



STATE OF MAINE  
Department of Public Safety  
Gambling Control Board  
87 State House Station  
Augusta, Maine  
04333-0087

JANET T. MILLS  
GOVERNOR  
MICHAEL SAUSCHUCK  
COMMISSIONER

STEVEN SILVER  
CHAIRMAN  
MILTON CHAMPION  
EXECUTIVE DIRECTOR

Gambling Control Board  
Minutes of June 25, 2024 Board Meeting  
Held in person at 45 Commerce Drive & online via Zoom application.

**MEMBERS ATTENDANCE**

Steven Silver, Board Chair  
Sari Greene, Board Member  
Kelly Bickmore, Board Member (Virtual – present for part of the meeting)  
Joseph Hanslip, Board Member (Virtual)  
Noel March - Absent

**STAFF PRESENT**

Milton Champion, Executive Director  
Matthew Motti, Deputy Director  
Det. Don Armstrong, MSP (Virtual)  
Vicki Gardner, Inspector Supervisor  
Mallory Reilly, Office Specialist  
Amanda Spencer, Auditor  
Cami Hippler, Office Associate (Virtual)  
Jennifer Willis, Assistant Attorney General  
Philip Mantis, Assistant Attorney General

**1. CALL TO ORDER**

Chair Steven Silver called the meeting to order at 9:04 am in person & via Zoom application online.

Chair Steven Silver announced there would be a vote to amend the agenda to include issues that were brought to the Board's attention by several DPS Inspectors which was recently made public.

*Board member Sari Greene moved to amend the agenda to include issues brought to the Board's attention by several MGCB Inspectors which were recently made public. Board member Joseph Hanslip seconded the motion. Moved to roll call vote.*

***Members***

***Sari Greene: Yea***  
***Joseph Hanslip: Yea***  
***Steven Silver Yea***

*3 In favor, the motion passed.*

Board member Bickmore joined the meeting via Zoom.

Board Chair Steven Silver indicated that Inspectors had raised concerns involving employment and administration of casino regulations.

DPS Commissioner Michael Sauschuck addressed the Board and the public and, to the extent permissible without discussing specific grievance issues, outlined how the Department was handling issues and working with the Inspectors.

## **2. MINUTES REVIEW AND APPROVAL**

### **March 19, 2024 Meeting Minutes Approval –**

*Board member Sari Greene moved to approve the March 19, 2024 meeting minutes. Board member Joseph Hanslip seconded the motion. Moved to roll call vote.*

#### **Members**

**Sari Greene:**                *Yea*

**Joseph Hanslip:**        *Yea*

**Kelly Bickmore:**        *Abstained*

**Steven Silver**            *Yea*

*3 In favor, 1 abstained, the motion passed.*

### **May 21, 2024 Meeting Minutes Approval –**

Chair Silver and Board member Greene requested minor typographical corrections.

*Board member Sari Greene moved to approve the May 21, 2024 meeting minutes with the typographical corrections requested. Board member Joseph Hanslip seconded the motion. Moved to roll call vote.*

#### **Members**

**Sari Greene:**                *Yea*

**Joseph Hanslip:**        *Yea*

**Kelly Bickmore:**        *Yea*

**Steven Silver**            *Yea*

*4 In favor, the motion passed.*

## **3. OPERATIONS REPORT – Inspector Supervisor Vicki Gardner**

In May 2024 there were 11 shipments of machines and/or associated equipment shipped to or from licensed facilities. On-site inspectors completed 34 checklists which resulted in 2 minor violations that will continue to be monitored from the Unit’s activity log. There were 0 patron complaints 0 formal complaints of potential violation placed on the dashboard. There were 12 self-exclusions.

FBMS transition completed on Friday June 14th by both facilities. For those inspectors unable to attend the transition process, GLI is providing separate training for the verification of software and slot machine security. The training is scheduled for June 26 at Hollywood Casino and June 27 at Oxford Casino.

Oxford Casino had 22 calls for service to the Oxford Police Department, 4 in the parking lot and 18 were Casino related, including, Security details, intoxication, and motor vehicle crash. Hollywood Casino had 7 calls for service to the Bangor Police Department, 3 in the parking garage or outside, and 4 in the casino, including PD crash, 911 hangup, criminal mischief, drugs, and citizen assist.

**4. FINANCIAL REPORT – Amanda Spencer**

Total Casino Tax Revenue paid to the State of Maine increased by 0.85% in May 2024 for both facilities compared to the same months in 2023. Total revenue collected year to date is \$27,552,797.00, a decrease of 3.12% compared to the same months in the prior year.

The Oxford casino reported total net win from Slot machines of 7.68% in May 2024. Reported total win from Table Games was 20.52% in May 2024. The Hollywood casino reported total net win from Slot machines of 8.47% in May 2024. Reported total win from Table Games was 18.79% in May 2024.

In the area of Advance Deposit Wagering, we observed an increase of 22.5% for May 2024, compared to the same months in 2023. .

The 2024 Year to Date Tax Revenue collected from in-state and out of state races was \$92,023, a decrease of 6.7% compared to the same months in the prior year.

Board Member Sare Greene requested Sports Wagering tax collection reports to understand how the Casino figures could be impacted by Sports Wagering.

**5. EXECUTIVE DIRECTOR REPORT**

The transition from the central-based monitoring system to facility-based monitoring went well and was completed by Friday June 14th. The Unit auditors spoke with the finance departments for both casinos and the weekly payments have been completed without issue. GLI, who led the transition, will be providing a summary report of the findings, which will be forwarded to the Board upon the Director’s receipt.

**6. RESOLUTION 13 – RENEWAL OF RESOLUTION**

*Board Member Joseph Hanslip moved to renew resolution 13. The resolution is now set to expire in June 2026. Board member Kelly Bickmore- seconded the motion. Moved to roll call vote.*

***Members***

- Sari Greene:                    Yea***
- Joseph Hanslip:            Yea***
- Kelly Bickmore:            Yea***
- Steven Silver                Yea***

*4 In favor, the motion passed.*

**7. LICENSE APPLICATIONS FOR REVIEW**

**a) Konami Gaming Inc. – Slot Machine Distributor - Renewal**

*Board Member Sari Greene moved to approve Konami Gaming Inc.’s slot machine distributor license renewal. Board member Joseph Hanslip seconded the motion. Moved to roll call vote.*

***Members***

- Sari Greene:                    Yea***
- Joseph Hanslip:            Yea***
- Kelly Bickmore:            Yea***
- Steven Silver                Yea***

*4 In favor, the motion passed.*

**b) US Playing Card Co. – Gambling Services Vendor – Renewal**

Chair Silver asked Director Champion to have staff ensure that applications are completed in their entirety. This applicant did not check two boxes, however, the applicant did include responsive attachments from which one could infer the answers to the questions.

*Board Member Sari Greene moved to approve US Playing Card Company’s gambling services vendor license renewal. Board member Kelly Bickmore seconded the motion. Moved to roll call vote.*

**Members**

**Sari Greene:** Yea  
**Joseph Hanslip:** Yea  
**Kelly Bickmore:** Yea  
**Steven Silver** Yea

*4 In favor, the motion passed.*

**c) AGS LLC – Table Games Distributor – Renewal**

*Board Chair Steven Silver moved to table the review of AGS LLC until further information regarding executive changes is received by the Unit. Board member Sari Greene seconded the motion. Moved to roll call vote.*

**Members**

**Sari Greene:** Yea  
**Joseph Hanslip:** Yea  
**Kelly Bickmore:** Yea  
**Steven Silver** Yea

*4 In favor, the motion passed. The agenda item was tabled.*

**d) JCM American Corp. – Gambling Services Vendor – Renewal**

Board Chair Steven Silver asked what service JCM American Corp. provided to casinos in Maine. Board member Greene would like a section added to the Business Entity Application where the company can describe their services, their impact on Maine such as which casinos use their services and update the adverse actions to a standard format.

*Board member Joseph Hanslip moved to approve JCM American Corporations’ Gambling Services Vendor license renewal. Board member Kelly Bickmore seconded the motion. Moved to roll call.*

**Members**

**Sari Greene:** Yea  
**Joseph Hanslip:** Yea  
**Kelly Bickmore:** Yea  
**Steven Silver** Yea

*4 In favor, the motion passed.*

**e) LNW Gaming – Table Games Distributor – Renewal**

Board Chair Silver requested a presentation to go over how Board members analyze recusal and particularly financial interests that may arise.

*Board member Sari Greene moved to approve LNW Gaming’s table games distributor license renewal. Board chair Steven Silver seconded the motion. Moved to roll call.*

**Members**

**Sari Greene:** Yea

**Joseph Hanslip:** Yea

**Kelly Bickmore:** Yea

**Steven Silver** Yea

*4 In favor, the motion passed.*

**7. UNFINISHED BUSINESS**

None

**8. NEW BUSINESS**

**a) Self-Exclusion application process –**

Director Champion informed the Board that according to data collected, self-exclusions take place 1 to 4 times a month on Sundays and Mondays. Regarding the Inspector’s schedule, he asks that the Casino security staff take the time to complete these when an Inspector is not available rather than turning the patrons away by other means to complete their exclusion.

Chair Silver asked what Department within the State he needs to contact to find out what happens with the 1% tax revenue collected from Sports Wagering, that is directly allocated to the Problem Gambling services. Lori Manson of Adcare, explained that Maine CDC would like to monitor that revenue before raising the contract Adcare currently holds with the State. However, they may be open to increasing the contract in increments starting this October. Manson indicated that her preference would be that the casinos would have a program like GameSense (used in Massachusetts) located in each casino to help patrons who need gambling addiction services on-site. In Ms. Monson’s experience, if a person seeking self-exclusion cannot sign up immediately, they may delay a significant time before reaching out again for help, or they may not reach out for help again.

*Quorum was briefly lost at 10:43 a.m. The meeting resumed at 10:53 a.m. with Chair Silver and Board member Greene present in-person, and Board member Hanslip present remotely. Board members Bickmore and March were absent for the remainder of the meeting.*

The Board discussed whether Chapter 13 of the rules should be amended to clearly reflect the ability of casino staff members to assist a patron with the self-exclusion exclusion process. In the interim while the Board further discusses this, the Director or his staff will amend the self-exclusion form to explicitly add casino staff as individuals who can assist in completing, and sign off on and accept a patron’s self-exclusion request.

*Board member Sari Greene moved to approve amendments to the self-exclusion form to add casino staff as valid accepters on a temporary basis until any necessary rulemaking is completed. Board member Joseph Hanslip seconded the motion. Moved to roll call.*

**Members**

**Sari Greene:** Yea

**Joseph Hanslip:** Yea

**Steven Silver** Yea

*3 In favor, the motion passed.*

To handle the self-exclusions that were only partially completed, and if they have not already been in contact with Lori Manson, the Unit will send a letter to them with directions on how to complete the process.

**b) Review of FBMS written comments –**

*Board member Sari Greene moved to republish the rule texts of Chapter 4, Chapter 5, Appendix A to Chapter 5, Chapter 6, Chapters 10-11, and Chapter 19 as further amended in response to comments or advice. Board Chair Steven Silver seconded the motion. Moved to the roll call.*

**Members**

**Sari Greene: Yea**

**Joseph Hanslip: Yea**

**Steven Silver Yea**

*3 In favor, the motion passed.*

**c) Approval of qualified independent laboratories –**

Newly enacted legislation (P.L. 2024 ch. 549, § 13) established that the Board shall approve independent laboratories that will certify slot machines. BMM and GLI presented their company history and credentials in support of their respective requests to be approved by the Board as qualified independent laboratories to perform slot machine certification.

*Board member Sari Greene moved to approve BMM Testlabs and GLI a temporary approval through December 31, 2024, in order to allow the Board time to establish approval criteria and an application process through rulemaking. Board Chair Steven Silver seconded the motion. Moved to the roll call.*

**Members**

**Sari Greene: Yea**

**Joseph Hanslip: Yea**

**Steven Silver Yea**

*3 In favor, the motion passed.*

**9. BOARD BUSINESS – None**

**10. PUBLIC COMMENTS – None**

**11. Next Meeting** – The Board discussed and listed agenda topics they wanted to discuss at a July meeting. The next meeting will be held on July 16, 2024, beginning at 9:00am at 45 Commerce Drive, Augusta, Maine.

**12. ADJOURNMENT**

*Board member Sari Greene moved to adjourn the Gambling Control Board meeting. Board member Joseph Hanslip seconded the motion. Moved to the roll call.*

**Members**

**Sari Greene: Yea**

**Joseph Hanslip: Yea**

**Steven Silver: Yea**

*3 in favor, the motion passed.*

The meeting was adjourned at 12:35 p.m.

*Respectfully submitted by:*  
*Mallory Reilly*  
*Office Specialist I*  
*Board approved: 7/16/2024*