

# How do I refresh Docket® with new immunization data?

Follow these steps to view your updated immunization history and forecast.

## Using the mobile app:

Got a new shot recently? Drag-to-refresh the Immunization Records screen. Once the spinning wheel next to your name stops, your Docket® account will reflect any updates made to your state immunization record. You can also refresh the app using the recycle button to the right of the Docket® logo.

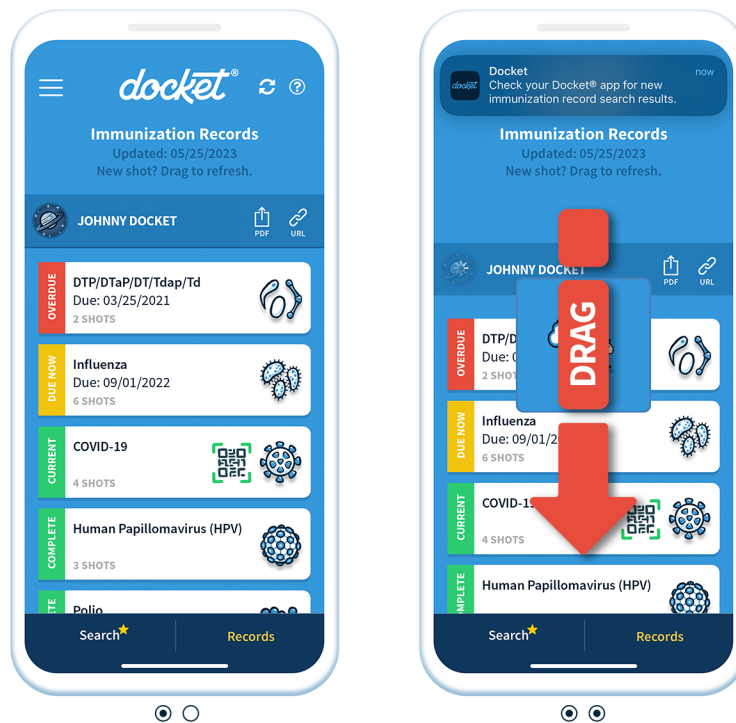
## Using the web app:

Click the recycle button to refresh the Docket® web app. Similarly, your Docket® account will reflect any updates made to your state immunization record, typically in just a few seconds.

## I don't see my new shot...

Ask your healthcare provider or pharmacist to report your latest vaccine to your state's immunization information system (IIS). Once you receive confirmation that your IIS record has been updated, try again to refresh your Docket® account.

Docket® Mobile App



Docket® Web App (app.dockethealth.com)

