InforME Board Meeting Minutes

Meeting Date: **October 28, 2021**
Meeting Time: **1:00 PM – 3:00 PM**
Meeting Location: **Virtual Meeting**

Attendees

Board Members Present:
Fred Brittian, Chair
Shenna Bellows
Anne Head
Chris Pinkham
Kathy Montejo
Jeremy Cluchey
Anne Davis
Michael Cyr
Tim Poulin
Dan Andrews (non-voting member)

Guests and State Agency Members:
Sharon Horne. MaineIT
Nicholas Marquis, MaineIT
Jason Tourtelotte, MaineIT
Chris Johnson, SOS

InforME/NIC Staff:
Tony Brodie, InforME, NIC Maine
Kimberly Duplisea, InforME, NIC Maine
Andrew Hoff, NIC Indiana

The meeting was called to order at 1:02 PM.

1. **Welcome & Introductions**

2. **Adoption of September Minutes**

Motion: Chris Pinkham motioned to accept the minutes as presented.
Second: Kathy Montejo
Vote: Unanimous

3. **Service Demonstration: Access Indiana**

   Chair Fred Brittain started the conversation about single sign on and introduced Andrew Hoff, the general manager of NIC Indiana. NIC Indiana has success in implementing a single sign on throughout Indiana.gov.

   Andrew provided an overview of the service including that users have a single set of credentials to authenticate into 45 different integrated services. The single sign on utilizes a standard protocol for authentication which allows both NIC and non-NIC services to utilize this product. Existing services can be onboarded to the platform easily. Agencies have full control over how they link their services in terms of data collected. Agencies can connect within a week or two.

4. **Other Business**

   Third Quarter General Manager's Report

   Dan Andrews provided an overview of the third quarter general manager's report. Dan reported on page visit and transaction count metrics, search terms, and municipal service participation. He also provided service updates including new websites and services that were deployed including the MDOT Project Veranda website and the Treasury website and enhancements and service highlights including for the deer permit lottery, game tagging, and the child abuse registry background check request service.

Adjournment 2:12PM

Next Board Meeting Date
   - December 9, 2021: 1:00 PM - 3:00 PM