MAINE BUC REEMPLOYME SYSTEM GUIDE EMPLOYER PORTAL



Revision Log

Date Updated	Updated By	Update Made
09/15/2020	Tracy Palmer	Maksed PII
02/01/2021	Ann-Marie Wu	Content, Screen Shots, Formatting
05/06/2021	Brenda Lamb	Fixed Table of Contents
05/07/2021	Brenda Lamb	New - Section 8
05/07/2021	Brenda Lamb	Content, fixed screen shots & formatting
05/10/2021	Brenda Lamb	Removed Figures
07/07/2021	J. Christian	Auto ToC, Update Formatting
07/09/2021	Ann-Marie Wu	Various screen flow corrections and some additional content;
		additional formatting updates
08/13/2021	Ann-Marie Wu	Updated screens for UPAF; removed TPA section – moved to TPA
		Portal document
08/17/2021	C. Buckmore	Updated box colors
09/02/2022	Brenda Lamb	Updated and Fixed Formatting – All
09/02/2022	Brenda Lamb	Updated and Fixed ToC's and Revision Log
09/02/2022	Brenda Lamb	Removed SharePoint Instruction Page
11/08/2022	Brenda Lamb	Adding Section: How to Create an Employer Portal Account
11/08/2022	Brenda Lamb	Updated of ToC's
11/08/2022	Brenda Lamb	Updated and Fixed Module Formatting
8/29/2024	A.Sullivan	Added Sec. 5 Scenario 3 – DR payments

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Section 1: Create ReEmployME Employer Portal Account

After an employer has registered their organization/business with the Maine Department of Labor, Bureau of Unemployment Compensation, employers are encouraged to create a ReEmployME Portal Account.

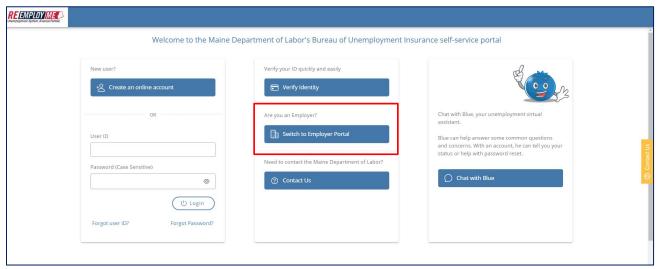
This is a self-service account through the ReEmployME system for employers to make adjustments, submit Tax & Wage Report, make payments and basically manage their account. Employer and TPA users will:

- be able to use reset password functionality.
- have Inquiry functions to review Tax & Wage Reports, Tax Payments, ability to upload Wage Files, and View Account Information.
- be able to update the "My User Profile" option.
- be able to complete a variety of Account Maintenance functions.
- have the ability to Update the Registration BIA Information.
- be able to File Appeals.
- be able to make Online Payments.
- be able to review account balances.
- If under Audit, has ability to complete Questionnaire and Post Audit Response.
- be able to Maintain Bank Accounts.

Pre-Condition:

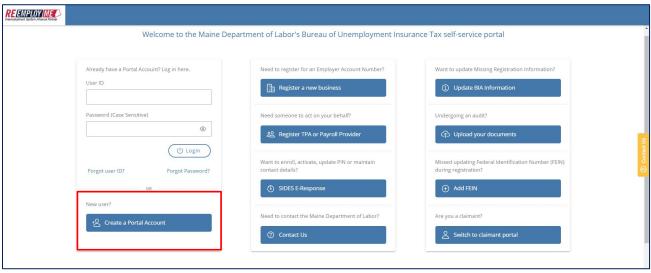
The Employer must be registered and have an Employer Account Number (EAN).

Step 1: Navigate to ReEmployME website via www.maine.gov/reemployme → Select Switch to

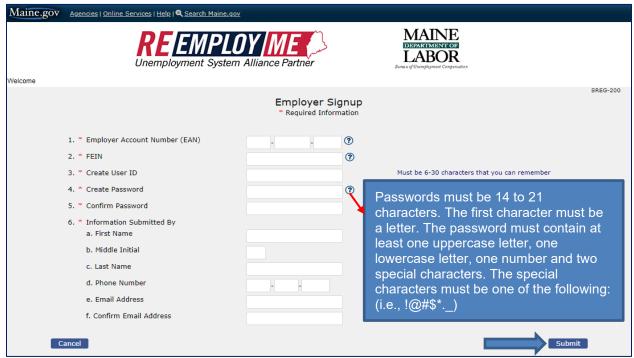


Employer Portal

Step 2: Select Create a Portal Account



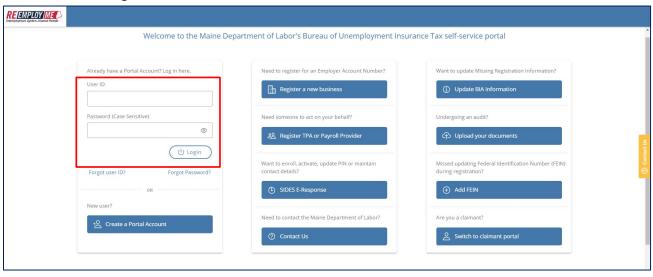
Step 3: "Employer Signup" screen displays → Enter all required information to create a User ID → Make note of User ID and Password → Select *Submit*



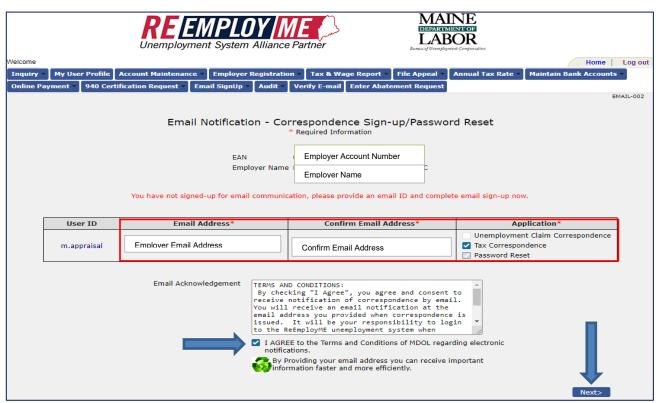
Step 4: "Employer Signup" confirmation screen displays → The message will either be "Employer user signed up successfully" <OR> "Employer Account Number (EAN) provided does not exist in the system"



Step 5: To verify the Self-Service Portal account is established → Navigate to ReEmployME website (www.maine.gov/reemployme) → Switch to Employer Portal (see Step 2 above) → Enter User ID and password → Select *Login*



Step 6: "Email Notification – Correspondence Sign-up/Password Reset" screen displays → Enter Email Address → Confirm Email Address → Select Application → Check-off "I Agree" Terms and Conditions → Select *Next*



Step 7: "Email Notification – Verification" screen displays → Review → Select *Back* if adjustments needed <OR> Select *Submit*



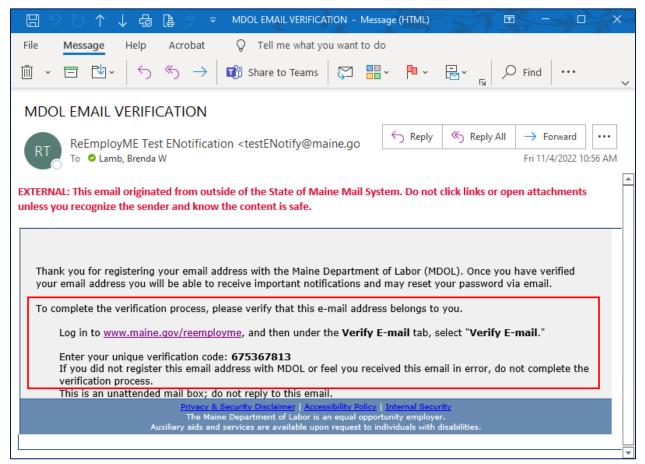
Step 8: "Email Notification Confirmation" screen displays → Message Confirmation: "Email notification information saved."



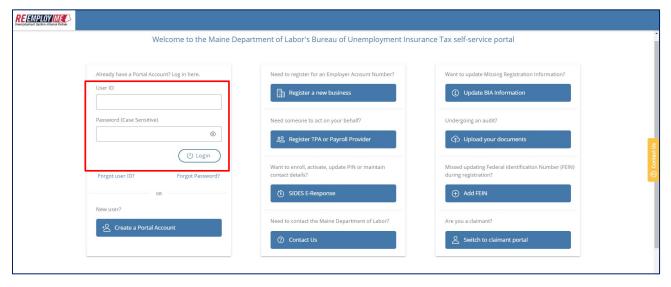
Step 9: "Information Usage Disclosure" popup screen displays → Select I accept



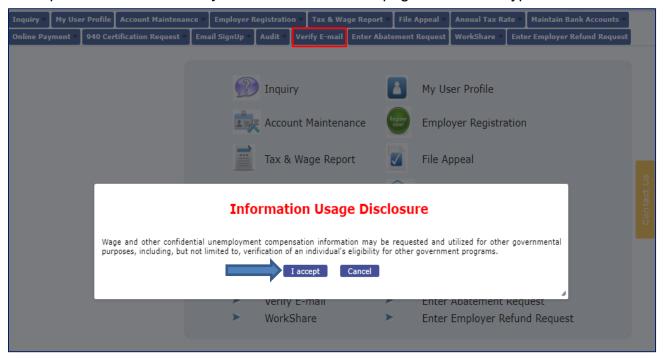
Step 10: Employer will receive system email notification "MDOL EMAIL VERIFICATION" → An example of this email notification follows:



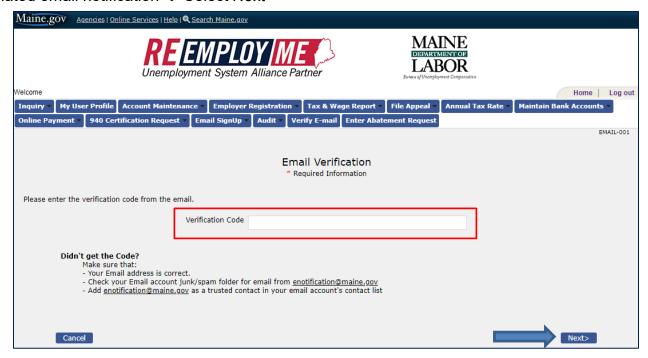
Step 11: Navigate to ReEmployME website (<u>www.maine.gov/reemployme</u>) → Switch to Employer Portal (see Step 2 above) → Enter User ID and password → Select *Login*



Step 12: The employer ReEmployME Portal Account menu displays → To finish the MDOL Email Verification process → Select *Verify E-mail* via Main Menu page <OR> Tab hyperlink



Step 13: "Email Verification" screen displays → Enter the unique 'Verification Code' from the automated email notification → Select *Next*

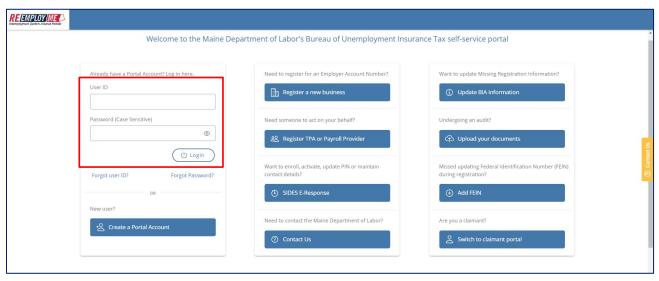


Step 14: "Email Verification" screen redisplays with a confirmation message → Select *Home* to return to the main menu

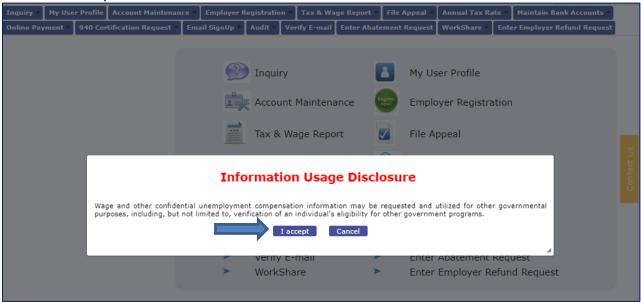


Section 2: Employer Login to ReEmployME

Step 1: Go to Employer Landing Page (maine.gov) → Enter your User ID and Password → Select Login



Step 2: Select I accept



Step 3: The employer's screen will display



Scenario 1: Tax Report Inquiry

Step 1: From the "Home" screen → Select Inquiry



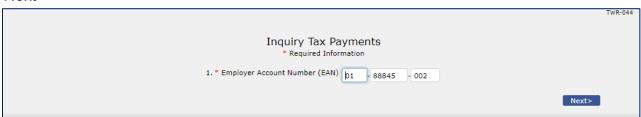
Step 2: Select Tax Inquiry



Step 3: Select Employer Tax Reports



Step 4: "Inquiry Tax Payments" screen displays → *Employer Account Number (EAN)* is pre-filled → Select *Next*



Step 5: The "Inquiry Tax Report Summary" screen displays \rightarrow Click *Tax Reports* hyperlink \rightarrow go to '[k;k,

Inquiry Tax Report Summary

Employer Account Number (EAN)

Employer Name Employer Entity Name

Account Status Active
Status Effective Date 09/01/1979

For debt accrued prior to 11/16/2018, the total debt may not reflect processing fees. Processing fees include but are not limited to: lien, sheriff and non-sufficient fund fees. If you have any questions concerning this matter, contact an Employer Services Representative at (207)621-5120.

	1/2020	2/2020	3/2020	4/2020	Total 2020	
Rates (%)						
Total Rate	1.06%	1.06%	1.06%	1.06%		
UI Rate	1.00%	1.00%	1.00%	1.00%		
CSSF Rate	0.06%	0.06%	0.06%	0.06%		
UPAF Rate	0.00%	0.00%	0.00%	0.00%		
Wages (\$)						
Total Wages (\$)	300,062.34	309,029.51	280,539.69	313,858.63	1,203,490.17	
Non-Taxable Wages (\$)	57,386.08	206,771.78	251,798.33	289,501.16	805,457.35	
Taxable Wages (\$)	242,676.26	102,257.73	28,741.36	24,357.47	398,032.82	
Due (\$)						
UI Contribution Due (\$)	2,426.76	1,022.58	287.41	243.57	3,980.32	
CSSF Due (\$)	145.61	61.35	17.24	14.61	238.81	
UPAF Due (\$)	0.00	0.00	0.00	0.00	0.00	
Interest Due (\$)	0.00	0.00	0.00	0.00	0.00	
Contribution Penalty Due(\$)	0.00	0.00	0.00	0.00	0.00	
Payroll Penalty Due(\$)	0.00	0.00	0.00	0.00	0.00	
Process Cost Due (\$)	0.00	0.00	0.00	0.00	0.00	
Total Due (\$)	2,572.37	1,083.93	304.65	258.18	4,219.13	
Applied (\$)						
UI Contribution Paid (\$)	2,426.76	1,022.54	287.41	243.57	3,980.28	
CSSF Paid (\$)	145.61	61.35	17.24	14.61	238.81	
UPAF Paid (\$)	0.00	0.00	0.00	0.00	0.00	
Interest Paid (\$)	0.00	0.00	0.00	0.00	0.00	
Contribution Penalty Paid(\$)	0.00	0.00	0.00	0.00	0.00	
Payroll Penalty Paid(\$)	0.00	0.00	0.00	0.00	0.00	
Process Cost Paid (\$)	0.00	0.00	0.00	0.00	0.00	
Total Paid (\$)	2,572.37	1,083.89	304.65	258.18	4,219.09	
Balance (\$)						
UI Taxes	0.00	0.04	0.00	0.00	0.04	
CSSF Taxes	0.00	0.00	0.00	0.00	0.00	
UPAF Taxes	0.00	0.00	0.00	0.00	0.00	
Interest	0.00	0.00	0.00	0.00	0.00	
Contribution Penalty	0.00	0.00	0.00	0.00	0.00	
Payroll Penalty	0.00	0.00	0.00	0.00	0.00	
Process Cost	0.00	0.00	0.00	0.00	0.00	
Total Balance	0.00	0.04	0.00	0.00	0.04	
	Tax Reports	Tax Reports	Tax Reports	Tax Reports		
	Qtr Applied Payments	Qtr Applied Payments	Otr Applied Payments	Qtr Applied Payments		
	Detailed Wages	Detailed Wages	Detailed Wages	Detailed Wages		

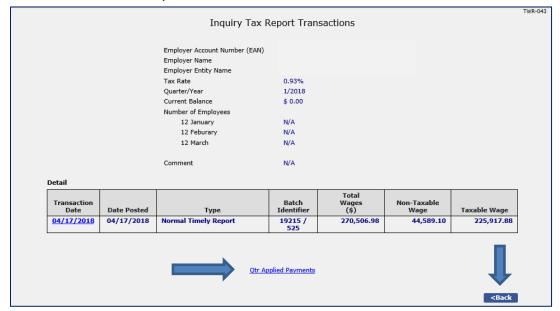
NOTE: Select the Summary link to see any pending credit amounts.

Summary | Payments | History Log

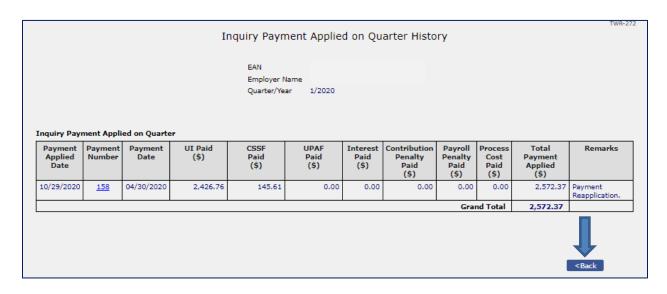
<Back

Step 6: The "Inquiry Tax Report Transactions" screen displays

- a) Select Qtr Applied Payments to see details on payments, OR
- b) Select Back to return to previous screen



Step 7: The "Inquiry Payment Applied on Quarter History" screen displays → continue to select Back to return to the "Inquiry Tax Report Summary" screen.



Step 8: The "Inquiry Detailed Wages" screen displays →

- a) To see wage changes, click here hyperlink, OR
- b) Select Back to return to the "Inquiry Tax Report Summary" screen



Step 9: The "Inquiry Details Wage Changes" screen displays → Select Transaction Date hyperlink to review details <OR> continue to click "Back" until returned to the Inquiry Tax Report Summary screen



Scenario 2: Tax Payments Inquiry

** Follow Scenario 1: Steps 1-2: Inquiry → Tax Inquiry

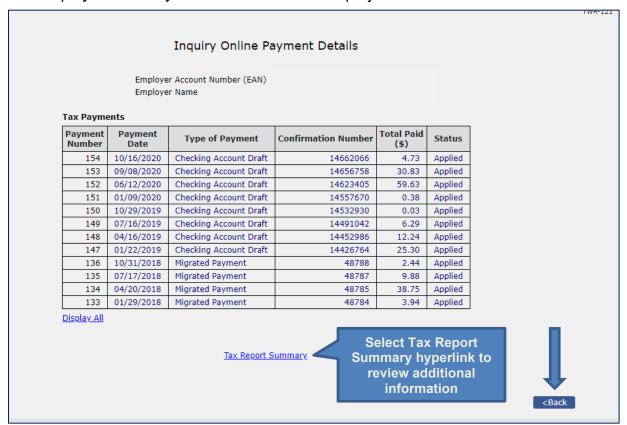
Step 3: Select Employer Tax Payments

► Employer Tax Reports ► Employer Tax Payments ► Account Information ← Back Home
--

Step 4: Your Employer Account Number (EAN) is pre-filled → Select Next



Step 5: The "Inquiry Online Payment Details" screen displays → Review → Select Back <OR> Home



Scenario 3: Account Information Inquiry

** Follow Scenario 1: Steps 1-2: Inquiry > Tax Inquiry

Step 3: Select Account Information



Step 4: Your Employer Account Number (EAN) is pre-filled → Select Next

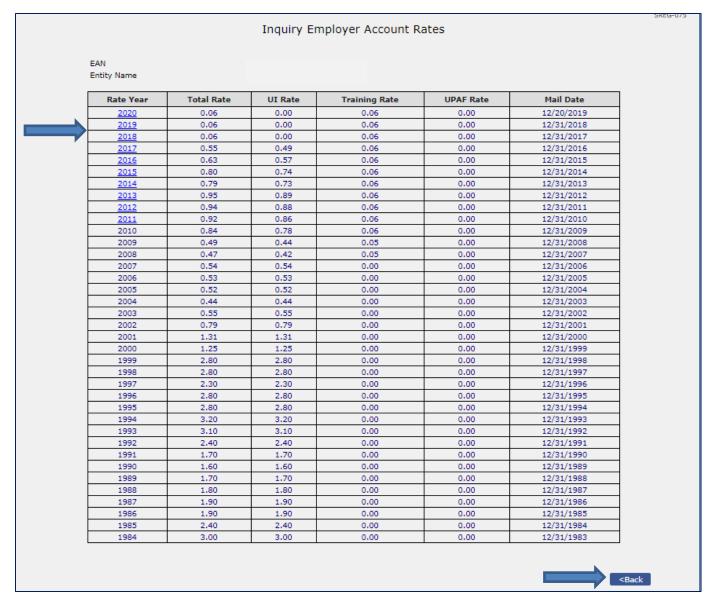


- **Step 5**: The "Inquiry Employer Account Information" screen displays → the last 4 years are initially displayed:
 - a) click hyperlink "here" to see the rates for all years (go to Step 5a) OR,
 - b) click a specific year hyperlink (go to Step 5b) OR,
 - c) select Details to see further details (go to Step 5d) OR,
 - d) select back to return to the Inquiry Employer Account screen



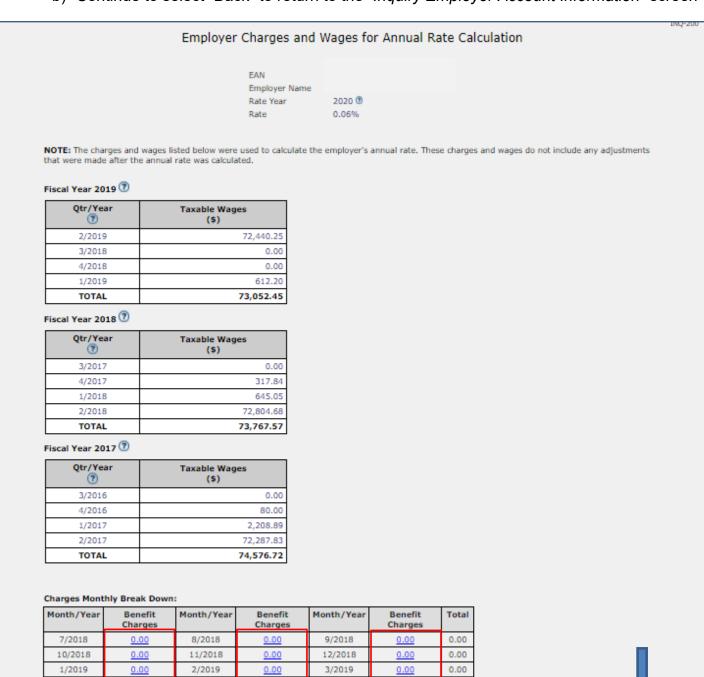
Step 5a: The "Inquiry Employer Account Rates" screen displays rate information for all years:

- a) select Year hyperlink (go to Step 5b) OR,
- b) select Back to return to the "Inquiry Employer Account Information" screen.



Step 5b: The "Employer Charges and Wages for Annual Rate Calculation" screen displays details on rate information by quarter for the specific year

- a) Select Charges hyperlink (go to Step 5c) OR,
- b) Continue to select "Back" to return to the "Inquiry Employer Account Information" screen



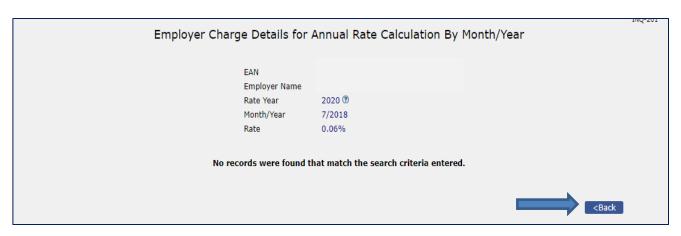
6/2019

0.00

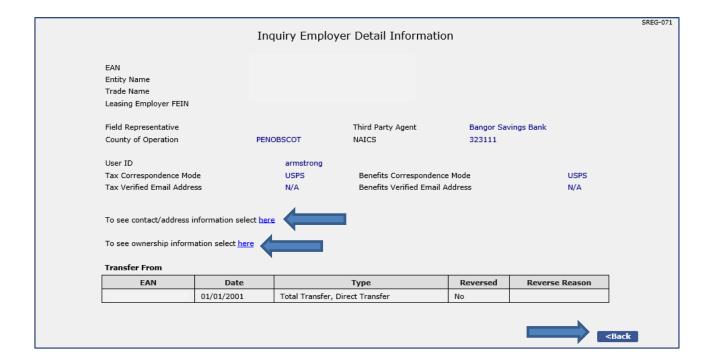
4/2019

5/2019

Step 5c: The "Employer Charge Details for Annual Rate Calculation by Month/Year" screen displays details on a specific charge → Review as needed → continue to select "Back" to return to the "Inquiry Employer Account Information" screen

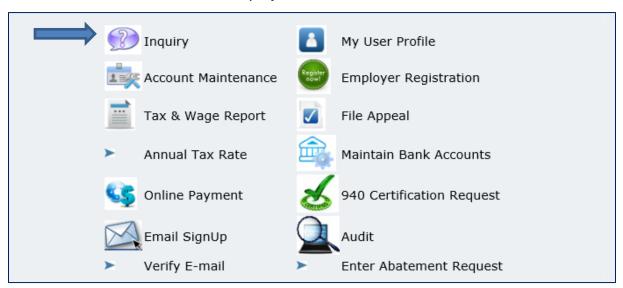


Step 5d: The "Inquiry Employer Detail Information" screen displays → Review employer details → If needed, select Contact/Address information "here" hyperlink <OR> Ownership information "here" hyperlink for more detail → Select "Back" to return to the Inquiry Employer Account Information screen



Scenario 4: Correspondence Inquiry

Step 1: From the "Home" screen, Select *Inquiry*



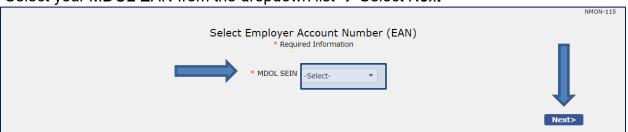
Step 2: Select Correspondence



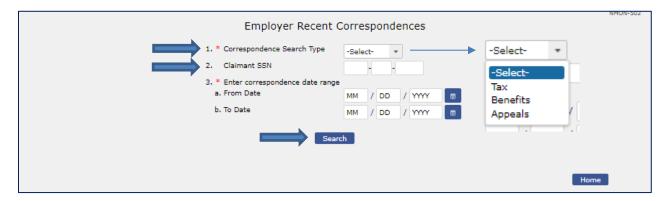
Step 3: Select View Correspondence



Step 4: Select your MDOL EAN from the dropdown list → Select Next



Step 5: Enter *Correspondence Type* (Tax, Benefits or Appeals) from dropdown options → Claimant SSN is "optional" → Select *Correspondence Date Range* From / To (30 day period) → Select Search



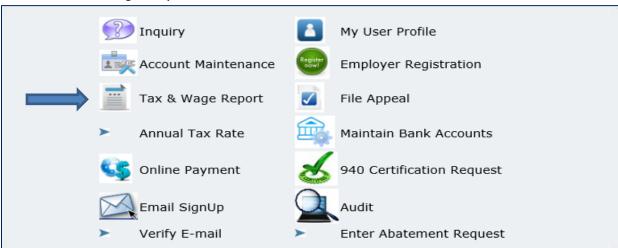
Step 6: <u>Screen redisplays</u> with Search results displayed at the bottom of the screen → Click on *Correspondence Type* hyperlink to see the actual correspondence → Select Home to return to the Home screen



Section 4: Tax & Wage Report Filing

Scenario 1: File Tax & Wage Report

Step 1: Select Tax & Wage Report



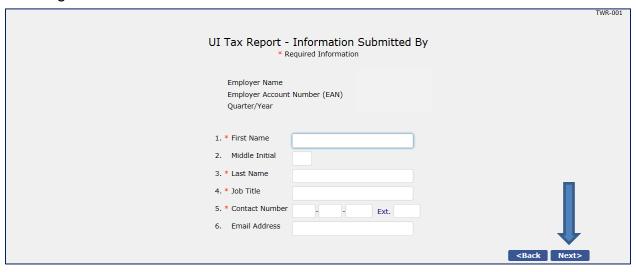
Step 2: Select File Tax & Wage Report



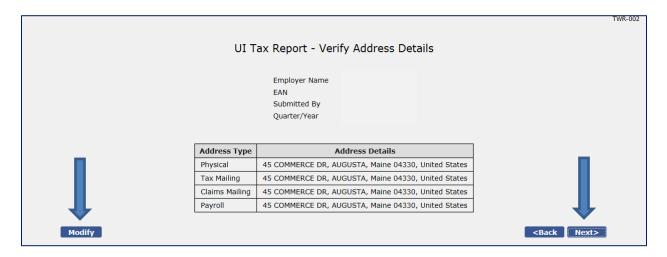
Step 3: Your *Employer Account Number (EAN)* will prefill → From dropdown options, Select *Quarter* → Type in Year > Select *Next*



Step 4: The "*UI Tax Report – Information Submitted by*" screen displays → Enter the required information signified with a red * → Select *Next*

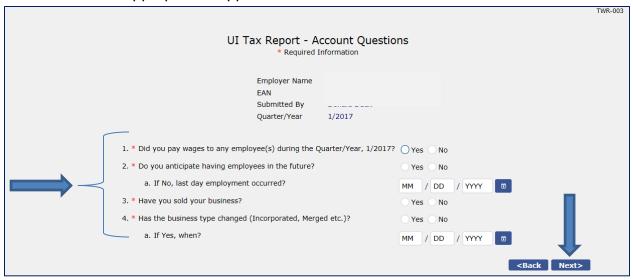


Step 5: The "UI Tax Report – Verify Address Details" screen displays → Verify the details: if not correct, select the *Modify* hyperlink to update as needed <OR> Select Next (go to Step 6)



NOTE: If address details were updated, clicking Next will display the "UI Tax Report – Verify Address Details" screen again → From here, Select *Next*

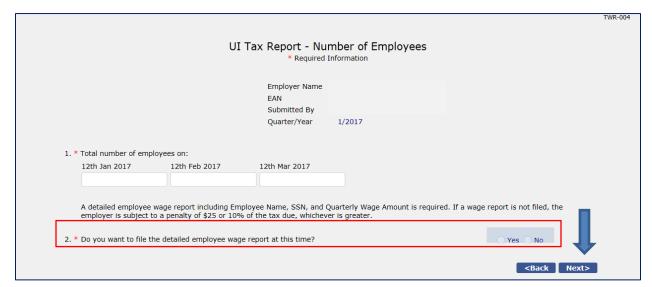
Step 6: The "*UI Tax Report – Account Questions*" screen displays → Answer the required information signified with a red * as appropriate / applicable → Select *Next*



Step 7: The "*UI Tax Report – Number of Employees*" screen appears → Enter the required information signified with a red * → Select *Next*

Question 2: "Do you want to file the detailed employee wage report at this time?"

- a) If you select "No", go to Step 9
- b) If you select "Yes", to Go to Step 8



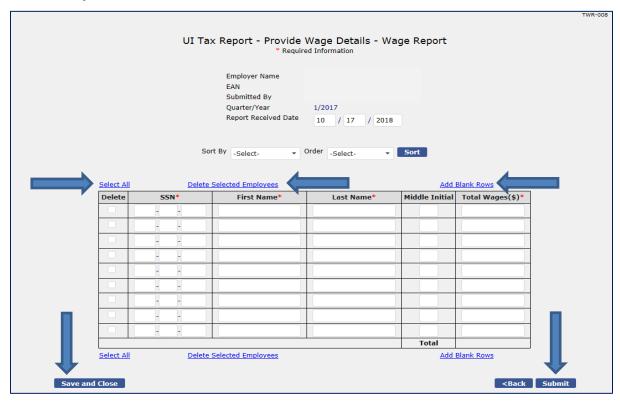
Step 8: The "UI Tax Report – Wage Reporting Methods" screen displays. You have two methods for reporting the detailed employee wages:

- a) Method A: Filing can be done by manually entering wage data (go to Step 8a), or
- b) Method B: Filing can be done by uploading a file using a pre-approved file format
 - **NOTE:** MDOL only accepts Excel file format (go to Step 8b). For more information, visit www.maine.gov/labor or you may contact Maine at 207-621-5120.



Step 8a: The "UI Tax Report - Provide Wage Details - Wage Report" screen displays

- The names of the employees may pre-populate if a prior wage report was entered. If this
 is the first time, Enter in SSN, First Name, Last Name, Middle Initial (if available), and
 Total Wages for each employee.
- You can select an employee to delete by checking the box next to the claimant or if you
 want to select all to delete click Select All and then select Delete Selected Employees.
- If you need to add rows select Add Blank Rows.
- If you want to save what you have entered or feel you may need to come back to this screen, select Save and Close in the bottom left hand corner of the screen.
- When you are finished then select Submit.



 The "Wage Report Confirmation" screen displays after you hit submit. To File the Tax report, click the link. Go to Step 9



Step 8b: The "UI Tax Report – Upload Wages – Wage Report" Screen appears. Have the file you will be uploading saved on your computer to access.

- Select File Format from the drop down list and then select Choose File to go into your computer files to select the saved document to upload.
- Once you have selected the document and have uploaded it successfully select Submit.



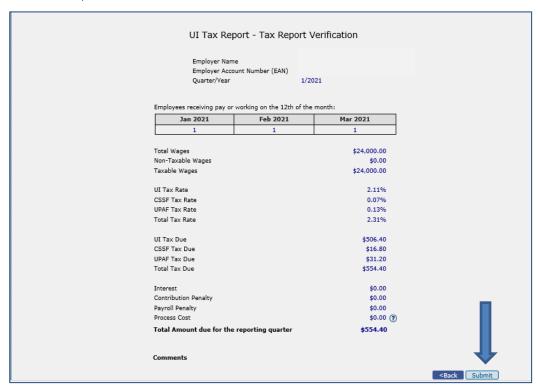
 The Wage Report Confirmation Screen displays after you hit submit. You can opt to file another Tax Report by selecting the File Tax Report button or just select Home up in the Right hand corner of the screen to return to the Home Screen.



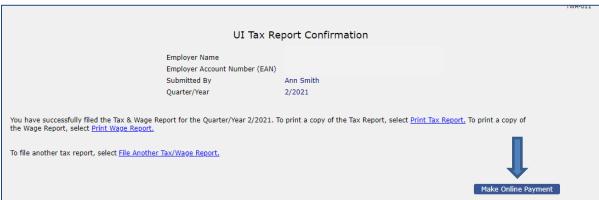
Step 9: The "UI Tax Report – Total/Non-Taxable/Taxable Wages – Tax Report" screen displays. This should be pre-filled based on the information provided in the Wage report. If not (you opted not to submit the wage report in Step 7), you must enter *Total Wages* and calculate *Non-Taxable Wages* and *Taxable Wages*. Enter *Reported Received Date* > select Next.

				TWR-005					
III Tay Paport - To	tal/Non-Tavable/	Tavable Wages -	Tay Deport						
UI Tax Report - Total/Non-Taxable/Taxable Wages - Tax Report * Required Information									
	required Infor	nacion							
Employ	er Name								
	er Account Number (EAN)								
Submit		Donald Duck							
Quarter		1/2017							
Quarter	,	-,							
Taxable wage base is the amount of Wages for each emplo	was for which the ampley	or has to have tayon to ME	OL The current Tayabl	lo Wago base is #12000					
Taxable waye base is the amount of wages for each empto	yee for which the employ	er rias to pay taxes to ML	OL. THE CUITER TAXABI	e wage base is \$12000					
1. * Total Wages	\$								
2. * Non-Taxable Wages	\$?						
3. Taxable Wages	\$?						
_	•								
4. * Report Received Date		10 / 11 / 2018							
5. Comments									
(Must not Exceed 512 charac	ters)		^						
			_						
			Home	<back next=""></back>					

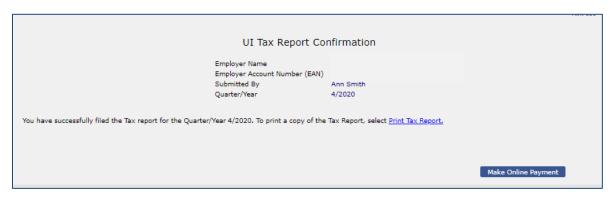
Step 10: The "UI Tax Report - Tax Report Verification" screen displays, review details. If corrections are needed, select Back, otherwise select Submit.



Step 11: The "UI Tax Report Confirmation" screen displays with a hyperlink to Make Online Payment. There are also hyperlinks to print either the Wage or Tax report, as well as to file another Tax & Wage report.



If the tax report was filed without a wage report, the confirmation screen will look like this.



Step 12: If "Make Online Payment" is chosen, go to <u>Section 4</u>, <u>Scenario 1</u>, <u>Step 5</u>.

Scenario 2: Correct a Tax and Wage Report

Step 1: Select Tax & Wage Report

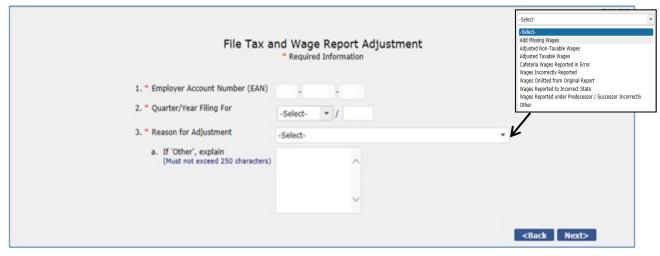


Step 2: Select Adjust Tax & Wage Report

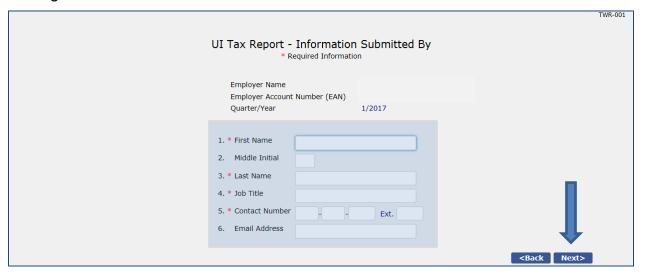


Step 3: The "File Tax and Wage Report Adjustment" screen appears. The *Employer Account Number (EAN)* will be pre-filled. Enter the required information signified with a red *.

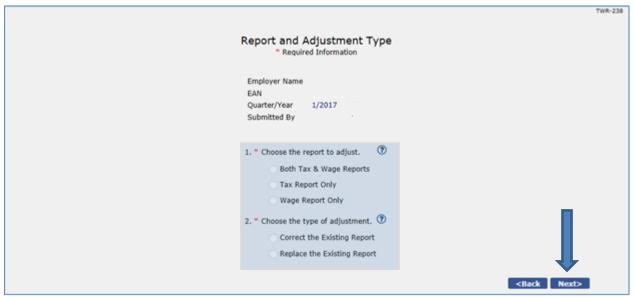
- Select a Reason for Adjustment from the drop down,
- If you select "Other" you will need to add an explanation in the box labeled a.
- When ready, select Next.



Step 4: The "UI Tax Report – Information Submitted By" screen displays. Enter the required information signified with a red * and select Next.



Step 5: The "Report and Adjustment Type" screen displays. Make the appropriate selections.



Question 1 & 2 Options:

Option 1: Both Tax & Wage Reports/Correct Existing Report

Option 2: Both Tax & Wage Reports/Replace the Existing Report

Option 3: Wage Report Only/Correct Existing Report

Option 4: Wage Report Only/Replace Existing Report

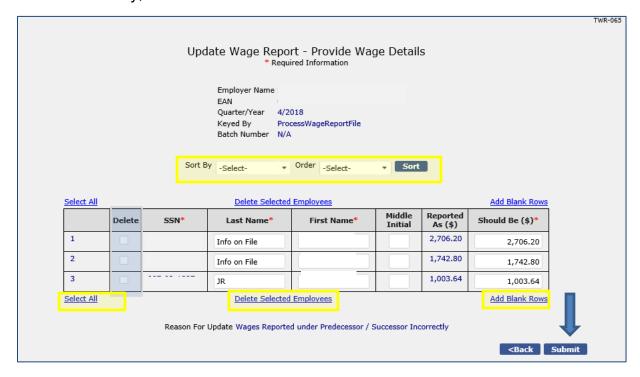
Option 5: Tax Report Only/Correct Existing Report

Option 6: Tax Report Only/Replace Exiting Report

Option 1: Both Tax & Wage Reports/Correct Existing Report

Step 1: The "Update Wage Report – Provide Wage Details" screen appears with any data entered previously.

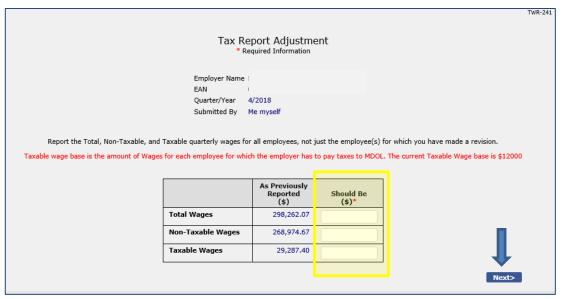
- Delete any employee by checking off the box in the Delete column and select Delete Selected Employees.
- Update the earnings in the Should Be (\$) column.
- If you need to add employees, Select Add Blank Rows.
- When ready, select Submit.



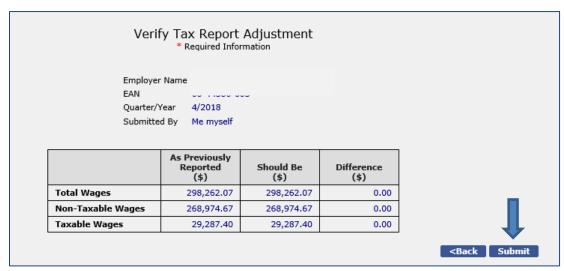
Step 2: The "Wage Report Confirmation" screen appears. Select Next to adjust the Tax Report.



Step 3: The "Tax Report Adjustment" screen appears. Enter the corrected wage amounts in the *Should Be (\$)* fields and select Next



Step 4: The "Verify Tax Report Adjustment" screen appears. If anything needs to be changed select Back, otherwise select Submit.

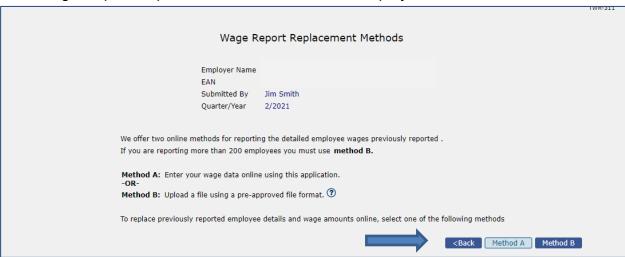


Step 5: The "Tax & Wage Report Adjustment Confirmation" screen appears. You can select Print Tax Report or Print Wage Report to print a copy for your records. If you have not paid yet, there is a link to Make Online Payment



Option 2: Both Tax & Wage Reports/Replace the Existing Report

Step 1: The "Wage Report Replacement Methods" screen displays. Select Method A or Method B.



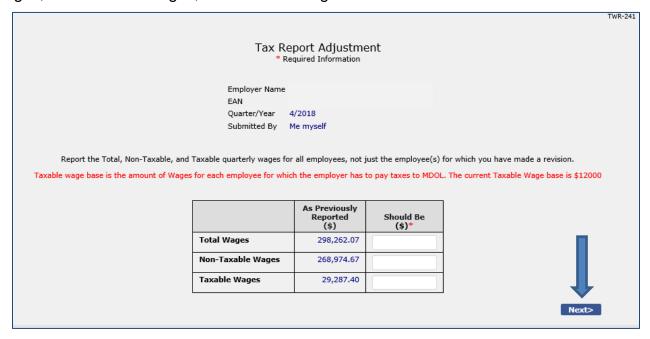
- If Method B is selected the process would be the same as when filing the original Wage Report by uploaded a new wage report.
- If Method A is selected, the "Update Wage Report Provide Wage Details" screen is displayed. Take note, no previous information is provided. All names, SSN's and wage data must be entered. Click Submit.



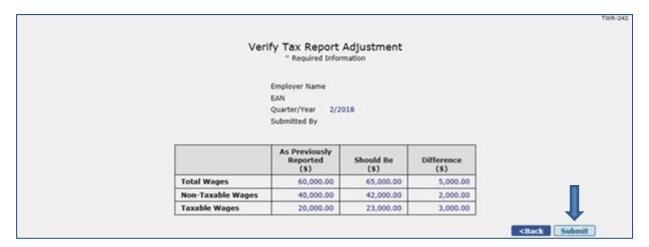
Step 2: The "Wage Report Confirmation" screen appears to show the wage report was successfully replaced. Click Next to replace the Tax Report.



Step 3: The "Tax Report Adjustment screen appears. Enter in the Should be (\$) as necessary for the Total Wages, Non-Taxable Wages, and Taxable Wages and then Select Next.



Step 4: The "Verify Tax Report Adjustment Screen" appears. Verify the differences have calculated accurately, if not select Back to re-enter, if correct select Submit.



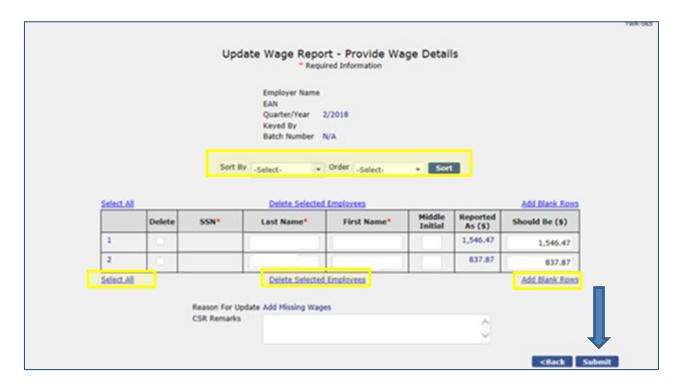
Step 5: The Tax & Wage Report Adjustment Confirmation Screen appears. You can print a copy of the Tax and/or Wage report for your records. There is a link to Make Online Payment



Option 3: Wage Report Only/Correct Existing Report

Step 1: The "Update Wage Report – Provide Wage Details" screen displays.

- Delete any employee by checking off the box in the Delete column and select Delete Selected Employees.
- Update the earnings in the Should Be (\$) column.
- Select Add Blank Rows to add employees.
- Enter in a Reason for Update in the box below and then select Submit.



Step 2: The "The Wage Report Confirmation" screen appears. Select Print Wage Report to print a copy of the Wage Report for your records or select Home to return to the Home Screen.



Option 4: Wage Report Only/Replace Existing Report

Step 1: The "Wage Report Replacement Methods" screen displays. You have two methods for reporting the detailed employee wages:

- c) Method A: Filing can be done by manually entering wage data (go to Step 9a) or
- d) Method B: Filing can be done by uploading a file using a pre-approved file format MDOL only accepts Excel file format (go to Step 9b). For more information visit www.maine.gov/labor or you may contact Maine at 207-621-5120.)



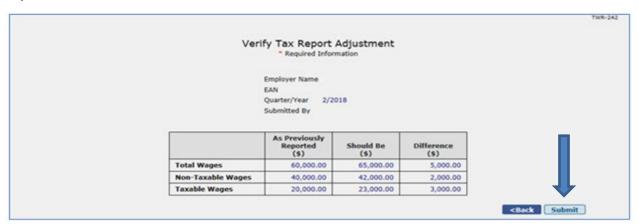
Step 2: Follow <u>Scenario 1: Step 8</u> for remaining steps. They are the same as when Filing the original wage report.

Option 5: Tax Report Only/Correct Existing Report

Step 1: The "Tax Report Adjustment" screen appears. Enter Total Wages, Non-Taxable Wages, and Taxable Wages in the Should Be column and then Select Next.



Step 2: The "Verify Tax Report Adjustment Screen" appears. Verify the differences have calculated accurately, if not select Back to re-enter, if correct select Submit.



Step 3: The "Tax & Wage Report Adjustment Confirmation" Screen appears. You can print a copy of the Tax report for your records by selecting Print Tax Report <OR> select Home. If you have not paid yet, there will be a link to Make Online Payment

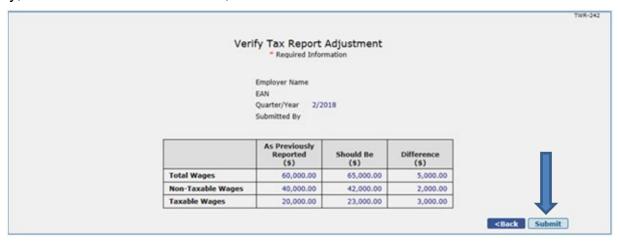


Option 6: Tax Report Only/Replace Exiting Report

Step 1: The "Tax Report Adjustment screen" appears. Enter Total Wages, Non-Taxable Wages, and Taxable Wages in the Should Be column and then Select Next



Step 2: The "Verify Tax Report Adjustment Screen" appears. Verify the differences have calculated accurately, if not select Back to re-enter, if correct select Submit



Step 3: The "Tax & Wage Report Adjustment Confirmation" Screen appears. You can print a copy of the Tax report for your records by selecting Print Tax Report or select Home. If you have not paid yet, there will be a link to Make Online Payment



Section 5: Online Payments

Scenario 1: Make an Online Payment

Step 1: Select Online Payment



Step 2: Select Online Payment



Step 3: The "Online Payment – Information Submitted by" screen appears. Enter the required information signified with a red *and then select Next

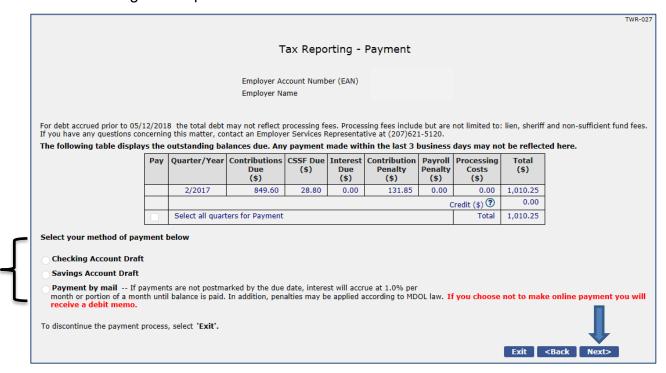


Step 4: The "UI Tax Report – Verify Address Details" screen displays. Verify the details. If changes are needed, select the Modify button. Otherwise, select Next

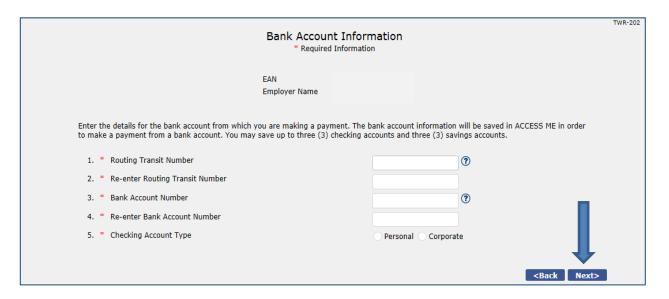


Step 5: The "Tax Reporting – Payment" screen appears.

- Select the quarters for payment
- Select method of payment from the selections: Savings Account, Checking Account, or Payment by Mail. If Payment by Mail, go to <u>Step 10</u>.
- Once you have made your selections then select Next.
- If Checking or Savings is selected and an account is already in the system, Go to Step 7, otherwise go to Step 6.



Step 6:The "Bank Account Information "screen displays. Enter the required information signified with a red *and then select Next



- **Step 7:** The "Bank Account and Payment Information" screen displays.
 - Select the account you wish to use.
 - Enter in the Payment amount you are looking to pay and payment/draft date. The payment/draft date cannot be in the future when paying for a previous quarter.
 - You can choose to select another bank account by selecting "Add Another Bank Account" (go to Step 7)
 - Select Next (go to Step 8)



Step 8: The "Verify Payment Details" screen appears. Make sure all details are correct, if not select back, otherwise select Submit.

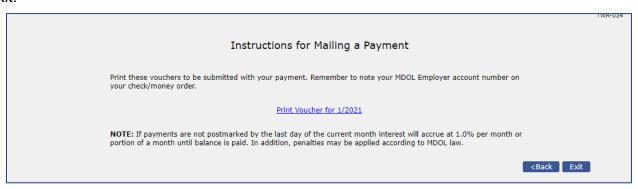
Be sure to only select Submit one time or you may be charged for multiple payment.



Step 9: The "Payment Confirmation" screen displays. You can print a receipt for your records by selecting Print. Select Exit.

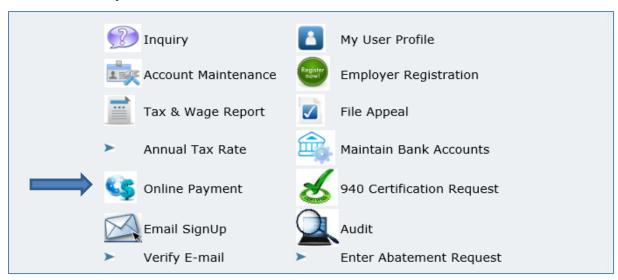


Step 10: The "Instructions for Mailing a Payment" screen is displayed with a link to print the voucher. Click Exit.

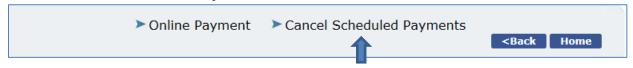


Scenario 2: Cancel a Scheduled Payment(s)

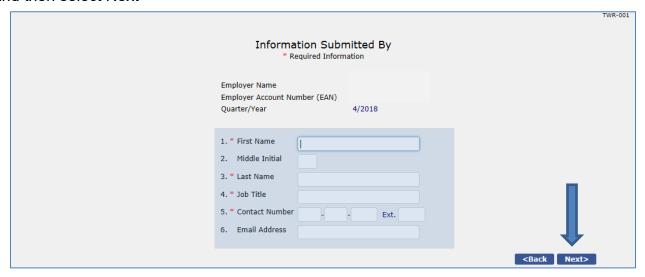
Step 1: Select Online Payment



Step 2: Select Cancel Scheduled Payments



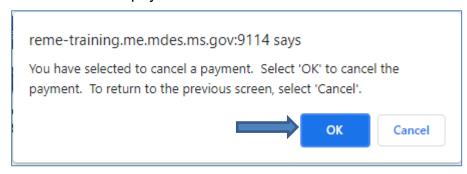
Step 3: The Information Submitted By screen displays. Enter the required information signified with a red *and then select Next



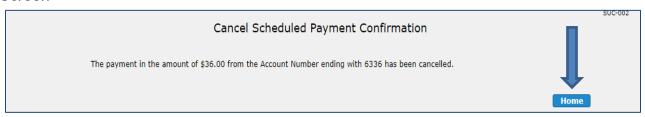
Step 4: The "Cancel Scheduled Payment" screen appears. Select the payment date you are looking to cancel and then select Cancel Payment.



Step 5: A Pop-up window will ask if the payment should be cancelled. Click "OK"



Step 6: The "Cancel Scheduled Payment Confirmation" screen appears. Select Home to return to the Home Screen

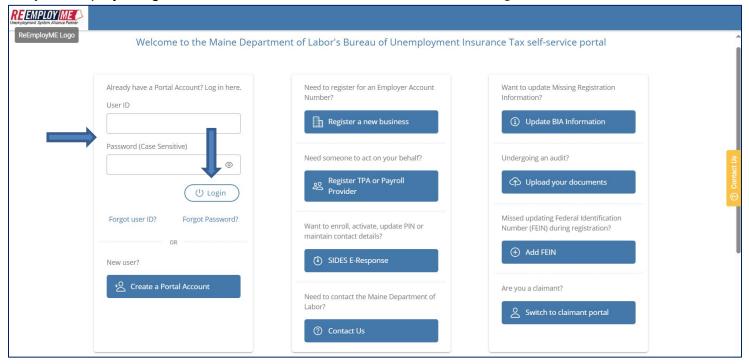


Scenario 3: Direct Reimbursable Online Payment

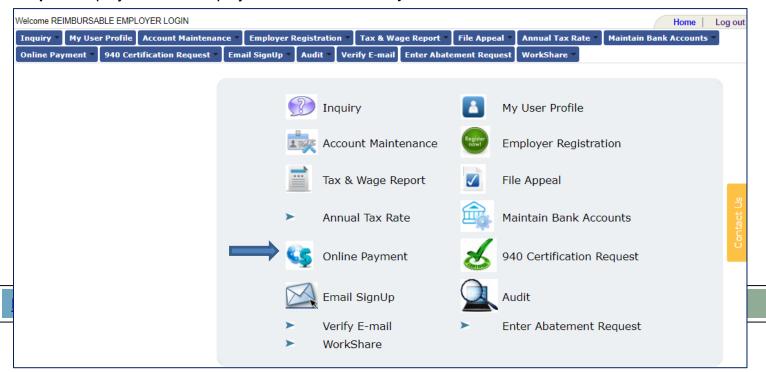
This section demonstrates how a direct reimbursable employer makes an online payment. If a transfer needs to happen between a Reimbursable employer account and a Rated (taxable) employer account, then the payment needs to be cancelled and reapplied to the correct account.

Once a payment error has been determined and reported by a Reimbursable employer, or through an internal identification process by Employer Services staff, the error(s) will be adjusted in the system by designated staff.

Step 1: Employer logs in → Enter User ID and Password → Select *Login*



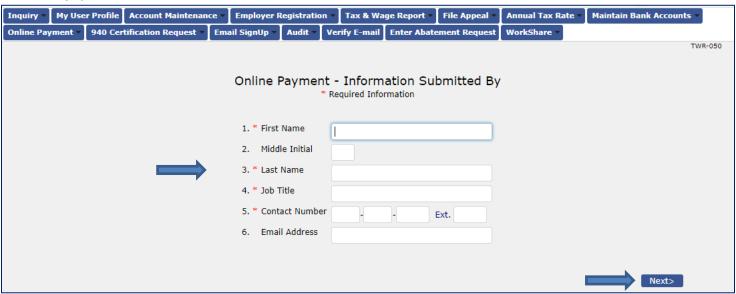
Step 2: Employer screen displays → Select *Online Payment*



Step 3: Select Online Payment



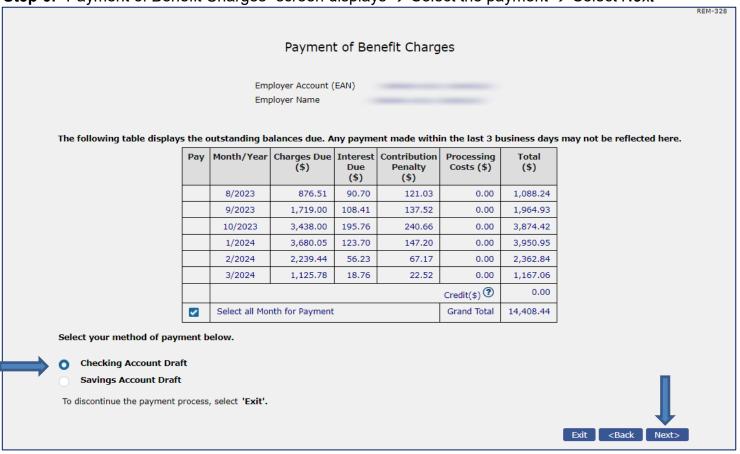
Step 4: "Online Payment – Information Submitted By" screen displays → Enter required information → Select *Next*



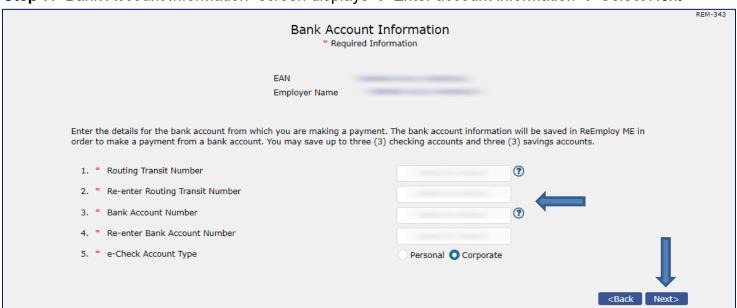
Step 5: "UI Tax Report – Verify Address Details" screen displays → Review address → Select Next



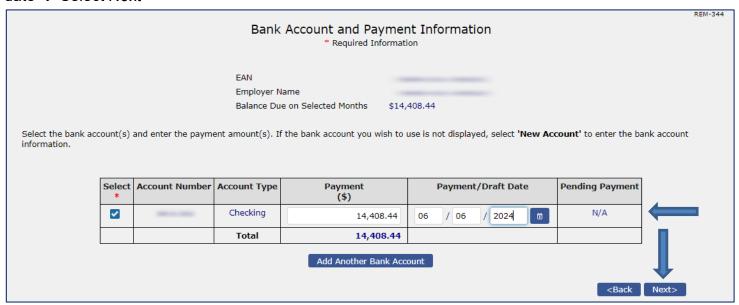
Step 6: "Payment of Benefit Charges" screen displays → Select the payment → Select Next



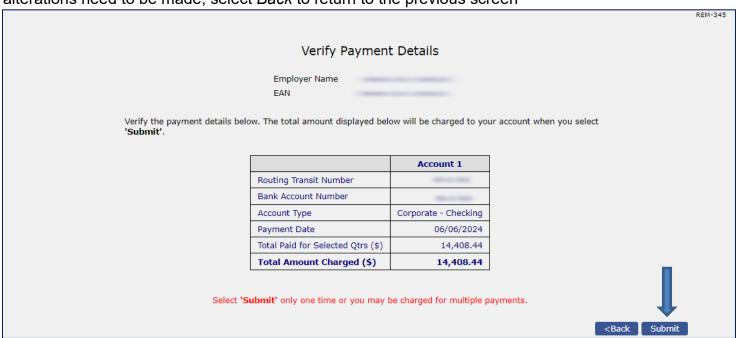
Step 7: "Bank Account Information" screen displays → Enter account information → Select *Next*



Step 8: "Bank Account and Payment Information" screen displays → Review and enter payment and date → Select *Next*



Step 9: "Verify Payment Details" screen displays → Review, and if correct, select *Submit* → If alterations need to be made, select *Back* to return to the previous screen



Step 10: "Payment Confirmation" screen displays

REM-346

Payment Confirmation

Employer Name EAN

This Payment Authorization was successful. Your confirmation number(s) is listed below. This transaction should appear on your bank statement. You are encouraged to Print_this page for your records.

	Account 1
Routing Transit Number	-
Bank Account Number	-
Account Type	Corporate - Checking
Payment Date	06/06/2024
Confirmation Number	15194449
Total Paid for Selected Qtrs (\$)	14,408.44
Total Amount Charged (\$)	14,408.44

Exit

Section 6: Bank Account Maintenance

Step 1: Select Maintain Bank Accounts



Step 2: Select Maintain Bank Accounts



Step 3: The "Maintain Bank Accounts" screen appears. You can add a checking/savings account, or delete an account currently on file.



- If you select Add Checking or Add Savings, go to <u>Step 4</u>
- If you select Delete, go to Step 7.

Step 4: The "Add Bank Account Details" screen displays. Enter the required information signified with a red *and then select Next.



Step 5: The Verify Bank Account Information screen appears. Verify the details and select Back to correct them or Submit.



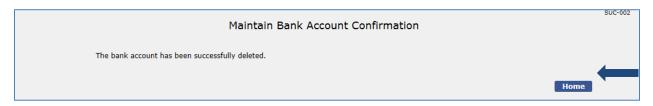
Step 6: The "Bank Account Confirmation" screen appears. Select Home to return to the Home Screen.



Step 7: The verify bank account information screen would appear. To complete the deletion select Delete

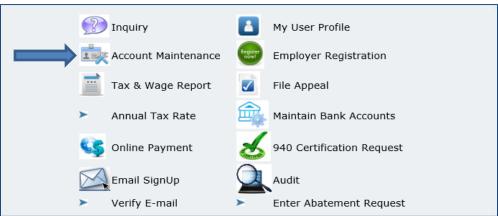


Step 8: The Maintain Bank Account Confirmation screen displays. Select Home to return to the Home Screen.



Section 7: Close Account

Step 1: Select Account Maintenance



Step 2: Select Request to Close Account



Step 3: The "Request to Close Account(s)" screen displays

• If there are multiple units, the screen will look like this. All units or only a single unit may be closed.



If there is only one unit, the screen will look like this:

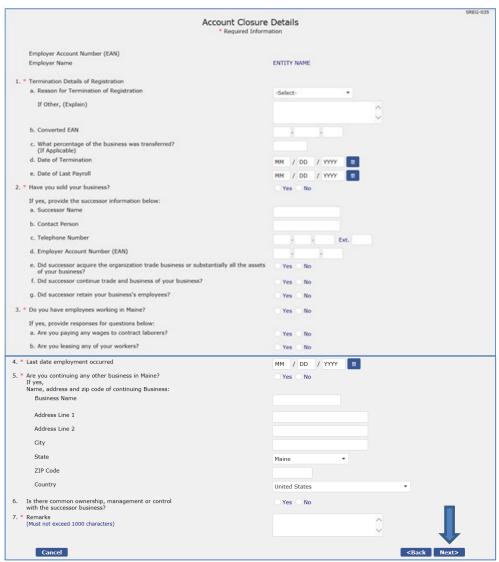


• Select "Yes" or "No" to would you like to close this account (or a single unit) and then select Next

Step 4: The "Information Submitted By" screen displays. Enter the required information signified with a red *and then select Next



Step 5: The "Account Closure Details" screen displays. Enter the required information signified with a red *and then select Next.



Step 6: The "Corporate Officer Details" screen displays. You can select "Edit" or "Delete" or "Add Another Corporate Officer". If no changes are needed, select Next



Step 7: The "Person Having Custody of Books and Records Details" screen displays. Enter the required information signified with a red *and then select Submit



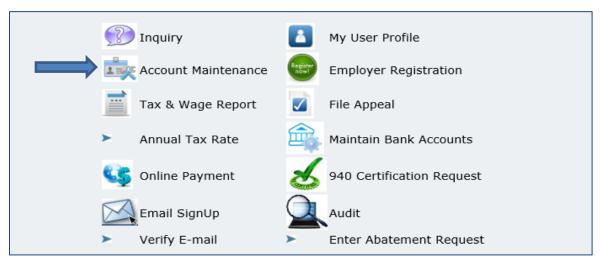
Step 8: The "Request to Close Account Confirmation" screen displays. Select Home to return to the Home Screen



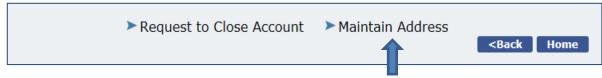
*** A Decision to close the account will be made by MDOL and will be mailed to the address on file once rendered.***

Section 8: Maintain Address Information

Step 1: Select Account Maintenance



Step 2: Select Maintain Address



Step 3: The "Maintain Address" screen displays. Your *EAN* will prepopulate. Verify the number is correct and select Next.



Step 4: The "Employer Contact Details" screen displays. Enter the required information signified with a red *and then select Submit

Employer Con - Required In	stact Details formation
EAN Employer Name	
	HS COMMERCE DR ×
500 to 100	AUGUSTA
	Maine • 04330
If business is located in Maine, select Town	United States Augusta-04330 Same as Physical Address
	Different
If Different, provide details below Attention	
Address Line 2	45 COMMERCE DR
State/Province	AUGUSTA Maine *
Country	04330 United States ✓ Same as Physical Address
4. Oriempoyment Claims Halling Address is	Same as Physical Address Same as Unemployment Tax Mailing Address Different
If Different, provide details below Attention	
Address Line 1 Address Line 2	45 COMMERCE DR
City	AUGUSTA
State/Province	•
ZIP Code	04330
Country	United States *
Telephone Number	
Fax Number	
6. Address where Payroll Records are maintained is	s Same as Onempoyment Claim Mailing Address Same as Unemployment Claim Mailing Address Different
7. If Different, provide details below	
Address Line 1	45 COMMERCE DR
Address Line 2	
City	AUGUSTA
State/Province	Maine
ZIP Code	04330
Country Telephone Number	United States
Fax Number	Ext.
R. Contact Person for Unemployment Tax a. First Name	donald
b. Middle Initial	_
c. Last Name	duck
d. Job Title	boss
e. Telephone Number f. Email Address	207 - 111 - 1111 Ext.
	<back submit<="" th="" =""></back>

Step 5: The "Employer Verify Contact Details" screen displays. Verify all information.

- · Click "Back" to make any necessary changes OR
- Click "Next"



Step 6: The "Employer Contact Details" confirmation screen displays. Select Home to return to the Home Screen.

