDER NAME: AngleZ Behavioral Health Services DATE: 5/13/2024, 5/16/2024, 5/17/2024 EVALUATOR NAME: Stephanie Truman, RN EVALUATOR DEPARTMENT: DHHS Office of Child & Family Services

**Instructions:** The purpose of this form is to record proposal review notes written by **individual** evaluators for this Request for Proposals (RFP) process. It is **required** that each individual evaluator make notes for each proposal that he or she reviews. No numerical scoring should take place on these notes, as that is performed only during team consensus evaluation meetings. A separate form is available for team consensus evaluation notes and scoring. Once complete, please submit a copy of this document to your Department's RFP Coordinator or Facilitator for this RFP.

**Individual Evaluator Comments**: P-Current provider of many services for 11 years working with numerous entities & their requirements

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If was the Didden must may ide suideness of heiner survey descent	$\boxtimes$ Yes or $\Box$ No	
If yes, the Bidder must provide evidence of being approved as an		
Opioid Health Home provider.		
P-Is licensed by Office of Behavioral Health		
P-Has an Opioid Health Home		

RFP #: 202403061

- 3. Litigation
- P-No litigation
- 4. Financial Viability
- P-Appears stable
- 5. Certificate of Insurance
- P-Copy present in packet

RFP #: 202403061

**RFP TITLE**: Home-based Skills Development Pilot Program

**BIDDER NAME:** AngleZ Behavioral Health Services

DATE: 5/13/2024, 5/16/2024, 5/17/2024

**EVALUATOR NAME:** Stephanie Truman, RN

EVALUATOR DEPARTMENT: DHHS Office of Child & Family Services

# Part IV, Section III Proposed Services 1. Services to be Provided Part II A. Facilities Standards/Requirements • P-AngelZ has a physical office • P-AngleZ is physically open 8-5 and then on-call services to cover P-Need copy • P-Need updated copy P-Need copy **B.** General Requirements P-Continuation of present practices P-Advertising to area agencies/parent groups P-Has an auditing process in place **C.** Eligibility Determination P-Review of EHR/DHHS/OCFS/Health PAS **D. Service Duration** P-Has internal tracking system Q-How will participant be notified E. Home-based Skills Development Pilot Program P-List available in multiple state sites P-Agency has working Intake System P-Has a process in place with a dedicated Intake Department P-AngleZ has other programs that operate in these time frames P-Has experience in linking & coordinating services • P-Has a process to ensure lack of duplication of services • P-Has established EHR • P-Has a dedicated QA department F. Survey and Quality Assurance and Program Improvement P-Examples provided P-Examples provided P-Planned Departmental meetings **G. Staffing Requirements** P-Past experience in keeping staff credentialed P-Past experience in programs that need maintenance of appropriate certifications P-Past experience in keeping staff credentialed P-Internal training & Certification site

RFP #: 202403061

RFP TITLE: Home-based Skills Development Pilot Program BIDDER NAME: AngleZ Behavioral Health Services DATE: 5/13/2024, 5/16/2024, 5/17/2024 EVALUATOR NAME: Stephanie Truman, RN EVALUATOR DEPARTMENT: DHHS Office of Child & Family Services

#### H. Performance Measures

- P-Example of tracking provided
- I. Reports
- ٠
- 2. Staffing
  - P-Submitted
  - N/A-Not using
  - P-Submitted

# 3. Implementation - Work Plan

• P-Clear timeline

# Part IV, Section IV. Cost Proposal

• Q-Not understanding this section. States \$17.76 & \$17.64

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Opioid Health Home provider.		
approved OHH.		

- Providing services over 10 yrs, with skilled professionals, some who have been in the field for over 30 yrs. OHH since 2018, current BHH which serves clients similar to the targeted population.
- 2. Organizational Chart
- Submitted
- 3. Litigation
- N/A
- 4. Financial Viability
- Waiver for audit in 2022, current 2023 audit is being conducted.
- 5. Certificate of Insurance
- Submitted

RFP #: 202403061

RFP TITLE: Home-based Skills Development Pilot Program

BIDDER NAME: AngleZ Behavioral Health Services

**DATE:** 10 May 2024

**EVALUATOR NAME:** Allison Weeks

EVALUATOR DEPARTMENT: DHSS/OMS

# Part IV, Section III Proposed Services

# 1. Services to be Provided

Part II

## A. Facilities Standards/Requirements

• Office location in Augusta.

٠	Implement scheduling system via EHR, office hours are currently 8:00- 5:00 and	
	closed state holidays and administrative closings. Also maintains on call system.	
٠	Agreement signed 5.31.2022 valid for 5 years.	

- Mental Health and SUD license.
- Compliant

# **B. General Requirements**

- Agreed
- Agreed and states already have relationship with CPS for referrals. Acknowledge the number of clients not to exceed 200/yr.
- Will collaborate with other programs if multiple services are involved in client care.
- Acknowledged understanding of non-covered services.

# C. Eligibility Determination

- Staff will verify through Health PAS
- Screening process with cover CPS involvement status and risk along with SUD diagnosis.

#### D. Service Duration

- Scheduling system currently has capacity to track the number of units provided, which will ensure they do not exceed allotted number
- Will develop mechanism that identifies when the participant si no longer eligible/engaged.

# E. Home-based Skills Development Pilot Program

- Maintains list of services that are comparable around the state in order to connect clients outside of their area with care.
- Acknowledged, and will document anything occurrence outside the requirements as to reason.
- Acknowledged, and will document anything occurrence outside the requirements as to reason.
- Acknowledged understanding of place of service.
- Will conduct comprehensive assessment to identify areas needing skill building. The treatment plan will be developed based upon these needs.
- Submitted

- - Records will be incorporated into EHR.
  - Submitted ISP draft

#### F. Survey and Quality Assurance and Program Improvement

- Stated currently conducts annual survey and that they adapted the survey to address requested areas, but did not acknowledge the need for quarterly surveys vs annual.
- Surveys, feedback, and internal quality assurance practices will be incorporated.
- Has submitted all documents and surveys required for this pilots

#### G. Staffing Requirements

- Has currently staff and will ensure the supervisor is licensed appropriately.
- Has currently staff and will ensure the supervisor is licensed appropriately.
- H. Performance Measures
  - Integrated into workplan and acknowledged. Information will be withing the EHR

### I. Reports

• Survey sample,

#### 2. Staffing

- Provided, addressed requested information
- N/A
- Submitted and compliant with RFP

### 3. Implementation - Work Plan

Provided with relevant details

#### Part IV, Section IV. Cost Proposal

• Acknowledged.



# STATE OF MAINE DEPARTMENT OF HEALTH AND HUMAN SERVICES

Jeanne M. Lambrew, Ph.D. Commissioner

# AGREEMENT AND DISCLOSURE STATEMENT RFP #: 202403061 RFP TITLE: Home-based Skills Development Pilot Program

I, <u>Stacey Chandler</u> accept the offer to become a member of the Request for Proposals (RFP) Evaluation Team for the State of Maine Department of Health and Human Services. I do hereby accept the terms set forth in this agreement AND hereby disclose any affiliation or relationship I may have in connection with a bidder who has submitted a proposal to this RFP.

Neither I nor any member of my immediate family have a personal or financial interest, direct or indirect, in the bidders whose proposals I will be reviewing. "Interest" may include, but is not limited to: current or former ownership in the bidder's company; current or former Board membership; current or former employment with the bidder; current or former personal contractual relationship with the bidder (example: paid consultant); and/or current or former relationship to a bidder's official which could reasonably be construed to constitute a conflict of interest (personal relationships may be perceived by the public as a potential conflict of interest).

I have not advised, consulted with or assisted any bidder in the preparation of any proposal submitted in response to this RFP nor have I submitted a letter of support or similar endorsement.

I understand and agree that the evaluation process is to be conducted in an impartial manner without bias or prejudice. In this regard, I hereby certify that, to the best of my knowledge, there are no circumstances that would reasonably support a good faith charge of bias. I further understand that in the event a good faith charge of bias is made, it will rest with me to decide whether I should be disqualified from participation in the evaluation process.

# I agree to hold confidential all information related to the contents of Requests for Proposals presented during the review process until such time as the Department formally releases the award decision notices for public distribution.

DocuSigned by: Stacey M. Chandler

May-10-2024

Signature



# STATE OF MAINE DEPARTMENT OF HEALTH AND HUMAN SERVICES

Jeanne M. Lambrew, Ph.D. Commissioner

# AGREEMENT AND DISCLOSURE STATEMENT RFP #: 202403061 RFP TITLE: Home-based Skills Development Pilot Program

I, <u>David Dostie</u> accept the offer to become a member of the Request for Proposals (RFP) Evaluation Team for the State of Maine Department of Health and Human Services. I do hereby accept the terms set forth in this agreement AND hereby disclose any affiliation or relationship I may have in connection with a bidder who has submitted a proposal to this RFP.

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DocuSigned by: anid Dostie

May-10-2024

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# STATE OF MAINE DEPARTMENT OF HEALTH AND HUMAN SERVICES

Jeanne M. Lambrew, Ph.D. Commissioner

# AGREEMENT AND DISCLOSURE STATEMENT RFP #: 202403061 RFP TITLE: Home-based Skills Development Pilot Program

I, <u>Stephanie Kadnar</u> accept the offer to become a member of the Request for Proposals (RFP) Evaluation Team for the State of Maine Department of Health and Human Services. I do hereby accept the terms set forth in this agreement AND hereby disclose any affiliation or relationship I may have in connection with a bidder who has submitted a proposal to this RFP.

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DocuSigned by: Stephanie kadnar

May-10-2024

Signature



# STATE OF MAINE DEPARTMENT OF HEALTH AND HUMAN SERVICES

Jeanne M. Lambrew, Ph.D. Commissioner

# AGREEMENT AND DISCLOSURE STATEMENT RFP #: 202403061 RFP TITLE: Home-based Skills Development Pilot Program

I, <u>Stephanie Truman</u> accept the offer to become a member of the Request for Proposals (RFP) Evaluation Team for the State of Maine Department of Health and Human Services. I do hereby accept the terms set forth in this agreement AND hereby disclose any affiliation or relationship I may have in connection with a bidder who has submitted a proposal to this RFP.

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DocuSigned by: Truman hane

May-10-2024

Signature



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# AGREEMENT AND DISCLOSURE STATEMENT RFP #: 202403061 RFP TITLE: Home-based Skills Development Pilot Program

I, <u>Allison Weeks</u> accept the offer to become a member of the Request for Proposals (RFP) Evaluation Team for the State of Maine Department of Health and Human Services. I do hereby accept the terms set forth in this agreement AND hereby disclose any affiliation or relationship I may have in connection with a bidder who has submitted a proposal to this RFP.

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DocuSigned by:		
Allison	Weeks	

May-10-2024

Signature