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TTY: Please Call Maine Relay 711

Free Credit Monitoring Available in Response to Cyber-Attack

AUGUSTA – The Bureau of Insurance reminds Maine residents to exercise caution and take action to protect personal information. This is especially important as a result of the recent cyberattack on Change Healthcare, a subsidiary of UnitedHealth Group, which impacted millions of people.

In response to the cyber-attack, UnitedHealth Group is providing two years of free credit monitoring and identity theft protection to anyone who wishes to access this service. Individuals can obtain more information by accessing UnitedHealth Group's dedicated website—or by contacting the dedicated call center at 1-866-262-5342. Individuals do not need to be a member of UnitedHealth Group, either now or in the past, to take advantage of the free credit monitoring and identity theft protection.

Consumers who choose to sign up for free credit monitoring will be directed to a third party that administers the credit monitoring on behalf of UnitedHealth Group and will not have to provide any personal information to UnitedHealth Group.

Consumers with questions about insurance matters can obtain information and assistance from the Maine Bureau of Insurance by visiting www.maine.gov/insurance, calling 800-300-5000 (TTY call Maine Relay 711), or e-mailing Insurance.PFR@maine.gov. See more about How the Bureau can and cannot help